



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



13th SESSION OF CEPA

PRESENTATION TO WORKING GROUP 3 ON DEVELOPMENT MANAGEMENT & CITIZEN ENGAGEMENT

Development Management Branch (DMB)

New York, 9 April 2014





Objectives of This Session

- I. Update on activities**
- II. Acknowledge CEPA members' and observers' contributions**
- III. Discuss/seek CEPA members' advice on upcoming plans**



DPADM's Core Functions

- **Advocacy and Normative Support**
- **Research and Analysis**
- **Knowledge Sharing and Training**
- **Advisory Services in the Field**



CEPA recommendations from 2013

- a. include citizen engagement as a core criterion for evaluating different aspects of governments' performance (**International Organization of Supreme Audit Institutions EGM**);
- b. inventory and assessment tool on citizen engagement (**UNPACS, METEP**);
- c. map formal ways of engagement and correlate them with information on outcomes in terms of development (**UNPACS**);
- d. publicize and follow up on previous anti-corruption work (**Online training for citizen engagement for anti-corruption commissions, updates to Divisional webpage on ethics, transparency and accountability**);



CEPA recommendations from 2013 (continued)

- e. organize expert group meetings (EGMs) on key issues of citizen engagement (**INTOSAI EGM, Workshop in Manama**);
- f. translate the Open Government Data Guidelines into different languages and work on the self-assessment toolkit (**Japanese, self-assessment included in Guidelines**);
- g. prepare simple public information on basic governance goals targeting audiences such as youth by using social media (**input into SG's reports and post-2015 development agenda publicity**); and
- h. work with observers on outreach (**EC-ESA GIB, UNPAN partners**)

UNPACS *(CEPA recommendation (b) and (c))*

Citizen Engagement in Managing Development





Citizen Enga

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tool agreed devel post-2015 devel effectiveness by identifying stake engagement, and participatory mechan

