

## Draft Agenda

### Workshop: Changing Mindsets for Innovation and Public Sector Transformation Thursday, 23 October 2025

*Target Audience: Permanent Secretaries of the Government of Barbados*

9:00 – 9:30

#### Welcome Remarks

9:30 – 11:00

#### The Quintet of Change and Key Mindsets and Competencies Needed for Governance Transformation

9:30 – 9:40am

**Moderator: Cristina A. Rodriguez-Acosta**, Inter-Regional Advisor, PMCDU, DPIDG, UN DESA

#### Learning Objectives:

- Learn about the “Quintet of Change” and why it is important for transformational change at all levels of government.
- Recognize that all people have mindsets that influence behaviours and attitudes.
- Connect the SDGs with new mindsets.
- Learn about innovation and a growth mindset.
- Learn about why systems thinking, and strategic foresight are essential in a VUCA world and for better policy making.
- Learn and discuss digitalization for Public Sector transformation.
- Learn about digital data governance.
- Discuss and agree on key challenges in shifting mindsets and promoting the Quintet of Change in the Public Sector.

#### Live polling (5 mins)

- Guiding Question: Which of the areas of change in public administration are the most important to promote transformational change: data, digital, innovation, foresight, or behavioural science?

**Prior to the presentation - Activity:** What is a Mindset and why is it important? \_\_\_\_\_ (5 minutes)



9:40 – 9:55am	<p><b>Prior to the presentation - Activity:</b> What is a Mindset and why is it important? _____ (5 minutes)</p> <p><b>Mindsets (behavioral science)</b></p> <ul style="list-style-type: none"> <li>• Speaker: <b>Adriana Alberti</b>, Chief, PMCDU, DPIDG, UN DESA (15 mins)</li> <li>• Read UN DESA '<a href="#">Report on Changing Mindsets to Realize the 2030 Agenda for Sustainable Development</a>'</li> </ul> <p><b>After the presentation - Activity:</b> What are the top three challenges in shifting mindsets in support of transformational change in public administration? (5 minutes).</p>
9:55 – 10:10	<p><b>Innovation</b></p> <ul style="list-style-type: none"> <li>• Speaker: <b>Cristina A. Rodriguez-Acosta</b>, Inter-Regional Advisor, PMCDU, DPIDG, UN DESA (15 minutes)</li> <li>• Read: <a href="#">UN 2.0 Quintet of Change Chapter on Innovation</a></li> </ul> <p><b>Activity:</b> What are the top three challenges in promoting an innovative mindset in support of transformational change in public administration? (5 minutes).</p>
10:10 – 10:25	<p><b>Systems thinking and strategic foresight</b></p> <ul style="list-style-type: none"> <li>• Speaker: <b>Azeema Adam</b>, Inter-Regional Advisor, PMCDU, DPIDG, UN DESA (online – 15 minutes)</li> </ul> <p><b>Activity:</b> What are the top three challenges in promoting a foresight mindset in support of transformational change in public administration? (5 minutes).</p>



