



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



11th Session of the UN Committee of Experts on Public Administration





UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



Working Group Presentations on the Collaboration between CEPA and DPADM





UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



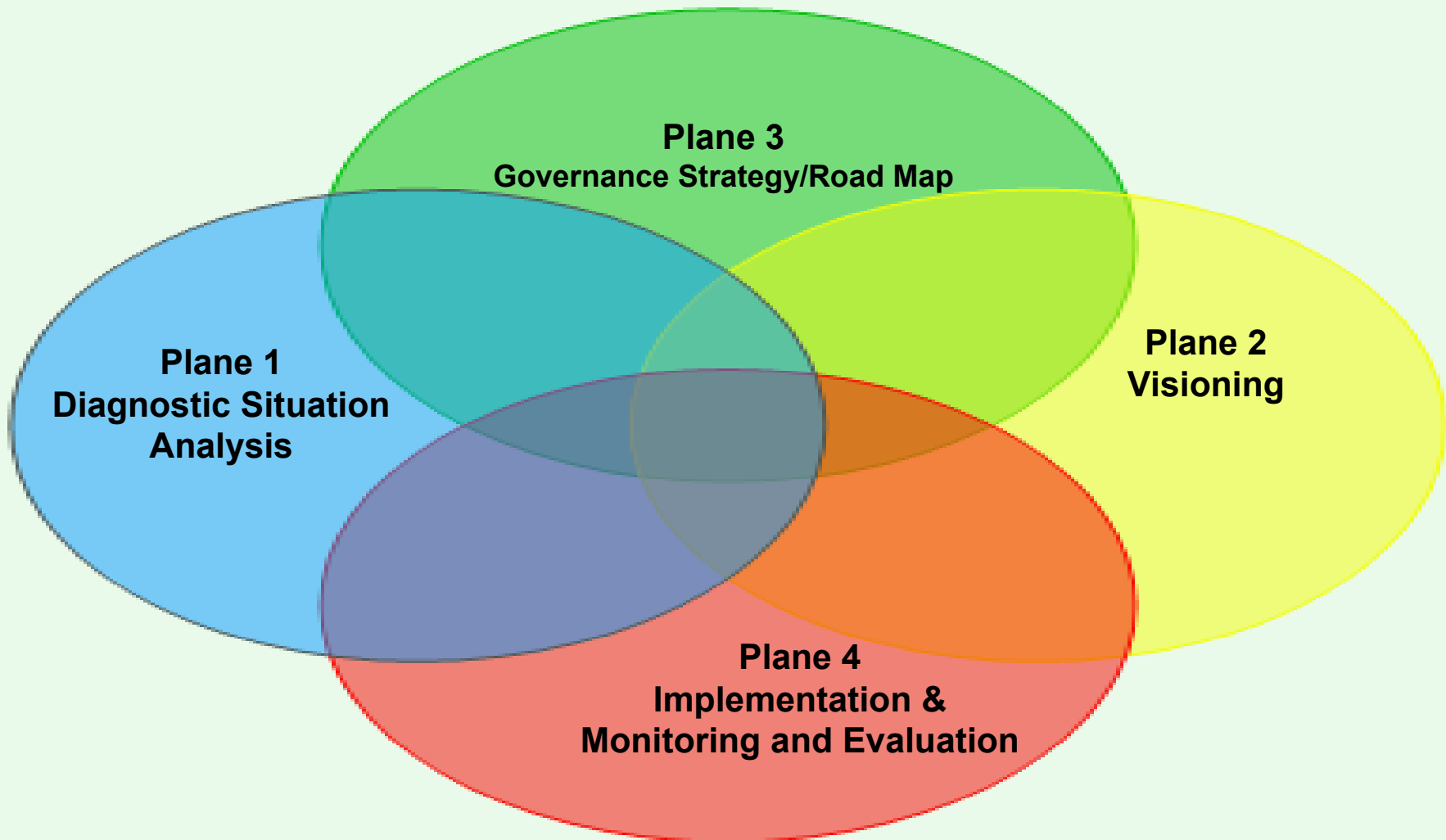
Public Administration Capacity Branch

John-Mary Kauzya, Chief





Toolkit: Reconstructing Public Administration after Conflict

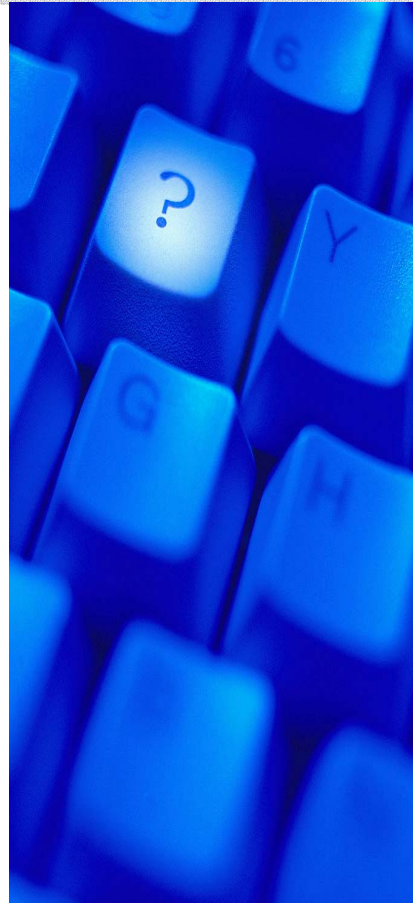




Way Forward

DPADM

- Publication Hard Copy
- Dissemination
- Translation
- Online Training
- Workshops
 - country
 - regional
 - Institutional levels
- Advisory services



CEPA

Give Ideas on

- Dissemination
- Translation
- Online training
- Workshops
 - Discussion platform

Advocate for:

- Reconstruction of PA after Conflict
- Exposure of the tool-kit
- Training using the tool-kit



PACB's Work on Professionalising Human Resource Management in the Public Service

- 1: “Strengthening Public Sector Human Resource Management Capacities in Africa” capacity building workshops: Completed: Cotonou (2010) and Addis-Ababa (2011)**
- **expert group meetings: Completed: Durban (2010), and Lilongwe (2011)**
 - **Interactive website: Designed**
 - **study tours: Planned for September/October 2012**
 - **on-line training programmes: 1 Completed, 1 being designed;**
 - **a publication on human resource management in the public sector: Planned for 2013**

CEPA Members involvement:

- **Ms. Odette Ramsingh: Deputy President of APS-HRMnet and Resource person**
- **Ms. Najat Zarrouk: Resource Person**



PACB's Work on Professionalising Human Resource Management in the Public Service

2: Model code of conduct for CIS Countries

- **To help enhance professionalism and ethics in the public service in CIS countries, a PACB/DPADM funded study to distil the fundamental principles of the public service that the CIS countries should observe in order to increase the effectiveness of their public institutions and to build citizens' confidence in their governments was conducted**
- **A model Code of Conduct for CIS Countries was developed and submitted to the Inter-Parliamentary Assembly of the CIS**
- **Assistance from CEPA members may be instrumental in facilitating the process**



PACB's Work on Professionalising Human Resource Management in the Public Service