Legal Frameworks for C

Policies and Regulatory Framework

- Legal Framework for Citizen Engagement in Public Affairs

Organization Framework

- Institutions / Systems for Citizen Engagement

Channels and Modalities

Case Studies

- UN Public Service Nominations
- e-Government Best Practices
- ICT Applications

Browse

Policies and Regulatory Framework

- Legal Framework for Citizen Engagement in Public Affairs

Organization Framework

- Institutions / Systems for Citizen Engagement

Channels and Modalities

Case Studies

- UN Public Service Nominations
- e-Government Best Practices
- ICT Applications

Analytical Documents

UNPACS Research & Analysis - CE

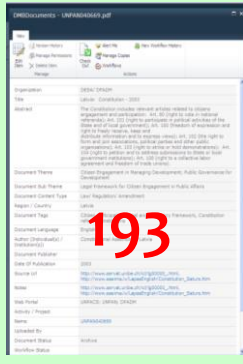
INFORMATION

CONSULTATION

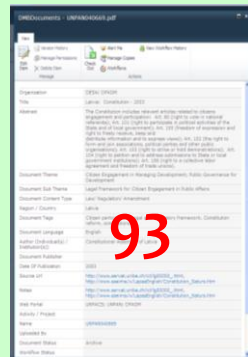
DECISION-MAKING

Regulatory Framework

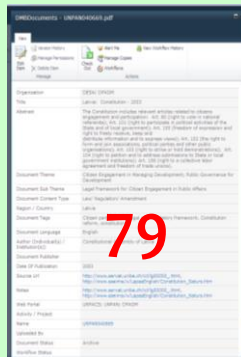
Constitution



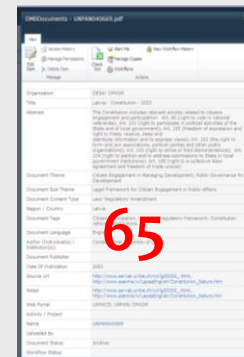
Freedom of Information Act



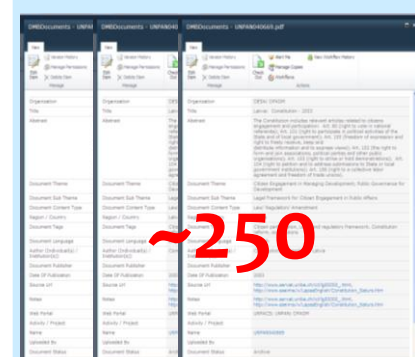
Data Protection Act



Economic and Social Council - Legislation

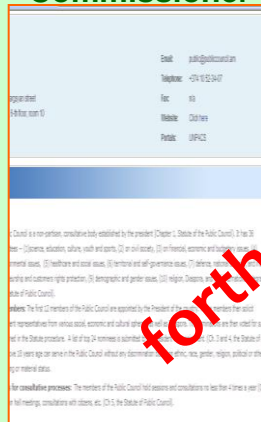


Legislation on CE in D-M process

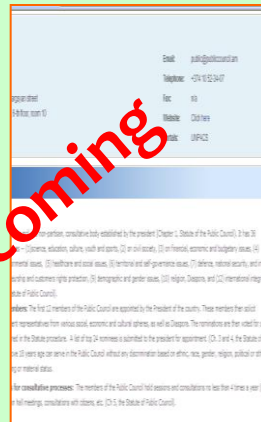


Organizational Framework

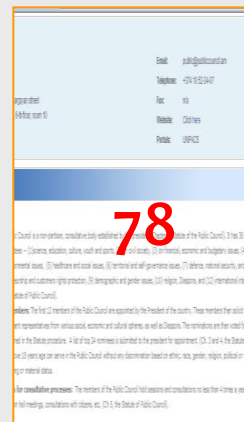
Information Commissioner



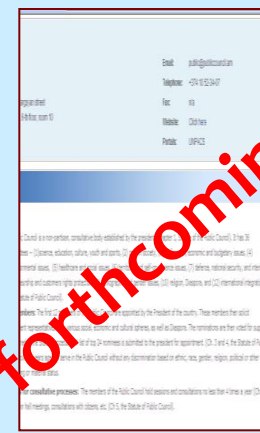
Privacy Commissioner



Economic and Social Council - Institution



D-M institution





World Public Sector Report

2013 - *The Role of Responsive and Accountable Governance for the Post-2015 Development Agenda*

Previous Issues:

- 2001: Globalization and the State
- 2003: E-Government at the Crossroads
- 2005: Unlocking the Human Potential for Public Sector Performance
- 2008: People Matter: Civic Engagement in Public Governance
- 2010: Reconstructing Public Administration after Conflict

Purposes:

- Captures emerging issues, concerns & innovations in governance & PA;
- Provides guidance & policy recommendations particularly for developing countries;
- Is relevant to UN intergovernmental discussions for the MDGs and post-2015 dev. agenda





INTOSAI

- **22nd UN/INTOSAI symposium held in Vienna, March -**
- **UN Panel on Safeguarding financing for sustainable development held in New York, May**
- **21st International Congress of Supreme Audit Institutions Held in Beijing, October**
- **Publications:**
 - **Compendium on Innovative Practices of Citizen Engagement by SAI's for Public Accountability**
 - **A Collection of Important Literature on Strengthening Capacities of SAIs for Fight against Corruption (with Korean BAI)**



WSIS - World Summit on the Information Society

Geneva Phase

10-12 December 2003 - 175 countries

- ✓ Declaration of Principles
- ✓ Plan of Action
(target: 50% of the world's population online by 2015)



Tunis Phase

16-18 November 2005

- ✓ Agreement on the Tunis Commitment
- ✓ Tunis Agenda for the Information Society
- ✓ Internet Governance Forum (IGF)





DMB/DESA on WSIS Follow up

Facilitator to follow up on WSIS activities:

- C1. The role of governments and all stakeholders in the promotion of ICTs for development
- C7. ICT applications: **E-government**
- C11. International and regional cooperation



Implementation:

- ✓ Advocacy through Facilitation Meetings
- ✓ Research and Analysis
- ✓ Capacity Building and Training
- ✓ Annual Internet Governance Forums



WSIS+10 High Level Event: Geneva, June 2014

Participating agencies and stakeholders will:

- ✓ discuss progress on WSIS Action Lines
- ✓ provide a platform for multi-stakeholder coordination

Expected Outcomes:

- ✓ WSIS+10 Statement on Implementation of WSIS Outcomes
- ✓ WSIS+10 Vision for WSIS Beyond 2015



