
Financing for Public Service

Ali Zafar, Economic
Adviser UNDP

Addis Ababa, June 22, 2025

Africa Regional Forum, UN/AU



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Resilient nations.*

Key findings

Fiscal stability/PFM systems necessary but not sufficient for service delivery

Heterogeneity of case studies and country examples

Reforms in public finance key but have to be tailored to country circumstance

PFM

Precondition: Stable macroeconomic and fiscal environment

Budget preparation, legal framework, execution, and monitoring

Institutional and administrative complexities; political culture

Country Examples

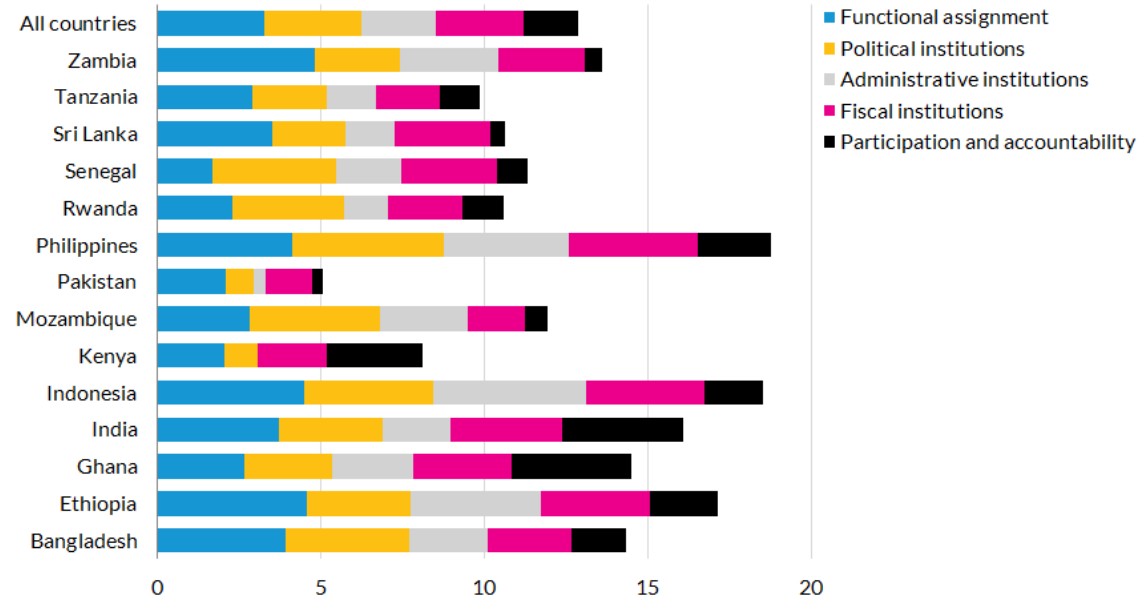
- Ethiopia: PSNP
- Brazil: Bolsa
- Mauritius and South Africa: E-Government



PFM, Systems, and Service Delivery: Empirics

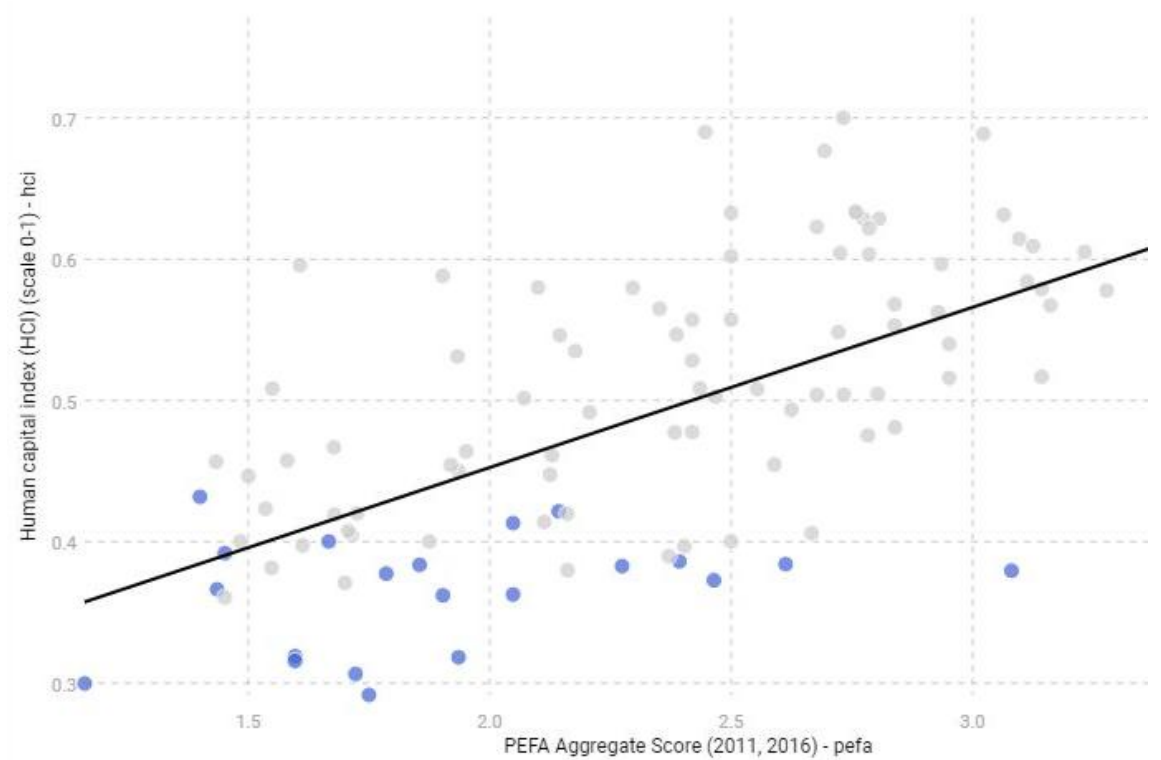
Most National Systems Don't Empower Cities to Improve Service Delivery Institutional dimensions of urban service delivery performance

Average scores by country



Source: Authors' calculations based on scores assigned by local experts.

URBAN INSTITUTE



Source: World Bank (2025)

Reforms

Macro and Fiscal Stabilization

PFM Reform/Institutional Strengthening (National and Local)

Data and Monitoring



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• Thanks