3: Training for the implementation of the Ibero-American Charter for Public Service

Planned:

- **Design and conduct of on-line interactive training**
- **Capacity development workshops**
- **Discussion Panel during the CLAD Congress**

Involvement of CEPA Members:

- **Prof. Longo**
- **Prof. Aguillar**

4: Ad Hoc Expert Group Meeting on Preventing Corruption in Public Administration (Buenos Aires Argentina, 25 – 28 June 2012)



“Strengthening Public Administration and Leadership for MDGs at Local Level”

- **DPADM/UNDESA collaborated with IASIA to organize an AEGM during the IASIA annual conference in Rome 13-18 June 2011. The key recommendation from the meeting was that standards for effective public administration be designed to guide the development of public administration and leadership capacities at local level which can enable development in general and achievement of MDGs in particular.**
- **Workshop in collaboration with AAPAM to strengthen the institutional and human resource capacity of the public service at central and local governments levels Africa for the achievement of MDGs and other internationally agreed development objectives Lilongwe , Malawi, 14 to 18 November 2011.**
- **UNDESA/IASIA Joint International Taskforce on Effective Public Administration in Local Governments for the Achievement of MDGs”**



DPADM Work on Public Administration and Poverty Reduction

- **Policies developed to reduce/eradicate poverty are under criticism and the subject of poverty eradication has generated debate. Scholars in public administration are interested mainly because of the importance of the administrative aspects involved in the problem. But the debate on poverty eradication touches on the deeper raison d'être of public administration: the delivery of services and the well being of citizens. The problems, flaws, successes and solutions involved in poverty reduction are problems and solutions typically addressed by the discipline of Public Administration e.g public policy issues, organizational issues, governance issues, relation between government and market, and moral issues. What policies, strategies, and practices should Public administration adopt to eradicate poverty?**
- **UNDESA/IIAS put in place to study Public Administration and Poverty Eradication: Panels in Bali (2010), Lauzanne (2011), Las Vegas (2012), Mexico (2012). CEPA members: Prof. Pan Suk Kim**



