



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



Review of the United Nations Programme on Public Administration

10th Session of the United Nations Committee of Experts on Public Administration

Haiyan Qian

Director

Division for Public Administration and Development Management (DPADM)

Department of Economic and Social Affairs, United Nations

Delivered by

John-Mary Kauzya

Office-In-Charge, DPADM

United Nations Headquarters, New York, 6 April 2011





Mission of DPADM

- To promote effective, efficient, accountable, participatory and transparent public administration for the attainment of internationally agreed development goals, including those contained in the United Nations Millennium Declaration and in the outcomes of the major United Nations conferences.



Mandate, Demand and Capacity

- **Our Mandate**
 - General Assembly
 - Economic and Social Council
 - Major UN conferences

- **The Demand**
 - Emerging Issues

- **Our Capacity**
 - Niche and Challenges

- **Our Focus Areas**
 - Institution and Human Resource Management
 - E-Government Development
 - Development Management and Citizen Engagement



Core functions of DPADM

- **Advocacy and Normative Support**
- **Research and Analysis**
- **Knowledge Sharing and Training**
- **Advisory Services in the Field**



Results Achieved in 2010

▪ Advocacy and Normative Support

- At least **4 references/recommendations** were contained in resolutions of intergovernmental bodies in 2010
- The **outcome document for the MDG Summit***, which was adopted by the General Assembly on 22 September 2010, called for the need to “support more modern ICT applications and greatly increase connectivity, access and investment in innovation and development and the effective use of innovative ICT applications and **e-governance tools**”.
- The Division continues its work in facilitating the implementation of the Tunis Agenda for the World Summit on the Information Society (WSIS), particularly on e-government, Internet governance and enhanced cooperation on public policy issues pertaining to the Internet

*A/65/L.1 - Follow-up to the outcome of the Millennium Summit



Results Achieved in 2010

▪ Research and Analysis

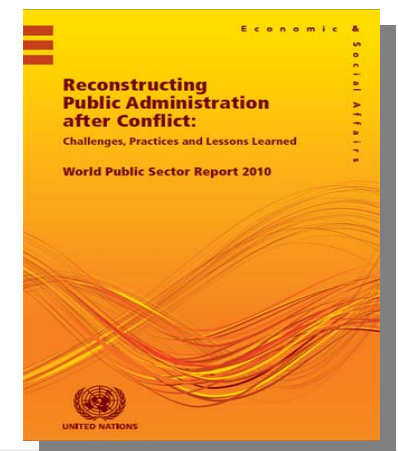
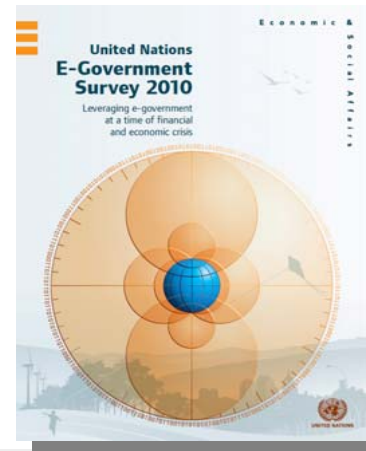
– Two publications were completed and disseminated in 2010:

- **UN E-Government Survey 2010**

- **World Public Sector Report 2010**

- Reconstructing Public Administration after Conflict:
Challenges, Practices and Lessons Learned

– The UN E-Government Survey 2010 was the **4th most downloaded publication, out of more than 100 major publications in UNDESA**





Results Achieved in 2010

▪ Knowledge Sharing and Training

- Knowledge sharing and training activities continued to be expedited through
 - DPADM's website
 - United Nations Public Administration Network (UNPAN)
 - UNPAN online learning centre
 - Training workshops
- DPADM's website is **ranked 2nd among the 11** Divisional and UNDESA websites, with a **4 per cent increase in visitors in 2010** from 2009
- Nominations for the United Nations Public Service Awards increased by **28 per cent in 2010** and the highest number of awards were conferred since the start of the programme in 2003.



Results Achieved in 2010

- **Advisory Services at the Field Level**
 - Capacity building workshops were organized in Africa, Asia and Europe, with themes encompassing citizen engagement, developing standards of education and training in public administration, developing human resources, ministerial leadership, and promoting innovation in public service delivery.
 - In 2010, the Division undertook a total of 30 advisory missions in 25 countries in the following regions: Africa, Asia, the Americas, and Europe, to support governments in implementing their strategies and assisting in capacity development in the areas of institution and human resource development, e-government development, development management and citizen engagement.



Affiliate Organizations of DPADM



UNPOG
United Nations Project
Office on Governance

- **United Nations Project Office on Governance**



- **Secretariat of the Internet Governance Forum**



- **Global Centre for ICT in Parliament**



Department of Economic and Social Affairs

- **Secretariat of the Global Alliance for ICT and Development**



United Nations Public Administration Country Studies (UNPACS)

- A briefing was presented to you at the 9th Session of CEPA in 2010, on the Division's plan to develop the:

[United Nations Public Administration Countries Studies \(UNPACS\)*](http://www.unpan.org/dpadm/)

*It was referred as the Public Administration Knowledge Space (PAKS) in April 2010



Development of UNPACS

- UNPACS is envisioned as a comprehensive, up-to-date and readily accessible online knowledge-base in public administration
- UNPACS will help governments in making evidenced-based decisions by providing country data and global views on conventional and emerging topics related to public administration on all 192 Member States of the United Nations

UNPACS
United Nations Public Administration Country Studies
In the service of Internationally Agreed Development Goals (IADGs), including the Millennium Development Goals (MDGs)

Home Countries Themes Contributors UNPAN

Enter Keywords Advanced Search

Italy

Government	People	Economy	Public Administration
Type Republic	Population, total 60,221,211 2009	GDP growth (annual %) -5.0% 2009	Civil Servant 14.37% (2008)
President Giorgio NAPOLITANO ...	Literacy rate, youth total (% of people ages 15-24) 99.9% 2008	GNI per capita (current US\$) 35083 2009	Retirement Age for Public Servants Male 60 years old ...
Prime Minister Silvio BERLUSCONI ...	Public spending on education, total (% of GDP) 4.3% 2007	Unemployment, total (% of total labor force) 6.6% 2008	Retirement Age for Public Servants Female 60 years old ...
Constitution Passed 11 December ...	Human Development Index 0.854(2010)		Government Expenditure 47.9%(2010)
Legal System Based on civil ...	Internet users (per 100 people) 41.7 2008		
Administrative Division 15 regions ...			
Government Agencies 3 Agencies...			

Visit a Country Page
Italy

General Profiles

- Agriculture Profiles (FAO)
- Country Profiles (World Bank)
- Country Information (IMF)
- Humanitarian Situation Reports (ReliefWeb)
- Industrial Profiles (UNIDO)
- Labour Statistics (ILO)
- UN Data (UNDESA)
- Demographic & Health Surveys (DHS)
- Directory of Development
- Organizations Donor Activities (AIDA)
- Global Clearinghouse
- Earth Trends (WRI)

Institution and Human Resources Management

- Laws and Regulations
Italy: Code of Conduct of Civil Servants
- Policies and Strategies
Italy: Public Sector Reform Strategy
- Related Agencies
Italy: Full List of Government Agencies
- Analytical Reports
- Case Studies
- Subject Matter Specialists
- Toolkits

Electronic and Mobile Government

- Laws and Regulations
Italy: Electronic Transaction Act
- Policies and Strategies
Italy: ICT Policy
- Statistical Data and Surveys
Italy: Survey on Electronic Government
- Related Agencies
- Analytical Reports
- Case Studies
- Subject Matter Specialists
- Toolkits

Development Management and Citizen Engagement

- Laws and Regulations
Italy: Constitution 1958
- Policies and Strategies
Italy: Policy on Development Management
- Related Agencies
Italy: Economic and Social Council
- Analytical Reports
- Case Studies
- Subject Matter Specialists
- Toolkits

Open Government Data

- Laws and Regulations
Italy: Freedom of Information Act
- Policies and Strategies
Italy: Social Media Strategy
- Related Agencies
Italy: Data Protection Agency
- Analytical Reports
- Case Studies
- Subject Matter Specialists
- Toolkits

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United Nations Public Administration Country Studies (UNPACS)

- The technical platform is almost finalized at this stage
- Content development
 - Content is categorized by countries and regions, and by themes with relevant linkages to the mandate of DPADM and specific goals of the MDGs.

