

Samarkand Uzbekistan



09:00 - 10:10 **Opening Segment** (Venue: Grand Hall 1) **Opening Remarks Ms. Saida Mirziyoyeva,** Advisor to the President of the Republic of Uzbekistan Mr. Navid Hanif, Assistant Secretary-General for Economic Development, UN DESA **Keynote Remarks** Mr. Fadillah bin Yusof, Deputy Prime Minister of Malaysia **Presentation of the Ministerial Declaration of the Forum** Mr. Sherzod Shermatov, Minister of Digital Technologies, Republic of Uzbekistan 10:10 - 10:30 Coffee Break 10:30 - 12:30 Ministerial Roundtables (Venue: Grand Hall 1) Session one: Transforming the Public Sector for a Sustainable Future Mr. Sherzod Shermatov, Minister of Digital Technologies, Republic of Uzbekistan Mr. Navid Hanif, Assistant Secretary-General for Economic Development, UN DESA Participating Ministers (alphabetical by country) 10:30 - 11:30 Mr. Kassim Haroun Ali, Minister of Decentralization, Diibouti Mr. Paata Salia, Minister of Justice, Georgia Mr. Fassoun Coulibaly, Minister of Public Service and Administrative Reforms, Mali ▶ Mr. Amgalan Battulga, Deputy Minister of Digital Development, Innovation and Communications, Mongolia Mr. Francis Motcho Belande Sade, Minister of Public Administration, Solomon Islands Mr. Ilhomiddin Valizoda, Deputy Minister of Internal Affairs, Tajikistan Ms. Mercy Maruva Dinha, Deputy Minister of Public Service, Zimbabwe

Moderator: Ms. Elizabeth Nyamayaro, Author and Gender Expert

11:30 – 12:30 Session two: Five years to 2030: accelerating Public Service Delivery

Participating Ministers (alphabetical by country)

- Ms. Adea Pirdeni, Minister of State for Public Administration and Anti-Corruption, Albania
- Mr. Jeyhun Salmanov, Deputy Chairman of the State Agency for Public Service and Social Innovation, Azerbaijan
- ▶ Ms. Tashi Pem, Chairperson of the Royal Civil Service Commission, Bhutan
- Mr. Davor Bunoza, Minister of Justice, Bosnia and Herzegovina
- Mr. Salmaan Jacobs, Chairperson of the Civil Service Commission, Namibia
- Mr. Mahad Said Ali Ba Awain, Minister of Labor, Oman
- Mr. Olivier Boucal, Minister of Public Service, Senegal
- Mr. Johan Forssell, Minister of Migration, Sweden
- ▶ Moderator: Ms. Elizabeth Nyamayaro, Author and Gender Expert

12:30 - 14:00 **Lunch**

14:00 - 17:30 Workshops

Workshop 1: Creating an Enabling Environment for Public Sector Innovation (UN DESA) (Venue: Grand Hall 2)

Workshop 2: Digital Government Advancing Inclusive Public Services (UN DESA) (Venue: Grand Hall 3)

Workshop 3: Leading Change: New Mindsets and Approaches for Resilient, Forward-Looking Governance (UN DESA)

(Venue: Press Center Hall)

Coffee Break 15:30 - 15:45 **Workshop 4:** Skilling and Upskilling the Public Sector Workforce – What's Next after GenAI? (UNPOG/UN DESA) (*Venue: Diamond*)

Workshop 5: Data Governance for Digital Transformation (Uzbekistan/UN ESCAP) (Venue: Zircon)

Workshop 6: Motivating the Public Servant: Innovation, Technology, and Citizen-Centric Solutions (Uzbekistan) (Venue: Ball room)

Workshop 7: The Next Generation of Public Services: Innovation, Technology, and Citizen-Centric Solutions (Uzbekistan/UNU-EGOV) (Venue: Crystal)

18:00 – 20:00 Welcome Dinner (Venue: Ayvan Restaurant)