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



eGovernment Branch

Vincenzo Aquaro, Chief





E-Government Working Group

Last year, CEPA Working Group Members agreed that the work would follow two main areas:

- 1) A conceptual discussion on e-Government's importance, trends and its key indivisible connections with public administration frameworks.**
- 2) A specific discussion on METER, a tool for self-evaluation of e-government readiness and reflection of progress in UNPACS.**

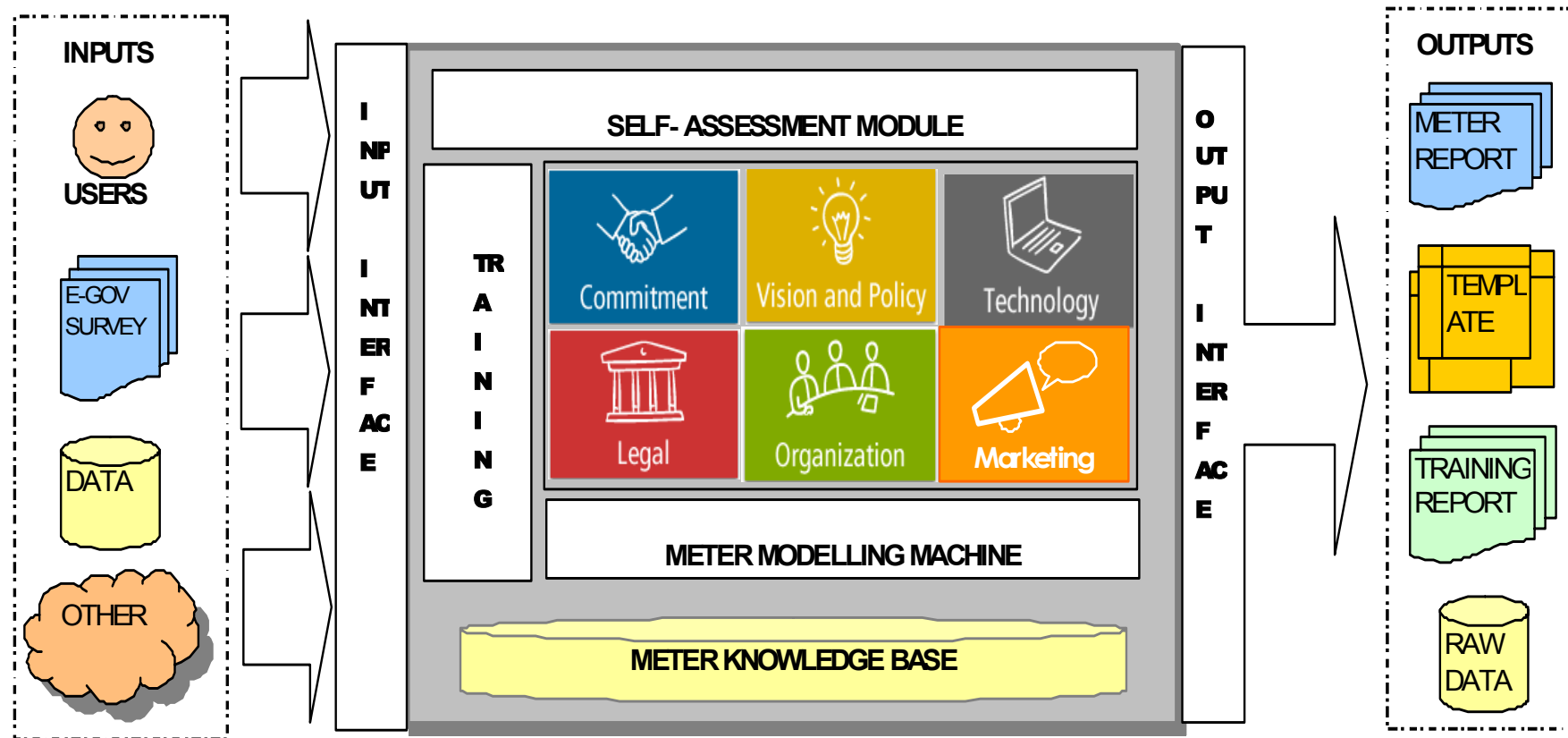


Conceptual e-Government Aspects

- e-Government **is** public administration.
- e-Government **is not only about technology.**
- e-Government: key for **transparency, accountability and pro-poor benefits.**
- Government and e-government = one and the same.
- E-Government = empowered Governments + **empowered citizens.**



METER- Input / Output Scheme





METER- a Self-Evaluation Tool

A Whole-of Government Tool to Identify Common Challenges and Policy Entry Points.

