Live Polling
EGDI & Subcomponents

bit.ly/LivePollEGDI

THE NATIONAL E-GOVERNMENT TOOLKIT
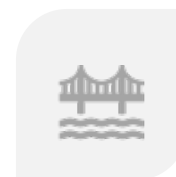
Key Facts About the Toolkit

BUILDING ON EXISTING UN FRAMEWORKS: UN DESA'S OSI INSTRUMENT TO SUPPORT COUNTRIES GLOBALLY.
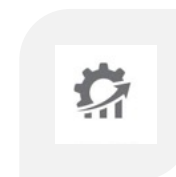
A COMPREHENSIVE RESOURCE: EXPLANATIONS, GUIDES, AND CASE STUDIES.

FOR ALL STAKEHOLDERS: NATIONAL AND LOCAL GOVERNMENT OFFICIALS, DEVELOPMENT PARTNERS, ACADEMIA, ETC.

SUPPORTS SUSTAINABLE DEVELOPMENT: TOOLS TO BRIDGE DIGITAL DIVIDES AND ADVANCE SDGS

CONTINUOUS IMPROVEMENT: DESIGNED FOR EVOLUTION, USER FEEDBACK ENCOURAGED.

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UNU

Local E-Government Toolkit

Empowering Local Governments Through Digital Transformation

How can you use the Toolkit?

Practical Exercise

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Check out Your
Country
Performance on
UN EGOVKB

UN E-Government Knowledgebase

bit.ly/UNEGOVKBCountry

Where can the Toolkit be Accessed?

Available in PPT and Online

Activity: Toolkit Practical Exercise

A hands-on exercise to identify national e-government gaps, assess portal features, and plan improvements using UNEGOVKB data, country portal and toolkit.

Step 1: Analyze & Discuss

1. Review UNEGOVKB Data:

1. Check your own country's OSI and subcomponent scores.
2. Identify the 2 weakest subcomponents.

2. Compare with Your Portal:

1. Cross-check your weaker OSI subcomponents with indicators listed in the toolkit.
2. Note missing or underdeveloped features.
3. Visit your country's e-government portal to identify exactly which indicators can be improved.

3. Wider Group Discussion:

1. Share findings with the whole group.
2. Discuss possible reasons for gaps and improvement ideas.

Step 2: Plan Improvements

1. Use the Toolkit:

1. Focus on 2-3 priority indicators and practical recommendations for improving weak subcomponents.

2. Develop Actions from the Toolkit:

1. Identify 1 Quick Win (short-term improvement).
2. Propose 1 Strategic Action (long-term plan).

3. Wider Group Discussion:

1. Share your proposed actions with the whole group.

Step 3: Share & Reflect

1. Present Findings:

1. Share proposed solutions with the whole group, including missing features and adopted toolkit recommendations.

2. Collaborate with the group:

1. Discuss challenges and identify support needed to address gaps.

Response Template

bit.ly/ResponseTemplate-Activity

Scan here or insert link in browser for the Response Template

bit.ly/ResponseTemplate-Activity

Please select your corresponding template based on your country

Compendium of Best Practices: National E-Government

Department of Economic and Social Affairs
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Compendium of Digital Government Initiatives / Compendium Category: Digital Government / Compendium of Digital Government Initiatives

Compendium of Digital Government Initiatives

❓ This compendium, prepared by the Division for Public Institutions and Digital Government (DPIDG) of the United Nations Department of Economic and Social Affairs (UN DESA), aims to capture emerging trends in digital responses of UN Member States against the COVID-19 pandemic along with other digital government initiatives and provide a preliminary analysis of their main features. These cases are shared for exchange of information so that Member States can learn from each other and possibly create new partnerships.

- More than 604 cases submitted
- Available Online
- Any country or city is welcome to submit their best practices of e-government by writing to dpidg@un.org or online

Thank you!

FEEL FREE TO REACH OUT IN CASE OF ANY QUESTIONS OR FEEDBACK

DPIDG@UN.ORG