



# MINISTRY OF POST AND TELECOMMUNICATIONS

# INTERNATIONAL CONFERENCE ON DATA AND DIGITAL GOVERNANCE 2024

19 – 22 October 2024 Shanghai and Deqing

SUN Rapid
Under Secretary of State
Ministry of Post and Telecommunications
Cambodia

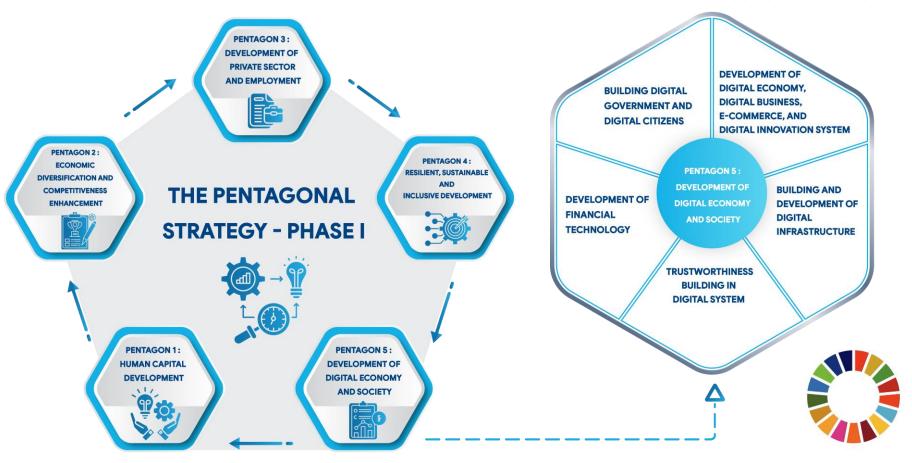


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# PENTAGON 5: DEVELOPMENT OF DIGITAL ECONOMY AND SOCIETY

Pentagonal Strategy Phase I



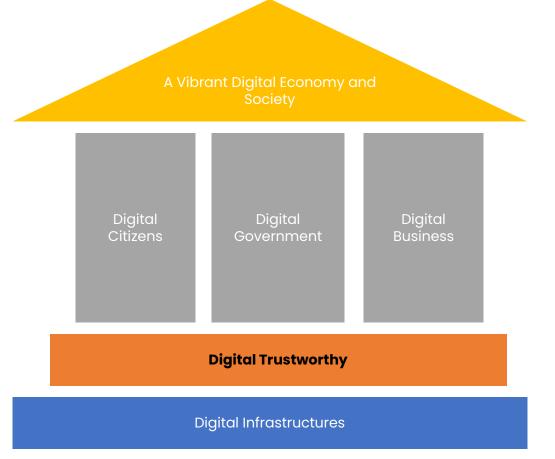


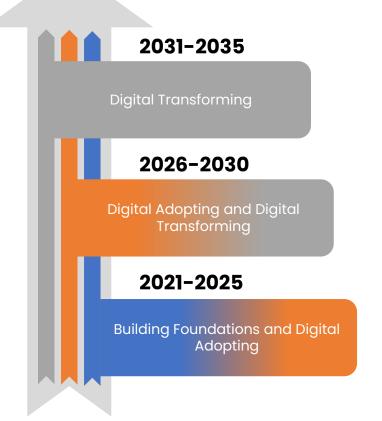


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Cambodia Digital Economy and Society Policy Framework 2021-2035



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# Level 1 E-Government

- Use of digital systems to provide information and services online.
- But the digital systems, infrastructure, and data are separated and yet to be integrated.



# Level 2 Open Government

- Information systems are created to receive feedbacks from citizens and interact with service recipients.
- Information is open to the public to ensure transparency and accountability.



# Level 3 Data-Centric Government

- Data is an important and necessary asset.
- Collection, use and analysis of data as government priority.
- Digital platform is integrated (Government as a Platform).



# Level 4 Fully Transformed Government

- All digital information systems, infrastructure, and data are integrated.
- And the use, management, and protection of data and service delivery are outstanding.



# Level 5 Smart Government

- Collection and analysis of data are automated as a basic for decision-making and problem solving.
- Innovation of digital government services by using new technologies: AI, IoT, Big Data, Blockchain, Cloud Technology, etc.

2022-2025

2026-2030

2031-2035







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### Cambodia Case

- By 2035, we would like to become smart government but at the current stage, Cambodia is still in early stage of digital government transformation.
- Open Government Data is important to advance digital government to another level by 2025
- MPTC has worked on
  - · Current Status of Open Data Policy with the supports from Asia Pacific Telecommunity and carried out by Korea NIA
  - · National Baseline Study on Data Governance with the supports from UNDESA
- Open Data concept is almost non existed in Cambodia. Some government websites are not up-to-date. Information is required to request officially and data are in different format. Khmer language is major barrier in computational system like OCR
- The Ministry of Information has worked on draft law of access to information but still not approved. Different idea on open data between Ministry of Post and Telecommunications (data governance), Ministry of Information (access to information) and Ministry of Planning (statistic)
- Digital literacy divide is also challenges for data literacy
- The Digital Government Committee is working to establish Digital Transformation Unit in each ministry. This DTU will be in charge of data governance at their ministry
- To advance the data governance and open data, MPTC is now working on draft national data governance policy which is included open data and to address on policy, regulation, guideline, Interoperability, standard, infrastructure, platform, capacity building, reuse data for economy and society development.



# View and Suggestion to OGDI developed by UNDESA

- Inclusivity: Ensure that policies are inclusive and consider the needs of marginalized and vulnerable groups
- User-Centric Design: Platforms should be designed with the end-user in mind, ensuring they are intuitive and user-friendly.
- Interoperability: Promote interoperability standards to enable seamless data integration and use across different systems and platforms.
- Capacity Building: Invest in capacity-building programs to enhance the skills of government officials and data users.
- International Collaboration: Foster international collaboration and knowledge sharing to learn from best practices and innovative approaches in other countries.



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Thank You

Merci

Спасибо

Gracias