09:00 - 10:00	Plenary 1: Transforming the Public Service in the Era of Al (Venue: Grand Hall 1)
**	Panelists Ms. Gillian Dorner, Deputy Director in the Public Governance Directorate, OECD Mr. Will Hayes, Commercial Director, Oxford Insights, United Kingdom Mr. Mohamed bin Taliah, Chief of Government Services, Prime Minister's Office, United Arab Emirates Mr. Sarvarbek Sadullaev, Director of the Al Department of the Ministry of Digital Technologies, Uzbekistan Moderator: Dr. Delfina Soares, Director, UNU-EGOV
09:58 - 10:00	Launch of UNU-EGOV initative
	Announcer: Dr. Delfina Soares, Director, UNU-EGOV Mr. Olimjon Umarov, First Deputy Minister of Digital Technologies, Republic of Uzbekistan
10:00 - 13:00	Workshops
Coffee Break 11:00 - 11:15	Workshop 1: Creating an Enabling Environment for Public Sector Innovation (UN DESA) (Venue: Grand Hall 2) Workshop 2: Digital Government Advancing Inclusive Public Services (UN DESA) (Venue: Grand Hall 3) Workshop 3: Leading Change: New Mindsets and Approaches for Resilient, Forward-Looking Governance (UN DESA) (Venue: Press Center Hall) Workshop 4: Skilling and Upskilling the Public Sector Workforce – What's Next after GenAl? (UNPOG/UN DESA) (Venue: Diamond) Workshop 5: Data Governance for Digital Transformation (Uzbekistan/UN ESCAP) (Venue: Zircon) Workshop 6: Motivating the Public Servant: Innovation, Technology, and Citizen-Centric Solutions (Uzbekistan) (Venue: Ball room) Workshop 7: The Next Generation of Public Services: Innovation, Technology, and Citizen-Centric Solutions (Uzbekistan/UNU-EGOV) (Venue: Crystal)

13:00 - 14:00	Lunch
14:00 - 17:00	Workshops continued
Coffee Break 15:30 – 15:45	Workshop 1: Creating an Enabling Environment for Public Sector Innovation (UN DESA) (Venue: Grand Hall 2) Workshop 2: Digital Government Advancing Inclusive Public Services (UN DESA) (Venue: Grand Hall 3) Workshop 3: Leading Change: New Mindsets and Approaches for Resilient, Forward-Looking Governance (UN DESA) (Venue: Press Center Hall) Workshop 4: Skilling and Upskilling the Public Sector Workforce – What's Next after GenAl? (UNPOG/UN DESA) (Venue: Diamond) Workshop 5: Data Governance for Digital Transformation (Uzbekistan/UN ESCAP) (Venue: Zircon) Workshop 6: Motivating the Public Servant: Innovation, Technology, and Citizen-Centric Solutions (Uzbekistan) (Venue: Ball room) Workshop 7: The Next Generation of Public Services: Innovation, Technology, and Citizen-Centric Solutions (Uzbekistan/UNU-EGOV) (Venue: Crystal) Workshop 8: Foresight and Creativity in Public Service (Uzbekistan)* (Venue: Ball room) *This workshop is scheduled to run until 18:00
17:00 - 20:00	Study Tour 1: Legacy of the Ages Study Tour 2: Path of Great



Plenary 2: Innovation Labs in Action (Venue: Grand Hall 1) 09:00 - 10:30 **Panelists** Ms. Luana Silveira de Faria, Coordinator, LA-BORA! Gov, Department of Innovation, Brazil **Dr. Almero Oosthuizen**, Clinical Service Improvement and Innovation Specialist, Western Cape Department of Health and Wellness, South Africa Moderator: Mr. Derek Alton, Community Insights Lead, Apolitical, Canada 10:30 - 11:00 Coffee Break **E-Government Recognition Session** (Venue: Grand Hall 1) 11:00 - 11:45 Mr. Navid Hanif, Assistant Secretary-General for Economic Development, UN DESA Mr. Vincenzo Aquaro, Chief, Digital Government Branch, Division for Public Institutions and Digital Government, UN DESA Announcer: Ms. Arpine Korekyan, Governance and Public Administration Officer, Digital Government Branch, Division for Public Institutions and Digital Government, UN DESA **Reporting Back Session** (Venue: Grand Hall 1) 11:45 - 12:10 General Rapporteur: Ms. Robyn Bennet, Advisor, Creative Bureaucracy Festival Closing session (Venue: Grand Hall 1) 12:10 - 12:30 Mr. Navid Hanif, Assistant Secretary-General for Economic Development, Mr. Paata Salia, Minister of Justice, Georgia Mr. Sherzod Shermatov, Minister of Digital Technologies, Republic of

Uzbekistan