The screenshot displays the UNPACS website interface. At the top, there is a navigation bar with 'Home', 'Countries', 'Themes', 'Contributors', and 'UNPAN'. A search bar is located on the right. The main content area features a featured article titled 'Institution and Human Resources Management' with a sub-image of a line of people. Below this, there are several sidebar sections: 'Your Selection' with sub-themes like 'Codes of Conduct' and 'Policy'; 'Sub-Themes' with 'Codes of Conduct' and 'Public Sector Reform'; 'Information Resources' with 'Analytical Reports', 'Case Studies', 'Statistical Data', 'Toolkits', and 'Subject Matter Specialists'; 'Related Tags' including 'accessibility', 'analytics', 'article', 'blog', 'bookmarks', 'catalogue', 'cloud', 'course', 'delicious', 'developer', 'education', 'eduguru', 'explore', 'highered', 'itunes', 'jan', 'learn', 'list', 'marketing', 'media', 'network', 'online', 'onlinemarketing', 'options', 'people', and 'policy'; and 'Highlights' featuring a 'Guidance Toolkit on Public Administration Post-Conflict Reconstruction'. The main content area shows search results for 'Moldova: Code of Conduct of Civil Servants', 'Philippines: Code of Conduct and Ethical Standards', and 'Civil Service Law - Republica Dominicana - Ley No. 41.08 de Función Pública y...'. A 'Visit a Country Page' section is also visible on the right.



United Nations Public Administration Country Studies (UNPACS)

- **Content Development**

First phase of UNPACS will include the following sub-themes:

- **Codes of Conduct**
- **Government Agencies for all 192 Member States of the UN**
- **Profiles of Chief Information Offices (CIOs) or equivalents**
- **E-Government Policies and Strategies**
- **Constitutional rights related with citizens engagement in public affairs**
- **Economic and Social Councils**
- **Freedom of Information Acts**
- **Data Protection Acts**
- **Agency responsible for openness, privacy and security**

- **More information will be provided by the Chiefs of Branches and the UNPAN Management Unit**



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Public Administration Capacity Branch (PACB)

John-Mary Kauzya
Chief, PACB
DPADM/UNDESA





PACB - UNPACS Themes

1: Codes of Conducts and other legal frames governing the conduct of Public Servants

Underlying rationale for the work on Codes of conduct:

- There is anecdotal evidence that ethics and professionalism in the Public Service in many countries needs improvement. One way of approaching the problem is to put in place institutional mechanisms to guide the conduct of Public Servants.
- Many institutional mechanism in the Public Service are archaic and are rarely referred to in promoting professional and ethical behavior of public servants.
- Programs of public service reform included design of codes of conduct.
- The UNPACS provides a forum for sharing knowledge and experiences in this area.

2: A synopsis of Government Agencies



PACB : Findings of Codes of Conduct

The analysis is yet to be completed but so far the following have been observed from the data gathered:

- **Some countries have put in place codes of conduct for their public servants**
- **Some are still relying on archaic legal provisions (standing orders etc)**
- **We have not yet got data on some countries**
- **In some countries the control of behaviour of Public Servants is supplemented by the fact that some public servants are also governed by the codes of conduct of the professions they belong to (medical, engineering, accountants, teachers, etc)**
- **There are indications that promoting and strengthening professionalism needs to be part of capacity building efforts for the Public service**



PACB – Countries where we have not yet obtained data

- **From Africa:** Algeria, Angola, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Comoros, Congo (Democratic Republic of), Congo (Republic of), Cote d'Ivoire, Djibouti, Egypt, Equatorial Guinea, Ethiopia, Gabon, Guinea (Republic of), Guinea-Bissau, Liberia, Libyan Arab Jamahiriya, Mali, Mauritania, Mozambique, Niger (Republic of), Rwanda, Senegal, Swaziland, Togo, Tunisia, Zimbabwe
- **From Americas:** Bahamas, Belize, Chile, Cuba, Grenada, Haiti, Jamaica, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Suriname, Uruguay
- **From Asia:** Brunei Darussalam, Cambodia, Indonesia, Iran (Islamic Republic of), Korea (Democratic Peoples Republic of), Lao People's Democratic Republic, Malaysia, Mongolia, Myanmar, Nepal, Singapore, Timor Leste, Viet Nam
- **From Europe:** Liechtenstein, Monaco, San Marino, Romania
- **From Oceania:** Kiribati, Marshall Islands, Micronesia, Palau, Samoa, Solomon Islands, Tonga, Tuvalu



Conclusion: Initiatives on Capacity Building for Professionalism in the Public Service

DPADM/PACB has already started supporting Africa's public service to develop its capacity for ethics and professionalism to improve management of human resources and the delivery of services.

The work of building the PACS on codes of conduct and other legal frameworks governing the conduct of public service will go hand in hand with the work of supporting countries to develop capacities for professionalism in the Public Service. There have been request for countries in Latin America and countries of Eastern and Central Europe.



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E-Government Branch (eGB, DPADM)

Vincenzo Aquaro
Chief, eGB
DPADM/UNDESA





eGB - UNPACS Themes

- National strategies and policies on e-government and ICT-led development
- Legal and regulatory framework
- Chief Information Officers (CIOs) or equivalent - Institutional Framework

The screenshot shows the UNPACS website interface. At the top, there's a navigation menu with 'Home', 'Countries', 'Themes', 'Contributors', and 'UNPAN'. A search bar is located on the right. The main content area is titled 'Electronic and Mobile Government' and includes a brief description of the theme. Below this, there's a 'Your Selection' section with sub-themes like 'E-Government Policies and Strategies', 'Strategy', and 'Legislation'. There are also sections for 'Sub-Themes' (Chief Information Offices, E-Government Policies), 'Information Resources' (Analytical Reports, Case Studies, etc.), and 'Related Tags'. The main article list shows 'Access to Global Information: Case in Bangladesh' as the selected item, with details like post date, viewed count, and comment count. Other articles include 'Action Plan 2006-2010' and 'Afghanistan: Draft Information and Communication Technologies (Policy Paper)'. A pagination bar at the bottom indicates 629 records.



eGB – National Strategies and Policies

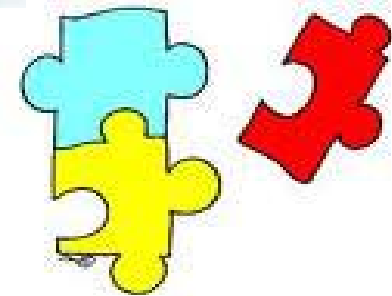
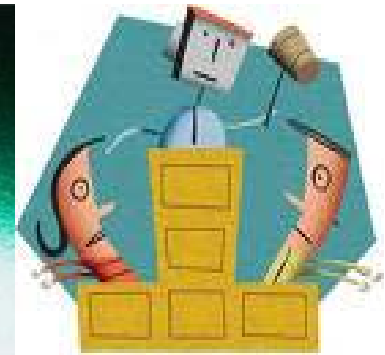
- **Collection of existing national strategies and policies on e-Government**
- **Content Analysis, including trends, features and key substance**
- **Preparation of Specific Products, such as Guidelines, Toolkits and other Capacity Development Tools**





eGB – Legal and Regulatory Framework

- **Collection of Legal Documentation on e-government in UN Member States**
- **Availability of sample legislation indexed by subject area**
- **Analysis of key features and provision of tools for guidance and capacity development**