- 1) Commitment**
- 2) Legal Framework**
- 3) Vision/Policy**
- 4) Organization**
- 5) Technology**
- 6) Public Education, Communication,
“Marketing”**



METER- a Self-Evaluation Tool

United Nations E/2011/INF/2 Economic and Social Council

22 August 2011

Resolutions and decisions adopted by the Economic and Social Council at its organizational and resumed organizational sessions for 2011 and at its substantive session of 2011

(h) To continue to assist in capacity-building and technical cooperation for e-government, including through the further development of the **Measurement and Evaluation Tool for E-Government Readiness;**



METER- a Self-Evaluation Tool

The screenshot shows the UNPANMETER website interface. The header includes the UN logo and 'UNPANMETER' text. A navigation menu contains 'Home', 'Commitment', 'Legal', 'Vision & Policy', 'Organization', 'Technology', and 'Marketing'. Below the menu, there is a 'Commitment' section with a sub-section 'C1: Access to training resources - Assessment'. The main content is a table with five rows of statements and five columns of response options: 'Strongly Agree', 'Agree', 'Neutral', 'Disagree', and 'Strongly Disagree'. Each cell contains a colored dot representing the selected response. At the bottom of the table, there are 'Previous' and 'Next' buttons, and 'Page 1 of 2'.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
ICT training is available in learning institutions.	●	●	●	●	●
ICT training is available in government offices.	●	●	●	●	●
ICT training is affordable for citizens.	●	●	●	●	●
ICT training is affordable for government.	●	●	●	●	●
ICT training is affordable for businesses.	●	●	●	●	●
Public initiatives for online learning are effective.	●	●	●	●	●

Course Map | Glossary | Contact Us
© 2008-2011 by UNPAN - United Nations Public Administration Network
Powered by Windows Azure

- After ECOSOC Resolution, METER 2.5 Tested and Implemented with **Iraqi officials**
- Inclusion of sixth pillar on **public education and “marketing”**
- Utilization of **cloud computing** technology in partnership with Microsoft
- Improvements for upcoming METER 3.0, including **UNPACS Knowledge Base**



Future Directions

- **Gradual transition from ad hoc to systemic approaches to e-Gov. development in U.N. Member States**
- **CEPA's support to the continued introduction of value-added knowledge chain**
- **Systematize even further a working relationship with CEPA members around the continued development of specific products such as METER 3**
- **Strengthen the invitations to CEPA members to participate in DPADM events in their substantive capacity.**



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



Development Management Branch

Elia Armstrong, Acting Chief





OVERVIEW

During the period of April 2011- March 2012:

- 8 CEPA members participated in 8 different DMB activities
- Out of these 8 CEPA members 4 participated in more than one activity
- 8 CEPA Observer institutions participated in 5 different DMB activities



Ms. Najat Zarrouk at the seminar on “Challenges and Opportunities of Participatory Governance in North African Countries” in Rabat



CEPA MEMBERS WHO CONTRIBUTED TO DMB ACTIVITIES

- Hon. Peter Anyang' Nyong'o
- Ms. Hyam Nashash
- Ms. Meredith Edwards
- Ms. Martha Oyhanarte
- Ms. Odette Ramsingh
- Mr. S.K Rao
- Ms. Margaret Saner
- Ms. Najat Zarrouk



Ms. Hyam Nashash at the Workshop on “Engaging Citizens to Counter Corruption for Better Public Service Delivery and Achievement of the MDG” in Marrakesh



CEPA OBSERVERS THAT CONTRIBUTED TO DMB ACTIVITIES

- **African Training and Research Centre in Administration for Development (CAFRAD)**
- **International Organization for Supreme Audit Institutions (INTOSAI)**
- **Organization for Economic Cooperation and Development (OECD)**
- **United Nations Economic Commission for Africa (ECA)**
- **United Nations Economic Commission for Western Asia (ESCWA)**
- **United Nations Office on Drugs and Crime (UNODC)**
- **Ministry of the Modernization of the Public Sector (Morocco)**
- **Presidency of the Republic of Brazil Civil House**



Ms. Hyam Nashash, Ms. Margaret Saner, and Ms. Najat Zarrouk at the Workshop on “Engaging Citizens to Counter Corruption for Better Public Service Delivery and Achievement of the MDGs” in Marrakesh. Also several CEPA Observers contributed to the Workshop.



