



## Proposed Programme

**Moderator: Cristina A. Rodriguez-Acosta**, Inter-Regional Advisor, Division for Public Institutions and Digital Government, United Nations Department of Economic and Social Affairs

**Monday 13 October 2025**

**Session 1: Competencies for SDGs Implementation and the Standards of Excellence for Public Administration Education and Training**

TIME	Item discussed
3:00 pm – 3:15 pm	<b>Welcoming Remarks</b> <ul style="list-style-type: none"> <li>Ms. Adriana Alberti, Chief, PMCDU/DPIDG/DESA (online)</li> <li>Dr. Najat Zarrouk, President, IASIA</li> </ul>
3:15-3:30 pm	<b>Overview of the Standards of Excellence for Public Administration Education and Training</b> <ul style="list-style-type: none"> <li>Ms. Cristina A. Rodriguez-Acosta, PMCDU/DPIDG/DESA</li> </ul>
3:30 pm- 4:00 pm	<b>The Critical Role of Standards of Excellence to Implement the SDGs</b> <ul style="list-style-type: none"> <li>Prof. Lues Liezel, University of the Free State South Africa</li> </ul>
4:00 pm – 4:20 pm	<b>How Can Schools of Public Administration and Academic Institutions Raise Awareness of the Standards of Excellence?</b>

	<ul style="list-style-type: none"> <li>• <b>Prof. UMAÑA Jorge</b>, University of Costa Rica</li> <li>• <b>Dr. NKATA James Luyonga</b>, Uganda Management Institute, Uganda</li> <li>• <b>Prof. RAN Hao</b>, China National Academy of Governance China</li> </ul>
4:20 pm – 4:30 pm	<b>Open Discussion</b>

**Tuesday 14 October 2025**

**Session 2: Mainstreaming the Standards of Excellence in Public Administration Education and Training: The Role of Accreditation (joint DESA/ICAPA session)**

<b>TIME</b>	<b>Item discussed</b>
2:00 pm – 2:30 pm	<p><b>The Role of Accreditation in Mainstreaming the Standards of Excellence in Schools of Public Administration</b></p> <ul style="list-style-type: none"> <li>• <b>Dr. Juraj Nemec</b>, Professor of Public Finance and Public Management, Faculty of Economics, Matej Bel University, Slovakia</li> <li>• <b>Dr. Sofiane Sahraoui</b>, Director General, International Institute of Administrative Sciences (IIAS)</li> </ul>
2:30-3:00 pm	<b>Discussion in Plenary on How to Mainstream the Standards of Excellence in the Schools of Public Administration</b>
3:00 pm- 3:20 pm	<p><b>Global Perspectives</b></p> <ul style="list-style-type: none"> <li>• <b>Dr. HENDY Rana</b>, American University in Cairo, Egypt</li> <li>• <b>Prof. PADILLA RAMÍREZ Jessica Eliane</b>, Instituto Nacional de Administración Pública, Mexico</li> <li>• <b>Prof. FERRAZ David</b>, ISCTE-Instituto Universitario de Lisboa, Portugal</li> <li>• <b>SHIN Minjung</b>, LOGODI (Local Government Officials Development Institute) , Republic of Korea</li> </ul>
3:20 pm-3:30 pm	<p><b>Key Takeaways</b></p> <ul style="list-style-type: none"> <li>• <b>Dr. Najat Zarrouk</b>, President, IASIA</li> <li>• <b>Ms. Cristina A. Rodriguez-Acosta</b>, PMCDU/DPIDG/DESA</li> </ul>

**Tuesday 16 October 2025**

**Session 3: How can the Standards of Excellence in Public Administration Education and Training Support the Development of Standards of Excellence in Public Service Delivery?**

<b>TIME</b>	<b>Item discussed</b>
11:00 am – 11:15 am	<p><b>The Critical Role of Public Service Values and the Standards of Excellence in Public Administration Education and Training for Excellence and People-Centered Public Service Delivery</b></p> <ul style="list-style-type: none"><li>• <b>Ms. Cristina A. Rodriguez-Acosta</b>, PMCDU/DPIDG/DESA</li></ul>
11:15-12:00 pm	<p><b>Discussion at Tables on Key Features of People-centered Public Service Delivery</b></p> <ul style="list-style-type: none"><li>• In pairs of two, participants will discuss the three essential features that determine excellence in public service delivery (10 minutes)</li><li>• In groups of 5 people, participants will propose and discuss standards of excellence in public service delivery based on prior discussion (20 minutes)</li><li>• Based on the discussions, participants will be asked to prioritize the standards identified and provide 5 to 8 standards (15 minutes)</li></ul>
12:00 pm- 12:20 pm	<ul style="list-style-type: none"><li>• <b>Reporting Back in Plenary</b></li></ul>
12:20 pm-12:30 pm	<p><b>Key Recommendations and The Way Forward</b></p> <ul style="list-style-type: none"><li>• <b>Dr. Najat Zarrouk</b>, President, IASIA</li><li>• <b>Ms. Cristina A. Rodriguez-Acosta</b>, PMCDU/DPIDG/DESA</li></ul>