eGB – Building CIOs Partnership

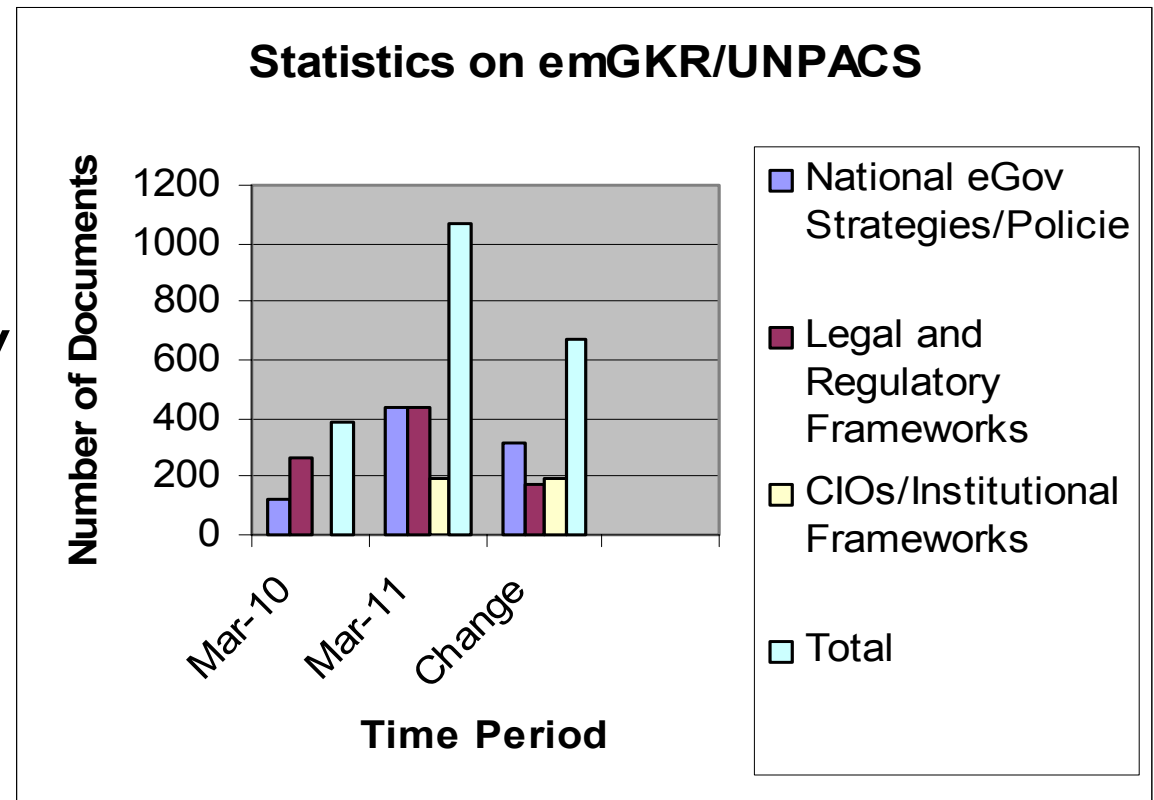
- **Database of CIO Profiles (finalized)**
- **Providing and analyzing the national institutional frameworks under which CIOs operate**
- **Working with CIOs to improve U.N. products, i.e. e-Government Survey**
- **Establishing an informal network of CIOs and Regional Forums, backed by existing institutions**





eGB – Current Achievement and Results

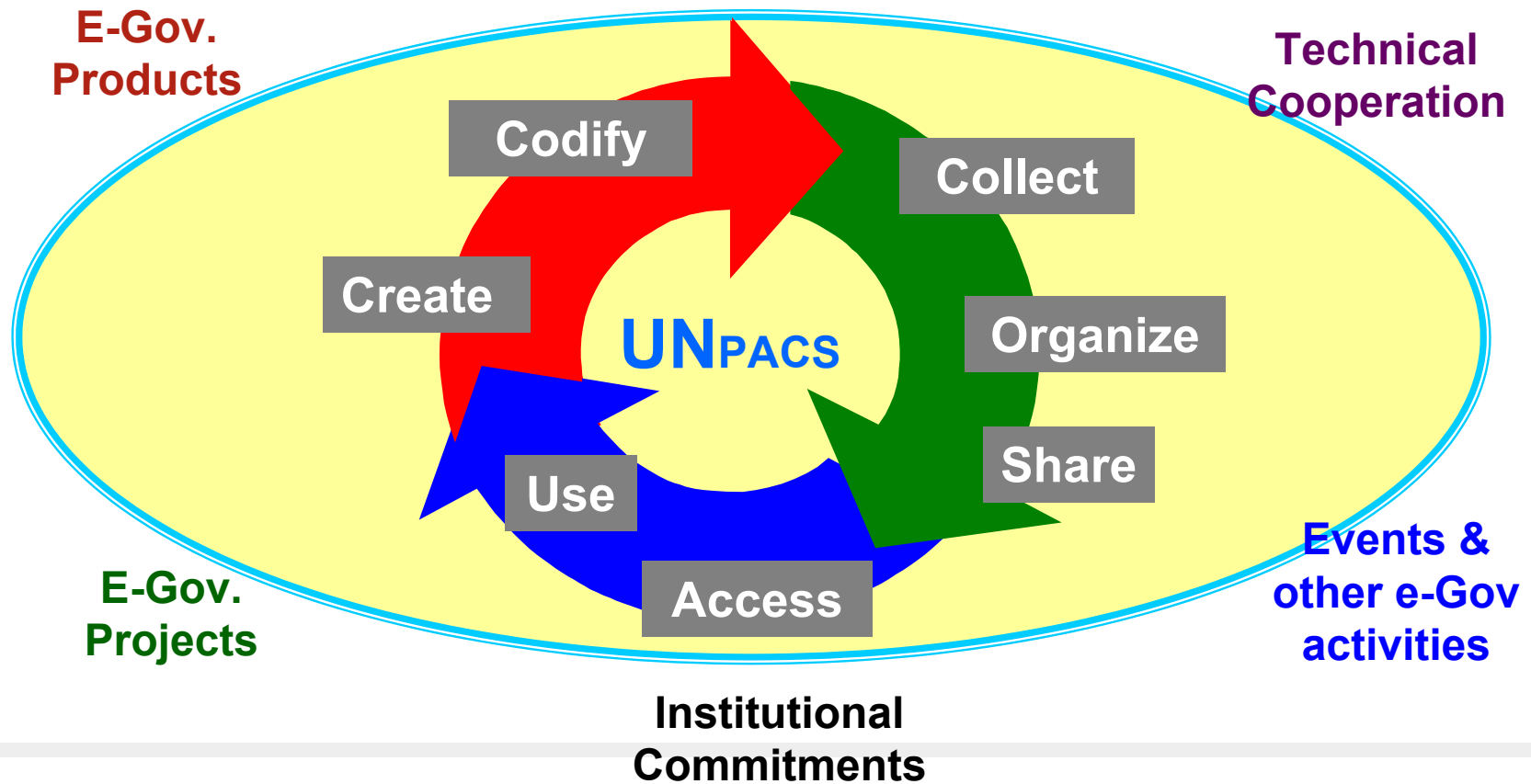
- **439 documents on e-government strategies and policies**
- **433 legal and regulatory documents.**
- **192 Member States covered with all existing CIOs profiles**





eGB- Knowledge Value-Added Chain

Sources: field, research, partners, focal points,





eGB – Moving Forward

- **Building opportunities for linking U.N. Normative Framework, Analytical Products and Capacity Development Goals through enhanced e-Government Development**
- **Pursuing concrete operational implications at policy-making and policy implementation level**
- **Networking for Impact and Results, in line with our mandates**





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Development Management Branch (DMB, DPADM)

Roberto Villarreal
Chief, DMB
DPADM/UNDESA





DMB FOCUS: PARTICIPATORY APPROACHES TO DEVELOPMENT MANAGEMENT

■ RATIONALE

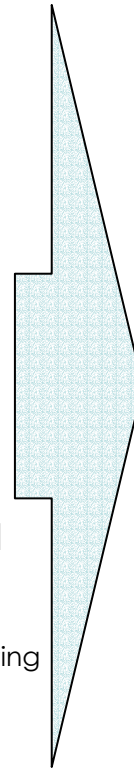
- **Development management is becoming increasingly complex**
 - Diversification of capital investment, privatization, foreign investment
 - Social, economic and regional inequality
 - Evolving correlations between growth, jobs creation, personal income distribution and poverty
 - Trends in education and politico-economic participation
 - Values, culture, information, globalization
 - Political pluralism
 - Etc.
- **Governments tend to open in different ways for participation of non-government actors in a variety of aspects and matters of development management**
 - Evolving institutions for public administration
 - Consideration of participatory approaches
 - principles, norms, instruments, procedures, enforcement and evaluation means



DMB FOCUS: PARTICIPATORY APPROACHES TO DEVELOPMENT MANAGEMENT

■ UNPACS: REPOSITORY OF GLOBAL INFORMATION

- **STRUCTURAL ELEMENTS FOR PARTICIPATORY GOVERNANCE**
 - Constitutions
 - Fundamental rights and obligations
 - Participatory Governance Institutions
 - Economic and Social Councils
 - Local Development Institutions
 - Public Accountability Institutions
 - Executive Branch Institutions
 - Supreme Auditing Institutions
 - Ombudsman Institutions
 - Social accountability
- **GENERAL BACKGROUND INFORMATION AND TOOLS**
 - Publications
 - Analytical documents, substantive meeting reports, discussion papers
 - Tools
 - Methodologies, guidelines, ICT-based platforms