DMB's Core Functions

- Knowledge Sharing and Training
- Research and Analysis
- Advocacy and Normative Support
- Advisory Services in the Field



Ms. Margaret Saner at the Workshop on “Engaging Citizens to Counter Corruption for Better Public Service Delivery and Achievement of the MDGs” in Marrakesh



Knowledge Sharing and Training

DMB ACTIVITY	CEPA MEMBER CONTRIBUTION	CEPA OBSERVER CONTRIBUTION
<p>Workshop “Engaging Citizens and Civil Society Organizations to Promote Effectiveness, Accountability and Transparency in Reconstruction and Recovery Strategies after Natural Disasters” June 2011 Dar es Salaam</p>	<p>▪ Peter Anyang’ Nyong’o</p>	



Knowledge Sharing and Training

DMB ACTIVITY	CEPA MEMBER CONTRIBUTION	CEPA OBSERVER CONTRIBUTION
Workshop “Engaging Citizens to Enhance Public Service Delivery and Strengthen Accountability: Accelerating Progress toward the Millennium Development Goals” July 201 Vienna	<ul style="list-style-type: none">▪ Meredith Edwards▪ Martha Oyhanarte	<ul style="list-style-type: none">▪ INTOSAI▪ Presidency of the Republic of Brazil Civil House



Knowledge Sharing and Training

DMB ACTIVITY	CEPA MEMBER CONTRIBUTION	CEPA OBSERVER CONTRIBUTION
Workshop “Engaging Citizens to Counter Corruption for Better Public Service Delivery and Achievement of the Millennium Development Goals” October 2011 Marrakesh	<ul style="list-style-type: none">▪ Hyam Nashash▪ Margaret Saner▪ Najat Zarrouk	<ul style="list-style-type: none">▪ CAFRAD▪ ECA▪ Ministry of Modernization of the Public Sector (Morocco)▪ OECD▪ UNODC



Knowledge Sharing and Training

DMB ACTIVITY	CEPA MEMBER CONTRIBUTION	CEPA OBSERVER CONTRIBUTION
<p>21st UN/INTOSAI Symposium “Effective Practices of Cooperation between Supreme Audit Institutions and Citizens to Enhance Public Accountability” July 2011 Vienna</p>	<ul style="list-style-type: none">▪Meredith Edwards▪Martha Oyhanarte	<ul style="list-style-type: none">▪INTOSAI



Research and Analysis

DMB ACTIVITY	CEPA MEMBER CONTRIBUTION	CEPA OBSERVER CONTRIBUTION
DPADM-New York University Project “Citizen Engagement in Government Accountability” January 2012 Cape Town and Lucknow, Delhi, Hyderabad	▪ Odette Ramsingh ▪ S.K. Rao	



Advocacy and Normative Support activities

DMB ACTIVITY	CEPA MEMBER CONTRIBUTION	CEPA OBSERVER CONTRIBUTION
<p>Expert Group Meeting “Engaging Citizens to Enhance Public Sector Accountability and Prevent Corruption in the Delivery of Public Services” July 2011 Vienna</p>	<p>▪ Meredith Edwards</p>	<p>▪ ECA ▪ INTOSAI ▪ OECD ▪ UNODC</p>



Advocacy and Normative Support activities

DMB ACTIVITY	CEPA MEMBER/PARTNER CONTRIBUTION	CEPA OBSERVER CONTRIBUTION
<p>Seminar “Challenges and Opportunities of Participatory Governance in North African Countries: Engaging Citizens and their Organizations in Public Development Affairs through Adequate Institutions” October 2011 Rabat</p>	<ul style="list-style-type: none">▪Hyam Nashash▪Najat Zarrouk▪Ministry of Interior (Morocco)	<ul style="list-style-type: none">▪CAFRAD▪ESCWA▪Ministry of Modernization of the Public Sector (Morocco)



Advisory Services in the Field

DMB ACTIVITY	CEPA MEMBER CONTRIBUTION	CEPA OBSERVER CONTRIBUTION
Explorative Mission to explore possibilities of cooperation between UNDESA and the Government of Morocco September 2011 Rabat	▪ Najat Zarrouk	



Seminar on “Challenges and Opportunities of Participatory Governance in North African Countries: Engaging Citizens and their Organizations in Public Development Affairs through Adequate Institutions” in Rabat in which Ms. Hyam Nashash and Ms. Najat Zarrouk and several CEPA Observers contributed.



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



**THANK YOU FOR ALL THE CEPA
MEMBERS AND OBSERVERS FOR
CONTRIBUTING TO DMB'S WORK!**

We look forward to your valuable contributions in 2012-2013

