

**Subject:** Submissions on 8 December 2025 during IMSB-led WSIS+20 Virtual Stakeholder Consultation on Rev2

Madam / Sir,

Thank you for yet another opportunity to participate and speak during the IMSB-led WSIS+20 Virtual Stakeholder Consultation on Rev2 on 8 December 2025.

My submissions made are:

**#1.**

Many thanks to WSIS for highlighting the "User Needs". I mentioned the WSIS Civil Society Plenary, Geneva, 8 December 2003 on the theme "Shaping Information Societies for Human Needs".

Suggestion: Progress to User Experience

Rationale: Good User Experience *addresses* user needs, but a great experience goes beyond just function to delight and build loyalty.

Ref: Points **5, 12, 17, 23, 60**

**#2. Principle of Informatics**

The objective facts are data before they are captured but "capta" once they have been captured as part of an information system or even in interpersonal communication. The realism is that one is into repeated cycles of "capta" [captured digitally] and almost lost out on the connect to "data".

**Ref: Point 47**

47. We acknowledge the importance of a positive enabling environment for investment, innovation and technological development in enabling implementation of the WSIS vision. We recognize that science, technology and innovation are integral to digital development and the importance of ensuring that stakeholders in all countries are able to play a part in digital innovation in order to foster digital development.

Suggestions:

.....enabling environment for **informatics**, investment, innovation and technological development in enabling implementation of the WSIS vision.

&

digital innovation in order to **architect** and foster digital development.

Sincerely,

Gopal T V

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Dr. T V Gopal

Retired Professor

Department of Computer Science and Engineering &

Retired Director, Centre for Applied Research in Indic Technologies [CARIT]