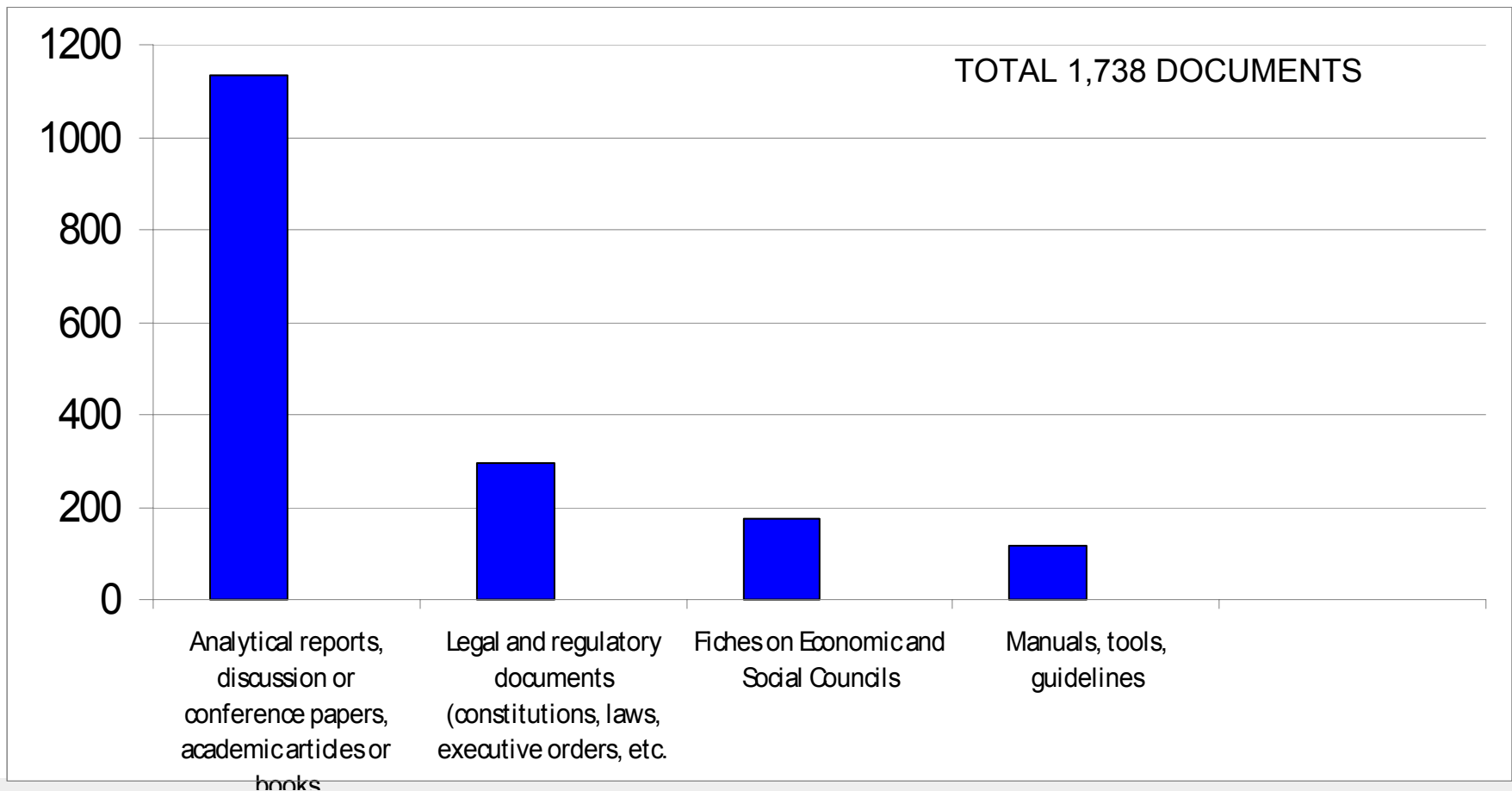


■ DMB: ANALYTICAL, CAPACITY BUILDING AND NORMATIVE WORK

- **Analytical papers**
 - Rights-based approaches to participation-engagement and accountability
- **Expert Group Meetings and major publications**
 - Engagement of citizens and their organizations to improve the delivery of public services, enhance accountability and prevent corruption
- **Capacity building workshops and online training courses**
 - Participatory approaches to strengthen accountability in public services
 - Participatory approaches to prevent corruption
- **Technical assistance and cooperation projects**
 - Capacity building of participatory institutions for development management in Africa: Economic and Social Councils
 - Capacity building in governments and civil society in Africa to apply participatory approaches in public service delivery for the MDGs
- **Guidelines**
 - Citizens engagement
 - Institution building for participatory governance

