

# AI SERVICES

Challenges &  
opportunities in building  
& accessing AI services  
in Rwanda





ChatGPT



What is the capital of Kenya



The capital city of Kenya is Nairobi.



[ChatGPT Mar 14 Version](#). Free Research Preview. Our goal is to make AI systems more natural and safe to interact with. Your feedback will help us improve.





What is the capital of Kenya



The capital city of Kenya is Nairobi.



Umurwa mukuru wa Kenya witwa gute



I'm sorry, but I don't understand the language you are using. Could you please rephrase your question or provide a translation in English?



ChatGPT Mar 14 Version. Free Research Preview. Our goal is to make AI systems more natural and safe to interact with. Your feedback will help us improve.



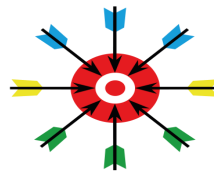
# THE DATASET

Kinyarwanda  
is now the  
largest African  
open voice  
dataset  
globally

# #1

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Since then, Kinyarwanda came from a heavily under resourced language , to the largest African open voice dataset with over 2,200 hours of open voice data with over 1,000 speakers .

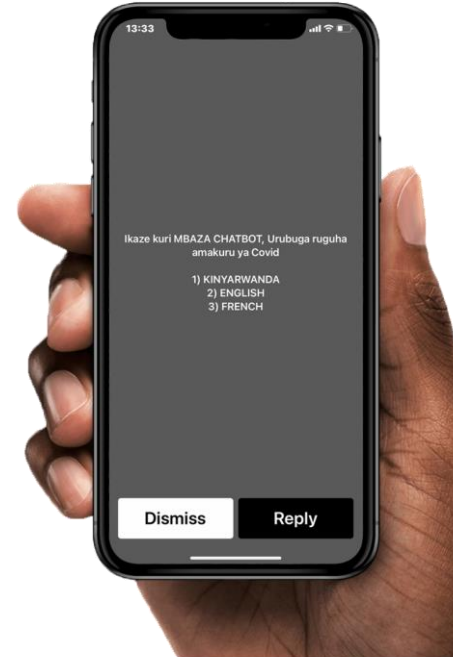


PAVING A  
WAY FOR LIFE  
CHANGING  
SOLUTIONS

# MBAZA CHATBOT



- Covid-19 information & services chatbot
- More than **14 million questions** answered since July 2021
- More than **2.2 million unique users** and up to **162.000 unique users daily**





# ROADMAP TO EXPANSION

2023

LINGALA  
SHONA

2019-

KINYARWANDA

2024

EXPANSION  
TO 20  
AFRICAN  
LANGUAGES

# AI SERVICES DEVELOPMENT

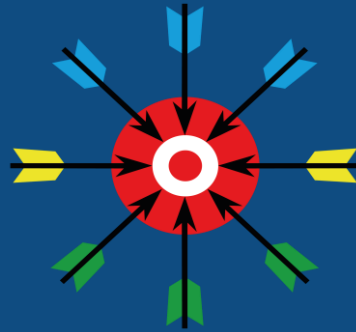
02

01

DATA

03

**SKILLS**  
**INFRASTRUCTURE**



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