1. What are the most important achievements arising from WSIS that should be highlighted in the Zero Draft? *

The WSIS process has yielded significant global achievements that should be recognized in the Zero Draft. The establishment of multi-stakeholder governance frameworks has enabled more inclusive digital policymaking worldwide, while expanded connectivity initiatives have brought internet access to previously underserved populations. These developments align with WSIS's original vision of building a people-centered information society grounded in human rights and sustainable development.

Several key areas demonstrate measurable progress since WSIS. Many countries have implemented successful e-government platforms, improved cybersecurity frameworks, and launched digital literacy programs. The creation of global forums, such as the Internet Governance Forum, has facilitated important discussions on emerging technologies and digital inclusion. These achievements provide a strong foundation for addressing remaining challenges in universal connectivity, digital equality, and rights protection online.

The Zero Draft should maintain this balanced perspective - acknowledging concrete accomplishments while identifying areas requiring further action. By documenting both successes and ongoing gaps, the review can inform practical strategies for the next decade of WSIS implementation. This approach will help ensure the information society continues evolving in ways that benefit all nations and communities equitably.

2. What are the most important **challenges** to the achievement of WSIS outcomes to date and in the future that need to be addressed in the Zero Draft? *

Despite progress, critical gaps remain in digital access, with one-third of the world still offline due to affordability and infrastructure barriers. Emerging challenges like unregulated Al, data exploitation, and cybersecurity threats compound these disparities.

The Zero Draft must address both inclusion gaps and governance deficits by:

- Prioritizing universal connectivity funding
- Creating ethical frameworks for Al/data
- Strengthening accountability for online rights
- Supporting developing countries in digital policymaking

This requires converting WSIS principles into actionable commitments on financing, capacity-building, and multistakeholder governance to achieve an equitable digital future.

3. What are the most important **priorities** for action to achieve the WSIS vision of a 'people-centred, inclusive and development-oriented Information Society' in the future, taking into account emerging trends? *

To realize WSIS's vision, three critical pathways demand immediate attention. First, achieving universal meaningful connectivity requires not just infrastructure rollout but targeted interventions – subsidized devices for low-income households, localized digital literacy programs (especially for women and rural communities), and regulatory measures to ensure affordability.

Second, emerging technologies like AI must be governed through inclusive frameworks that adapt global standards (e.g., EU AI Act) to local needs, including national AI oversight bodies and equitable access to compute resources for developing nations.

Third, accountability mechanisms are non-negotiable: platforms must enforce transparent content policies across all languages.

4. What additional themes/issues, if any, should be included in the Elements Paper? *

Add a special section on children's online safety, presenting what dangers children face in the online environment and proposing protection mechanisms.

5. Do you wish to comment on particular themes/issues/paragraphs in the Elements Paper? *

The suggestions refer to the general Elements Paper document and are intended to improve it.

- Statistics and examples add specific data (e.g., the level of digital divide by region, the representation of women in the digital economy) to make the arguments more convincing.
- · Best practices include examples of successful projects or countries that have overcome digital inequalities or applied sustainable technologies.
- Concrete steps add recommendations in each section on how to solve the mentioned problems (e.g., "Digital skills development programs mainly focusing on women and youth").
- Graphics and tables use graphical elements to illustrate digital divides, ICT impact, or AI development trends.

	What suggestions do you have to support the development of the WSIS framework (WSIS Action Lines, IGF, WSIS Forum, UNGIS etc.)? *
	To strengthen the WSIS framework, we propose to: • Encourage Measurable Progress - work with stakeholders to develop gentle, voluntary benchmarks for tracking digital inclusion, ensuring flexibility for different national contexts.
	 Foster Partnerships - invite private sector actors and NGOs to co-design projects under the Action Lines, focusing on shared goals like digital literacy and connectivity. Regional Adaptation - support local and regional initiatives that align with WSIS goals, allowing countries to tailor solutions to their needs.
7.	Do you have any other comments? * Let's build on the strong foundations already laid across WSIS, IGF, and other digital cooperation frameworks, ensuring we move forward together without
	duplicating efforts or reinventing what already works."
8. 1	Who is submitting this input? *
	Kindly provide the name of the person submitting this input, as well as the associated country, organization, stakeholder type, and relevant contact information
	Narine Musayelyan, The Ministry of High-tech Industry of the Republic of Armenia

Please enter an email

9. Please provide your **e-mail** address: *