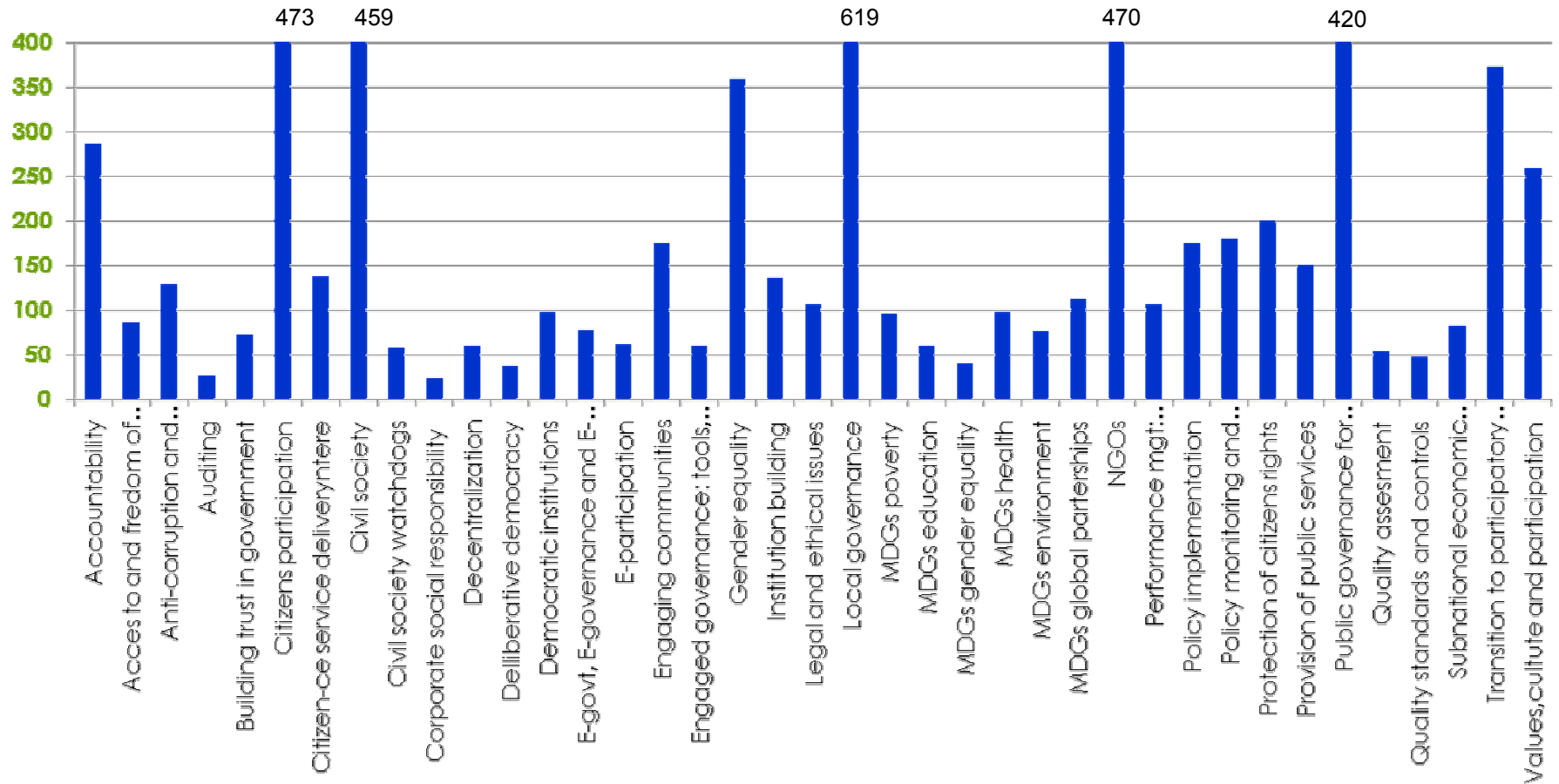


SOME STATISTICS: DOCUMENTS CONTRIBUTED BY DMB TO UNPACS



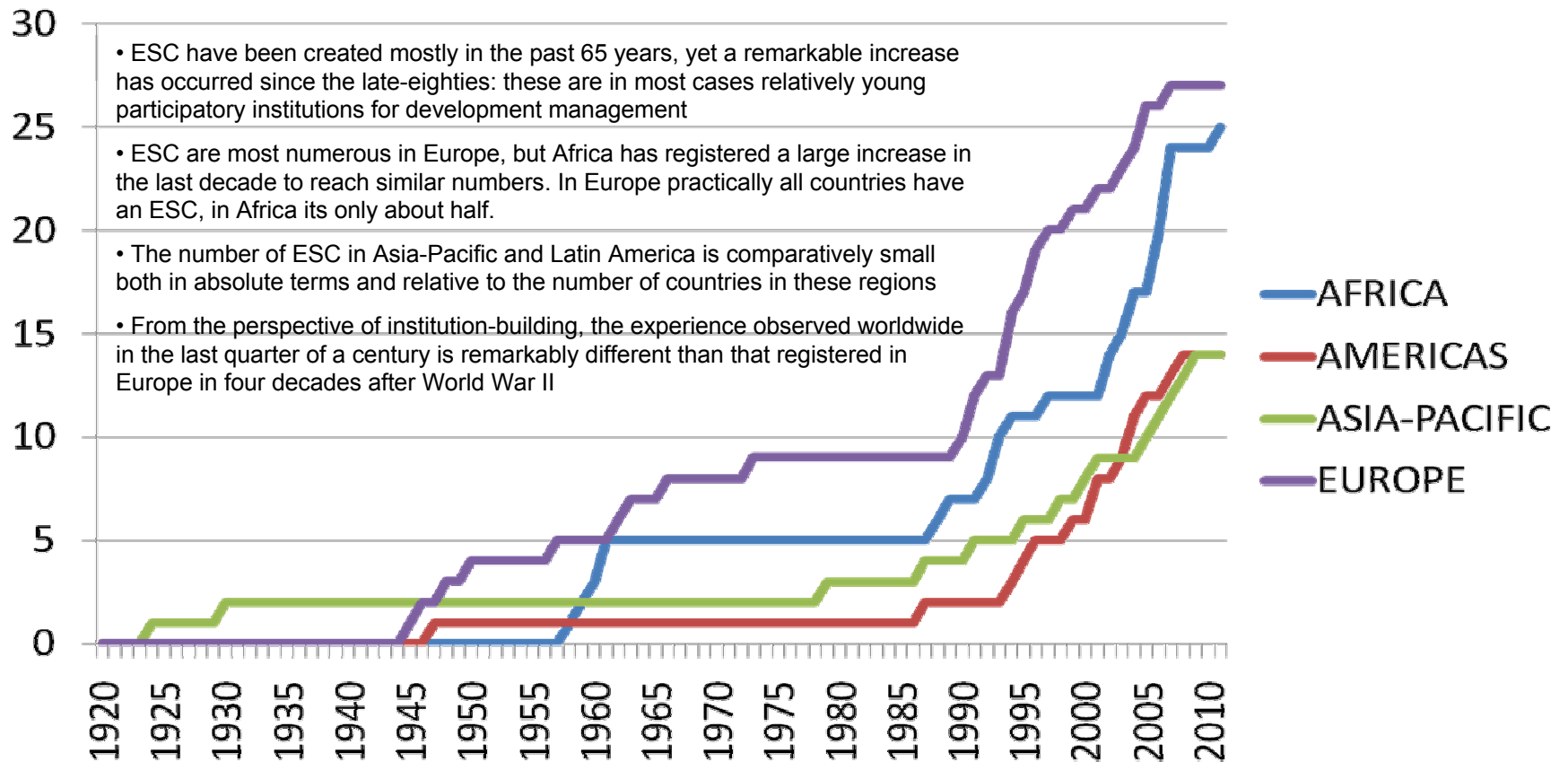


SOME STATISTICS: DMB CONTRIBUTIONS OF ANALYTICAL DOCUMENTS, BY THEME





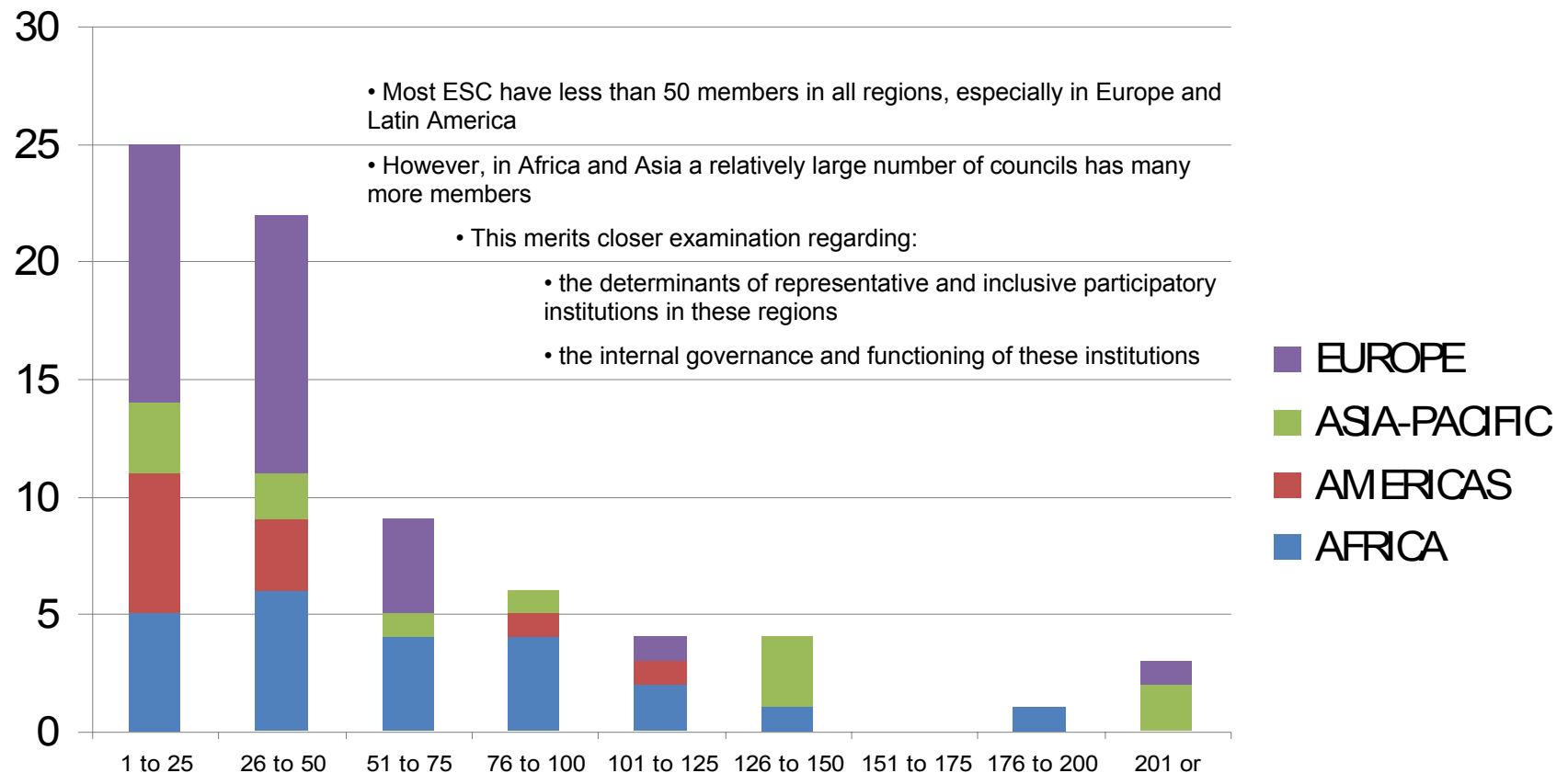
EXAMPLE OF FINDINGS: NUMBER OF ESC IN DIFFERENT REGIONS, 1920-2011



SOURCE: DMB calculations, based on UNPACS, Fiches on ESC contributed by AICESIS.