10:25 – 10:55	<p><b>Data and Digital governance</b></p> <ul style="list-style-type: none"> <li>Speaker: <b>Armando Guio</b>, Executive Director of the Global Network of Internet &amp; Society Centers (NoC), Harvard University</li> </ul> <ol style="list-style-type: none"> <li>What institutional and technical capacities are required to enable policymakers to anticipate and respond effectively to challenges in data governance, including the establishment of ethical frameworks for data collection, and oversight of emerging technologies?</li> <li>How can stakeholder collaboration and knowledge-sharing mechanisms (e.g., public-private partnerships, international cooperation) be enhanced to promote anticipatory governance, particularly in the design and management of data trusts and the responsible collection and use of data for emerging technologies?</li> <li>What specific skills, resources, and tools are needed to implement foresight methodologies, scenario planning, and early warning systems that address potential risks and opportunities related to data collection practices and emerging technology applications?</li> </ol> <ul style="list-style-type: none"> <li>Read Chapter 6 '<u>Towards Data-Centric E-Government</u>' of the 2020 UN E-government Survey.</li> </ul> <p><b>Activity:</b> What are the top three challenges in promoting an evidence-based mindset in support of transformational change in public administration? (5 minutes).</p>
10:55 – 11:30	<p><b>Wrap-up Discussion on the Future of Governance and new Mindsets needed for the 21<sup>st</sup> Century:</b></p> <ul style="list-style-type: none"> <li>Individually, take 2 minutes to highlight the top 3 insights from the presentations and your discussions and write them down on sticky notes.</li> <li>Then, place your sticky notes on the flip chart.</li> <li>As a group at your table, group similar insights, prioritize and identify the top 5 key insights you have learned from the presentations and group discussions (10 minutes).</li> </ul> <p>Reporting back in plenary (10 minutes).</p>
11:00 – 11:30	<b>Break</b>
11:30 – 13:00	<b>CARICAD Presentation on Public Sector schema and Leadership For Innovation and Public Sector Transformation</b>



	<p><b>Moderator: Trudy Waterman</b>, Programme Implementation Officer, Caribbean Centre for Development Administration (CARICAD)</p> <p><b>Learning Objectives:</b></p> <ul style="list-style-type: none"> <li>• Present the public sector schema for innovation and its implications for public sector transformation</li> <li>• Learn what type of competencies and skills required</li> <li>• Learn about the importance of leadership to enact reforms</li> <li>• Learn about strategies to implement reforms in the context of the Caribbean SIDS and share experiences from the region</li> <li>• Speaker: <b>Lois Parkes</b>, Leadership Development and Institutional Strengthening Specialist, Caribbean Centre for Development Administration (CARICAD)</li> </ul>
<b>13:00 – 14:00</b>	<b>Lunch</b>
<b>14:00 – 15:30</b>	<b>Smart Cities: Adopting AI in the Public Sector to advance Digital Government Transformation</b>
	<p><b>Moderator: Cristina A. Rodriguez-Acosta</b>, Inter-Regional Advisor, PMCDU, DPIDG, UN DESA</p> <ul style="list-style-type: none"> <li>• Speaker: <b>Dale Alexander</b>, Chief, Caribbean Knowledge Management Centre, Economic Commission for Latin America and the Caribbean (ECLAC)</li> </ul> <p><b>Learning Objectives:</b></p> <ul style="list-style-type: none"> <li>• Learn about the potential of Artificial Intelligence (AI) to create public value</li> <li>• Learn about guardrails and issues to be considered in implementing AI in the Public Sector</li> <li>• Learn about the application of AI in Smart Cities</li> <li>• Discuss the role of Public Administration in implementing Smart City strategies and changing mindsets</li> <li>• Conduct an assessment of digital skills</li> </ul> <p><b>Activity:</b> Digital Skills Assessment Tool</p>
<b>15:30 – 15:45</b>	<b>Break</b>
<b>15:45 – 16:45</b>	<b>Action Planning for Changing Mindsets and Competencies</b>
	<p><b>Learning Objectives:</b></p> <ul style="list-style-type: none"> <li>• Discuss the Key Elements of an Action Plan for Changing Mindsets and Competencies to promote Transformational change in governance in Barbados</li> </ul>



	<ul style="list-style-type: none"> <li>○ What are the key values, beliefs, attitudes, and behaviours that should guide experimental/innovation mindset?</li> <li>○ What are some of the key barriers and challenges?</li> <li>○ What actions can be taken? What strategies can be used or promoted?</li> <li>○ What are some key enablers that might support the implementation of the selected action?</li> <li>○ What commitments would participants take to implement the identified actions?</li> </ul>
16:45 – 17:00	Closing Remarks
	<ul style="list-style-type: none"> <li>• <b>Adriana Alberti</b>, Chief, PMCDU, DPIDG, UN DESA</li> <li>• <b>Government of Barbados</b></li> </ul>

