



Capacity Development Workshop on

**Digital Government and National Data Governance Framework in Rwanda**

Agenda
22-23 March, 2023

Venue: Kigali Convention Center
\* Wednesday 22 March 2023 – Room AD 10
\* Thursday 23 March 2023 – Room MH4

| **Day 1**  |
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| 09:00 AM - 09:30 AM | **Registration** |
|  09:30 AM - 10:00 AM | **Opening Session***Speakers:****Yves Iradukunda, Permanent Secretary,*** *Ministry of Information Communication Technology and Innovation, Rwanda* ***Juwang Zhu****, Director, Division for Public Institutions and Digital Government (DPIDG), UN DESA (5 min)* ***Chad Bond,*** *Global Sector Head, EGovernment, Tony Blair Institute (5 min)**Moderator: Alice Higiro****Group Photo Opportunity***  |
| 10:00 AM - 10:15 AM | **Setting the Scene** Explain the agenda, define the workshop thematic areas and expected outcomes ***Wai Min Kwok****, Senior Governance and Public Administration Officer, UN DESA; International Consultant, UN DESA* *DG Gordon - MINICT Tony Sebera - RISA**Leila Rwagasana - Irembo**Moderator: Alice Higiro* |
| 10:15 AM - 10:30 PM | **Tea/Coffee Break** |
| 10:30 AM - 11:30 AM | **Session 1: UN E-Government Development Index (EGDI)**Presentation:  **UN DESA E-Governmemt Development Index (EGDI) Framework - EGDI and its three components (OSI, TII and HCI)*****Wai Min Kwok,*** *Senior Governance and Public Administration Officer, DPIDG, UN DESA*Initiate open discourse and answer participant questions *Moderator: Alice Higiro* |
| 11:30 AM - 1:00 PM | **Session 2: Online Service Index and its five categories** * The five categories of OSI - (Institution framework (IF); - data/content provision (DP); - service provision (SP); - e-participation (EPI); - technology (TEC)
* Complementary indices: (i) E-Participation Index (EPI) (ii) Open Government Development Index (OGDI; (iii) Local Online Service Index (LOSI)

Presentation: ***Wai Min Kwok,*** *Senior Governance and Public Administration Officer, DPIDG, UN DESA*Initiate open discourse and answer participant questions *Moderator: Alice Higiro* |
| 1:00 PM - 2:00 PM | **Lunch** |
| 2:00 PM - 3:00 PM | **Session 3: Case studies** Presentation: **Case study I - UK**  ***Chad Bond,*** *Global Sector Head, EGovernment, Tony Blair Institute (5 min)*Initiate open discourse and answer participant questions*Moderator: Alice Higiro* |
| 3:00 PM - 3:30 PM | **Tea/Coffee Break** |
| 3:30 PM - 4:30 PM | **Session 3: Case studies** Presentation: **Case study II - Shanghai** Mobile government and mobile governance ***Zheng Lei***, Fudan University Initiate open discourse and answer participant questions*Moderator: Alice Higiro* |
| 4:30 PM - 5:00 PM | **Day 1 Closing** Summarize Day 1 and brief Day 2 Agenda ***Wai Min Kwok,*** *UN DESA****DG Gordon*** *- MINICT*  |

| **Day 2**  |
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| 09:00 AM - 09:30 AM | **Morning tea and networking**  |
| 09:30 AM - 10:30 AM | **Session 4: National Data Governance Framework**Presentation: **“UN DESA Data Government Framework”** ***Wai Min Kwok,*** *UN DESA*Case sharing - **Data Governance*****Zheng Lei***, Fudan University Case sharing - **Data Governance in Rwanda*Gloria Ingabire***, RISA*Case Sharing -* ***Data-driven and AI-enabled services*****Audace Niyonkuru***, Digital Umuganda*Initiate open discourse and answer participant questions*Moderators: Alice Higiro* |
| 10:30 AM - 10:45 AM | **Tea/Coffee Break** |
| 10:45 AM - 1:00 PM | **Session 5: Breakout Focus-Group Discussion** (10 -15 participants in each group[[1]](#footnote-0))**Focus Group 1**: Online services, data standards, design standards and interoperability **Focus Group 2:** Digital government, data security, personal privacy and ethics ***Wai Min Kwok,*** *UN DESA* |
| 1:00 PM - 2:00 PM | **Lunch** |
| 2:00 PM - 4:00 PM | **Session 5: Interactive Sessions (continued)****Reporting back at Plenary Session**Presentation on the key discussion outcomes Interactive Discussion*Moderators: Wai Min Kwok, UN DESA*  |
| 4:00 PM - 4:30 PM | **Tea/Coffee Break** |
| 4:30 PM - 5:00 PM | **Closing session (the way forward)*****Wai Min Kwok,*** *UN DESA****Chad Bond****, TNI****DG Gordon*** *- MINICT*  |

1. Each group comprises participants from Government, private sector, academia, civil society and regional governments. [↑](#footnote-ref-0)