

Agenda



Webinar 3 – Innovation in Public Service Delivery

Conditions for successful innovation in digital transformation in the age of AI

Wednesday, 20 March, 2024, 10:00 a.m. - 11:30 a.m. Eastern Caribbean Time (9:00 a.m. NY Time)



Moderator: Dr. Lois Parkes, Leadership Development and Institutional Strengthening Specialist, Caribbean Centre for Development Administration (CARICAD)

10:00 – 10:05 (Eastern Caribbean Time)

Welcome Remarks

- Dr. Lois Parkes, Leadership Development and Institutional Strengthening Specialist, CARICAD

10:05 – 10:20 Presentation

- Dr. Cristina Rodriguez-Acosta, Inter-regional Advisor, Digital Government Branch, Division for Public Institutions and Digital Government, UN DESA

10:20 – 10:35 Presentation

- Dr. Marielza Olivera, Director, Division for Digital Inclusion, Policies and Transformation, Communications and Information Sector, UNESCO

10:35 – 10:50 Presentation on The Role of the Public Service Training Institutions in Supporting Public Sector Innovation

- Ms. Prudence James Townsend, Director Business Development and Communication, Management Institute for National Development (MIND), Jamaica

10:50 – 11:25 Discussion

11:25 – 11:30 Key Insights and Closing