Internet Governance Forum

- **Objective**
 - To achieve increased understanding, through multi-stakeholder dialogue, on key elements of Internet governance as defined in the Tunis Agenda for Information Society
- **The Multi-stakeholder Advisory Group (MAG)**
 - Advises the Secretary-General on the programme and schedule of the IGF meetings
 - 56 Members from governments, the private sector and civil society
- **Annual Meetings**
 - Athens (2006); Rio de Janeiro (2007); Hyderabad (2008); Sharm El Sheikh (2009); Vilnius (2010); Nairobi (2011); Baku (2012)
 - The 8th IGF was held from 22-25 October 2013 in Bali, Indonesia, on “Building Bridges - Enhancing Multi-stakeholder Cooperation for Growth and Sustainable Development”
 - The 9th IGF will be held in Istanbul, Turkey on 2-5 September 2014



Expert Group Meeting: UN/UNTOSAI

**Audit and Advisory Activities by SAIs: Risks and Opportunities, as well as Possibilities for Engaging Citizens
Vienna, 5-7 March 2013**

Adopted 32 recommendations:

http://www.intosai.org/fileadmin/downloads/downloads/5_events/symposia/2013/EN_22_UN_INT_SympReport.pdf

Capacity Development Workshop

Fostering Participation in the Context of the Post-2015 Development Agenda Manama, Bahrain 24-25 June 2013

Outcomes:

- CESAQ review and testing
- Knowledge exchange based of UNPSA good practice

Key Messages:

- Self-assessment on Citizen Engagement measures is critical to post-2015 Development Agenda
- CESAQ needs to be piloted in selected countries
- UNESCWA and UNDESA should continue collaborating on Citizen Engagement



DMB Advisory Services

Citizen Engagement and Open Government Data

- Azerbaijan
- Bahrain
- Chad
- Dakar
- Puerto Rico
- United Arab Emirates



CEPA members engagement in 2013

- **A UN-INTOSAI Joint Project: Collection of Important Literature on Strengthening Capacities of Supreme Audit Institutions on the Fight against Corruption**

UN/INTOSAI publication

Section 4.2: Shared Accountability in Service Delivery: concepts, principles and the Australian experience” by
Ms. Meredith Edwards

Section 4.4: Building trust: Methodologies and tools for civic engagement at the local level by
Marta Oyhanarte



CEPA members engagement in 2013 (continued)

□ Compendium on Innovative practices of citizen engagement

- the article by **Ms. Meredith Edwards**: “*Shared Accountability in Service Delivery: concepts, principles and the Australian experience*”

SAI publication



CEPA members engagement in 2013 (continued)

□ World Public Sector Report (WPSR) – 2013

The Role of Responsive and Accountable
Governance for the Post-2015 Development
Agenda

Papers by:

- Meredith Edwards
- Mushtaq Khan
- Margaret Saner



DMB – upcoming plans and activities

Type of Activity/Output	Title of Activity/Output
1 EGM	EGM on Formal/Informal Institutions for CE for Post 2015
2 Development Account Project	OGD DA Project (pending approval) + CDW UNPSA 2015
3 UNPACS	UNPACS
4 Publication	EGM Report
5 WSIS 2014 Advocacy & Normative Support	1. Coordination for the Division; 2. Backstopping IGF
6 Development Account Project	3 DA CDW (Kenya, Kazakhstan, Indonesia)
7 Technical / Research Materials	Webpage on Ethics, Transparency and Accountability
8 Technical / Research Materials	Webpage on knowledge base on Open Government Data Initiatives
9 Technical / Research Materials	IGF website update on regular bases
10 Technical / Research Materials	Database on economic and social councils (online)
11 Technical / Research Materials	Knowledge base of ICT applications for public service (online)
12 Online Training	Online Training on Anti-corruption Agencies Officers on Citizen Engagement
13 Capacity-development workshop	CDW UNPSA - Korea 2014
14 Technical Cooperation Project	9th IGF Meeting
15 Advisory service	Advisory service
16 Guidelines	METEP
17 Guidelines	METEP for Arab regions
18 Advocacy & Normative Support	ECESA Governance & Institutions Cluster (Chair)



Questions?

Discussions?



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UN Department of Economic and Social Affairs (UNDESA)



شكرا ▪ 谢谢 ▪ thank you ▪ merci ▪ bienvenidos ▪ gracias

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