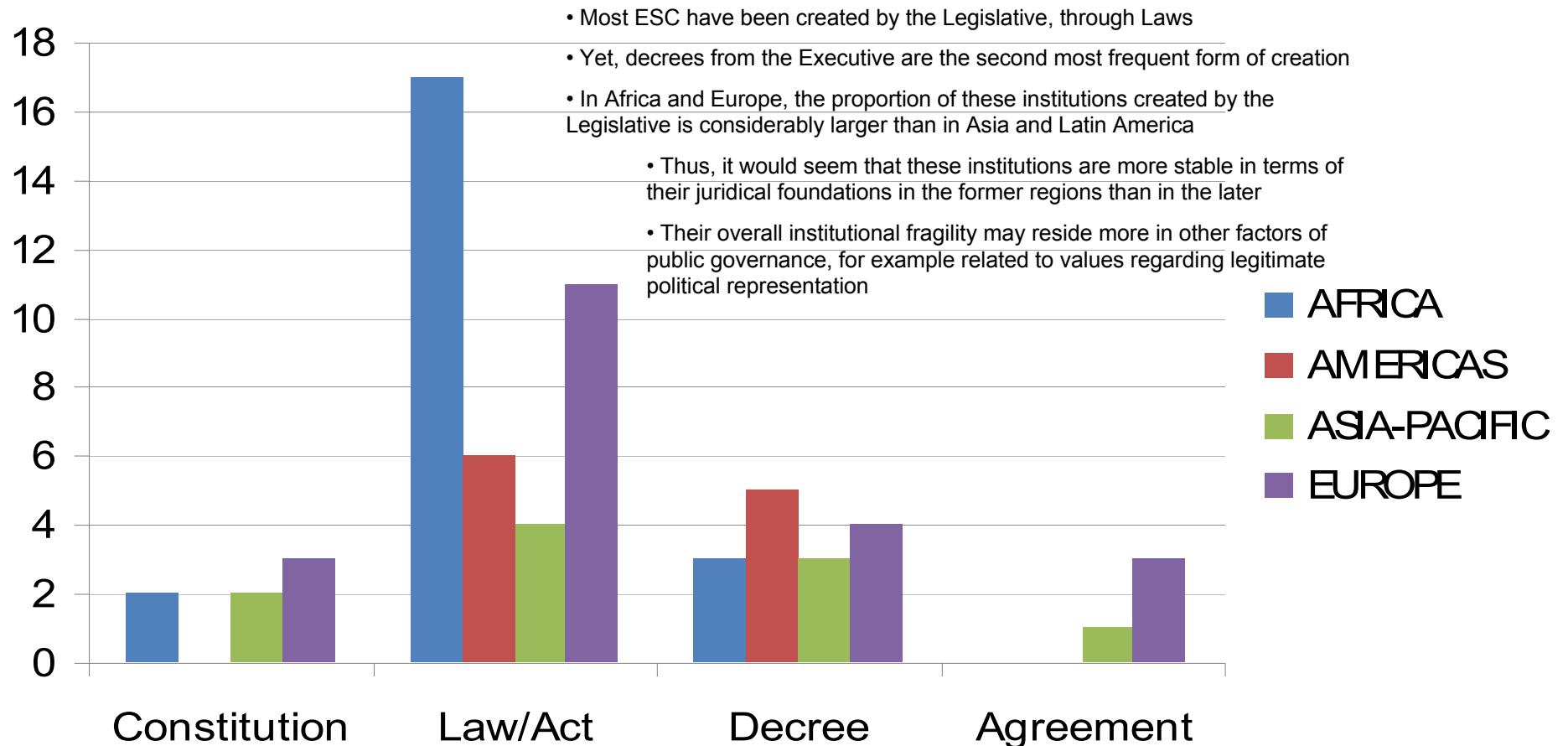
EXAMPLE OF FINDINGS: ESC BY NUMBER OF MEMBERS, 2010



SOURCE: DMB calculations, based on UNPACS, Fiches on ESC contributed by AICESIS.



EXAMPLE OF FINDINGS: ESC BY ORIGINATING LEGAL INSTRUMENT, 2010



SOURCE: DMB calculations, based on UNPACS, Fiches on ESC contributed by AICESIS.



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UNPAN Management Unit (UMU, DPADM)

Deniz Susar
Governance and Public Administration Officer, UMU
DPADM/UNDESA

OPEN GOVERNMENT DATA



What are you looking for?

Search



Data

Apps

Ideas

Forum

Wiki

Blogs

Linked Data

Resources

About

Search

Enter your keywords:

Search

Retain current filters

Search results



Spend over £25,000 in Shropshire County Primary Care Trust

Dataset

Department of Health Shropshire County Primary Care Trust A monthly list of all financial transactions with suppliers and external contractors ...

▸ *Department of Health (DH)*



Spend over £25,000 in Southport and Ormskirk Hospital NHS Trust

Dataset

Department of Health Southport and Ormskirk Hospital NHS Trust A monthly updated list of all financial transactions spending over £25,000 made ...

▸ *Department of Health (DH)*



Payments to suppliers with a value over £500 from London Borough of Hackney

Dataset

London Borough of Hackney This page lists reports of individual payments to suppliers with a value over £500 made within the month. Publication of these lists

