



INTERNATIONAL CONFERENCE ON DATA AND DIGITAL GOVERNANCE 2024

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## Background

GOVERNMENT is working on an information communication technology (ICT) policy called Smart Zimbabwe 2030 Masterplan, aimed at exploiting the potential of the sector by 2030.

The Vision of the Nation is to take Zimbabwe to an upper-middle class economy by 2030.

The 2030 plan would revolve around sectorfocused pillars such as smart education, smart agriculture, smart mining, smart ICT, smart cities and smart transport.







## 1. What are two critical lessons learned in implementing data/digital transformation strategy in our country: what works and what doesn't?

Data/digital transformation implementation has enhanced decision making and service delivery in the case of the public sector

What works: Strong political will and leadership, Government prioritization of digital initiatives drives progress, Supportive policies and investments enhance implementation, Adoption of e-governance platforms improves efficiency and transparency in public services.

What doesn't: Limited digital infrastructure and uneven access to technology, especially in rural setups, are some of the challenges. Due to a lack of sufficient internet access and digital competence which places a setback on the Leaving No One Behind Principle







## 2. What are two challenges that you would like to hear and learn from other countries' experiences?

**Data Privacy and Security**: With the rapid and dynamics changes around Data issues and ICT, Data Privacy and Security become so critical. Learning how other countries have successfully implemented and enforced data protection laws would be valuable.

**Digital Inclusivity**: How to ensure digital inclusion that can bring various sectors of society together, especially the marginalized in efforts to strengthens whole of society approaches. Exploring how other countries have tackled the digital divide, particularly in terms of infrastructure development and capacity building and how digital inclusion can strengthen Social Dialog, would offer important insights.







## 3. One recommendation for further discussion in UN forums; how can the UN and the global community better support countries in advancing effective data/digital governance strategies?

**Public Private Partnership**: PPPs have potential for development of innovations that can address many of societal and environmental problems.







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