

Rebuilding Trust in Government by Advancing Innovation in Public Service Delivery for Social Inclusion in the Global South

Second World Summit for Social Development

Solutions Sessions

Wednesday 5 November 2025
10.00 – 11.15 a.m. AST
Qatar National Convention Center, Doha
Exhibition Hall 5 - Room 4

PROGRAMME

10:00 – 10:20 AM	Keynote Speaker: H.E. Ms. Khrystyna Hayovyshyn, Chair of the 64th Commission for Social Development (CSocD64) and Deputy Permanent Representative of Permanent Mission of Ukraine to the United Nations Opening Session: Rebuilding Trust in Government - Key Challenges and Issues Ms. Adriana Alberti, Ph.D., Chief, Programme Management and Capacity Development Unit, Division for Public Institutions and Digital Government (DPIDG), UN Department of Economic and Social Affairs (UN DESA) Mr. Younes Abouyoub, Ph.D., Chief of Governance and State-Building; Governance and Conflict Prevention Division for the Arab Region, United Nations Economic and Social Commission for Western Asia (UN ESCWA) H.E. Dr. Ali Naseer Mohamed, Permanent Representative of the Maldives to the United Nations
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10:20 – 10:50 AM	Interactive Global Dialogue – Innovative Strategies and Solutions to Enhance Trust in Government for Social Inclusion Facilitator: Mr. Younes Abouyoub, Chief of Governance and State-Building, Governance and Conflict Prevention Division for the Arab Region, UN ESCWA • H.E. Ms. Yorleni León Marchena, Minister of Human Development and Social Inclusion, Costa Rica • Ms. Mariyam Midhfa Naeem, Joint Secretary, Ministry of Foreign Affairs, Republic of Maldives • Dr. Despoina Afroditi Milaki, UN Representative, International Presentation Association • Mr. Philipp-Andreas Schmidt, Head of Public Affairs, Science and Sustainability for Bayer in the Middle East
10:50 – 11:10 AM	Q&A and Open Discussion
11:10 AM – 11:15 AM	Synthesis and Way Forward • Adriana Alberti, Chief, Programme Management and Capacity Development Unit, Division for Public Institutions and Digital Government (DPIDG), UN Department of Economic and Social Affairs (UN DESA) A policy note with recommendations will be prepared for dissemination.