Current search

Search found 752 items

▸ (-) transparency

▸ (-) Dataset

Sort by

▸ Relevancy

▸ Title

▸ Type

▸ Last updated

▸ Rating

Filter by type

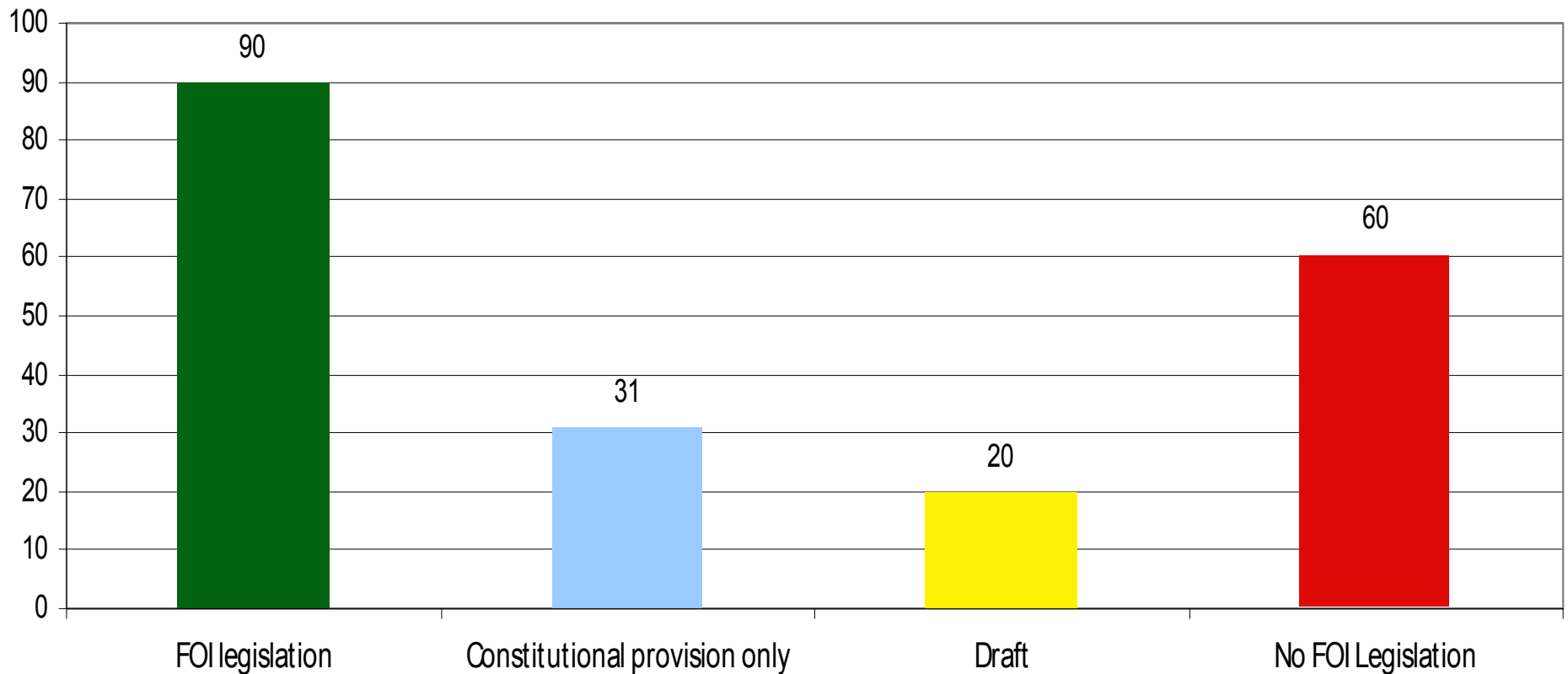
▸ (-) Dataset

Filter by resource format



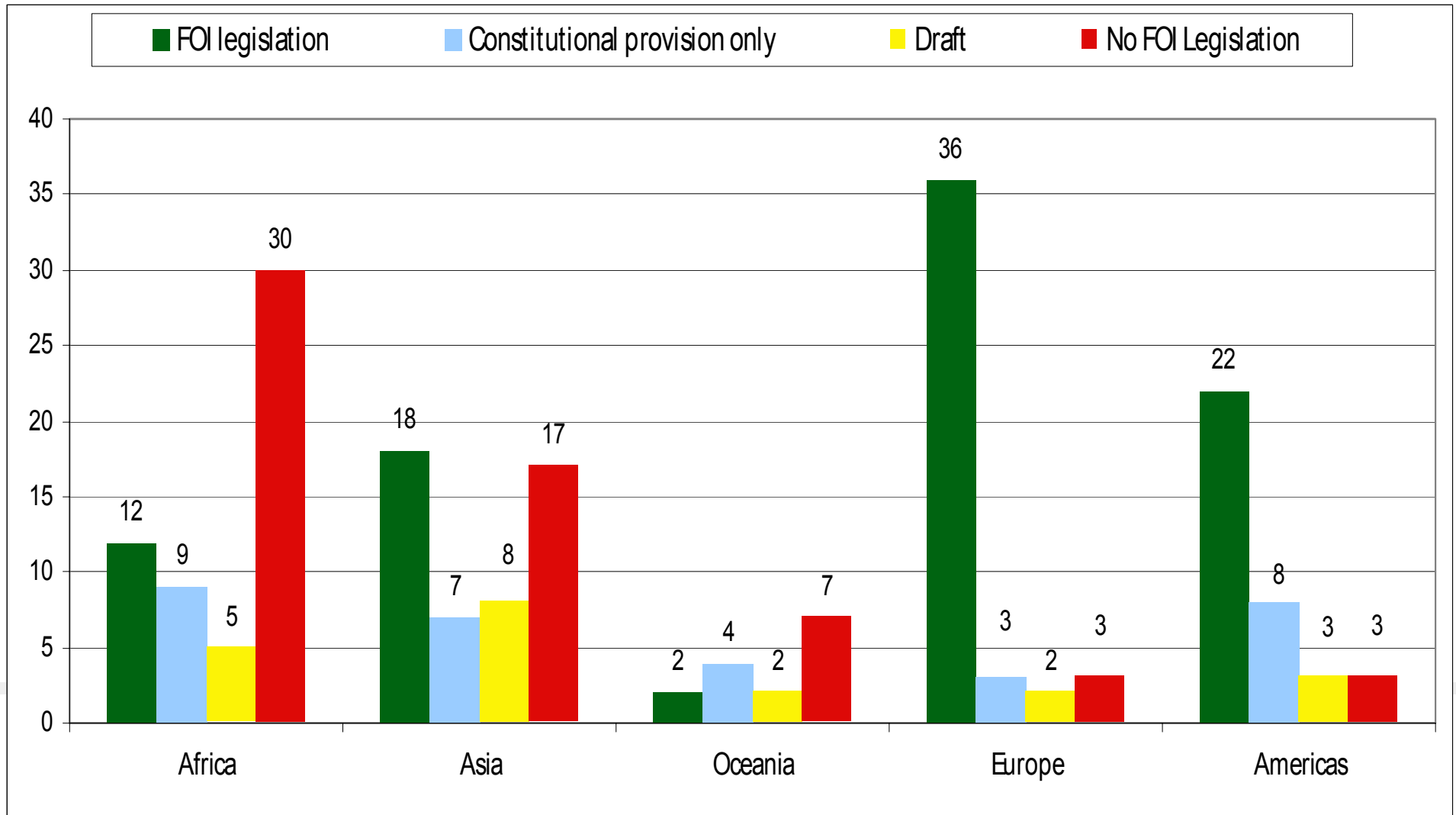
Legislation on FOI

FOI Situation in the UN Member States



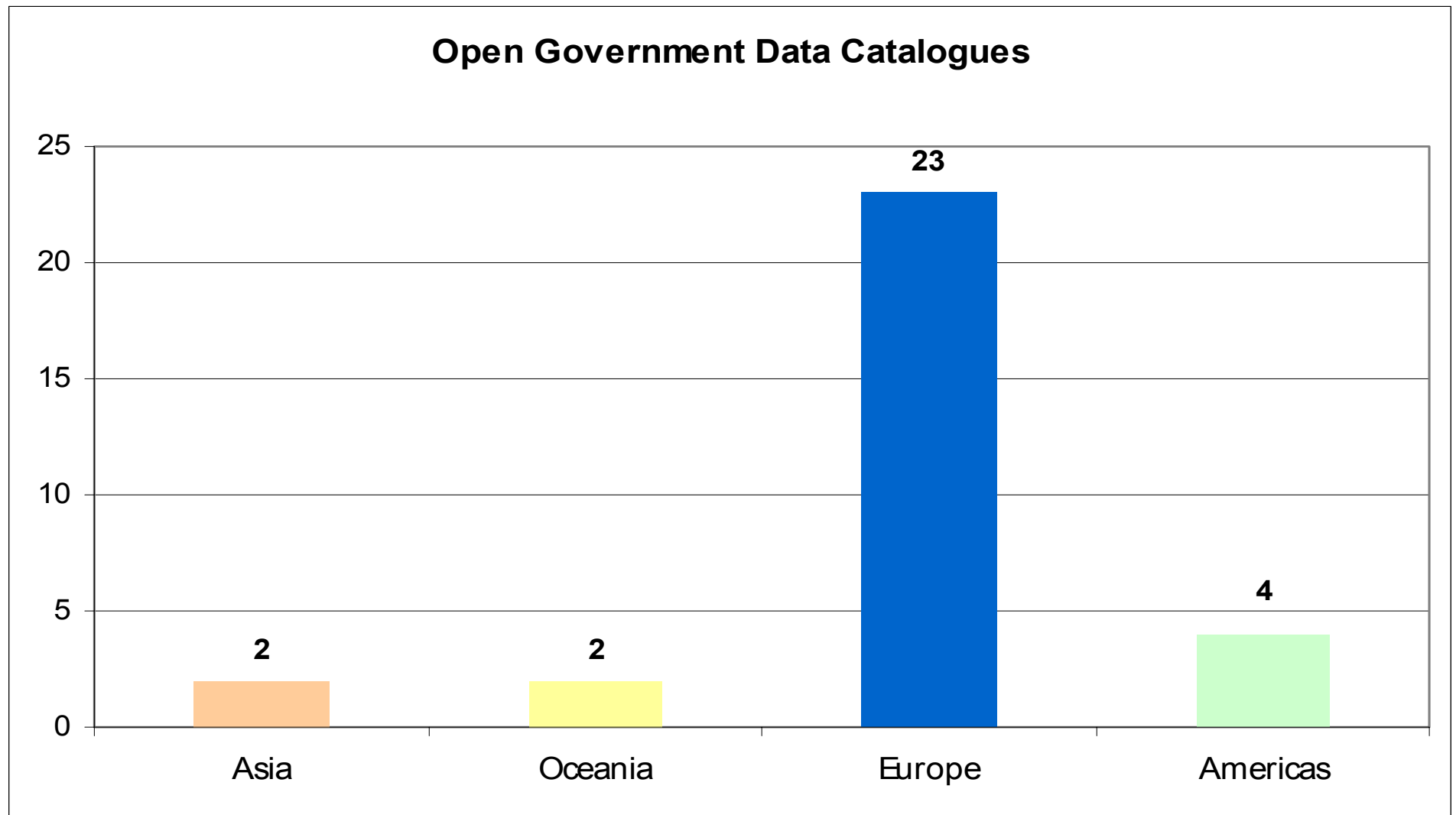


FOI – By Region









OGD - Catalogues





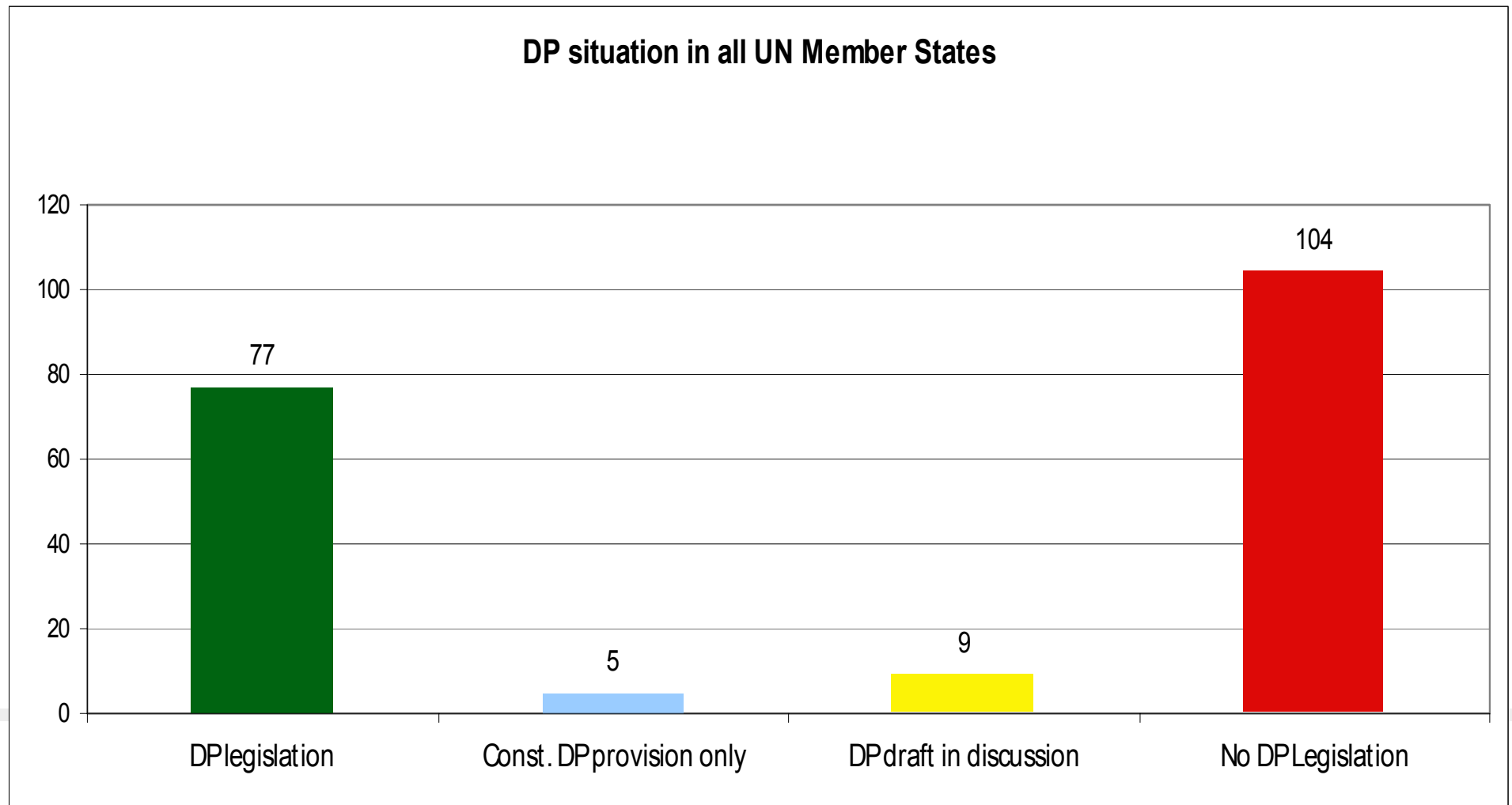
Open Gov Data - Legislation

The following UN Member States are discussing/ drafting legislation on Open Government Data

	Austria
	Finland
	Norway
	United States of America

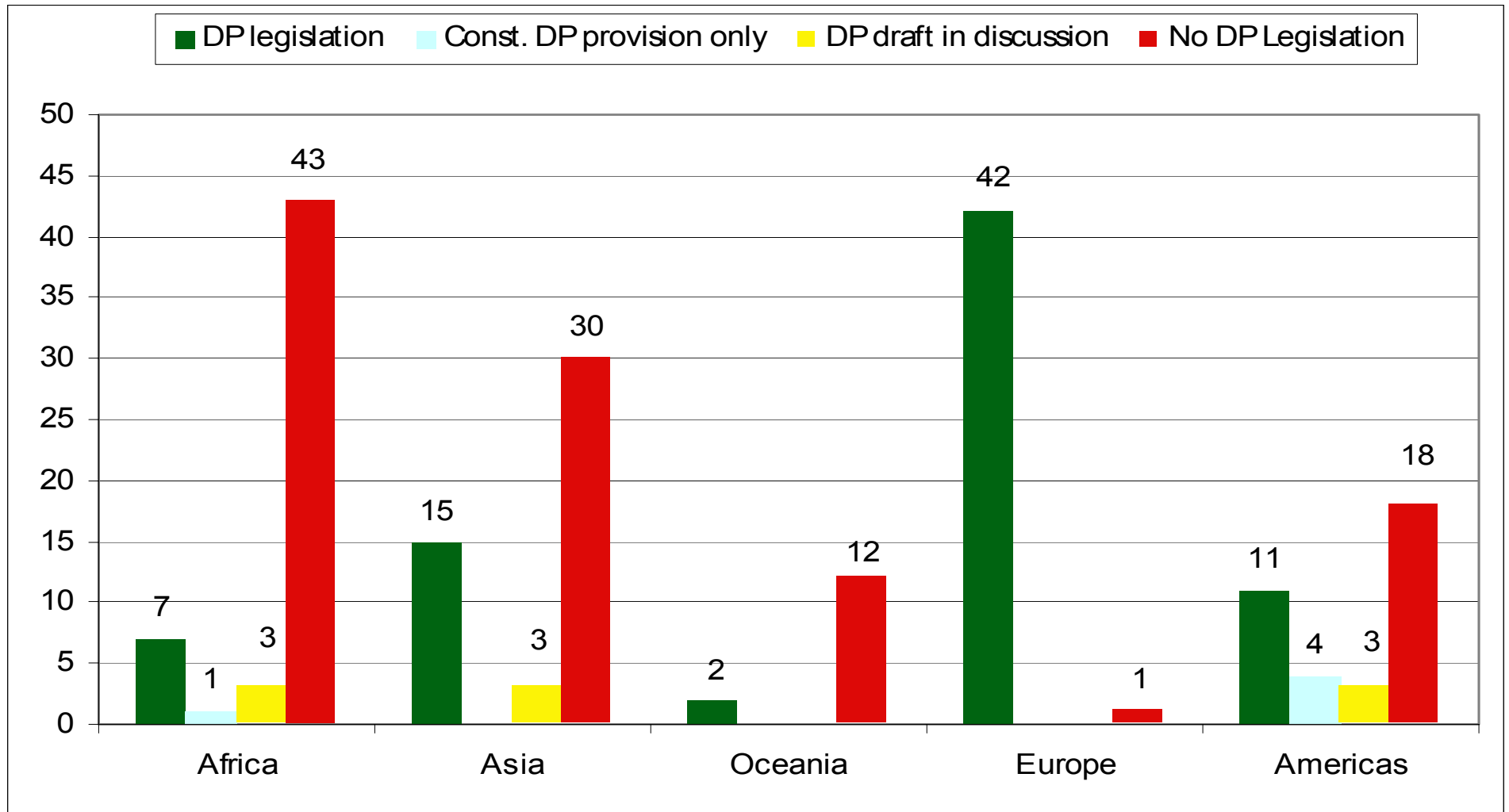


Legislation on Data Protection





Data Protection – By Region





In Summary

We compile content on the following:

- Legislation on FOI & OGD
- Legislation on Data Protection
- Gov Agencies responsible for data privacy and protection
- OGD Catalogues, Competitions and Applications

Analysis (to be finalized)

- Comparative Analysis of FOI & DP Laws
- Evaluate practical and procedural side of FOI laws
- Assist the UN Member States in implementing OGD strategies and technologies in developing OGD Catalogues

For more details, please view the Briefing by UMU/DPADM on Open Government Data and Privacy. For feedbacks, please contact the UNPAN Management Unit.



Thank you for your attention.