



UNPAN

United Nations
Public Administration
Network



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Public Administration
Network

CEPA UNPAN Meeting

UNPAN Management Unit

DPADM DESA

Content

- What We Have Achieved in 2013
- Content Contributed by Partners
- Capacity Building Activities
- Looking Ahead

- UNPAN established in 1999 and has 33 partners around the world with the *Regional Hub of Civil Service in Astana* having joined in 2014.
- Immediate objective: Establish internet based network that links regional and national institutions devoted to public administration
- Long-term objective: Build capacities of these institutions to promote access, processing and dissemination of information through ICT to promote better public administration.

- **UMU Team:**

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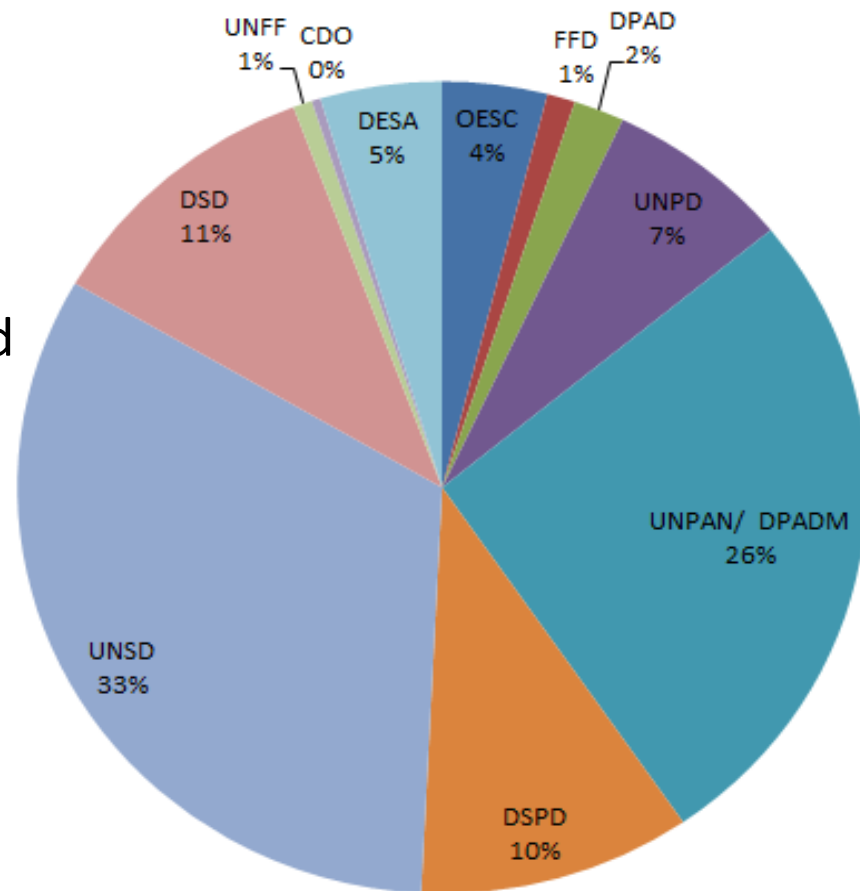
Candace Hosang Charbonne (on ML)



What We Have Achieved in 2013

- DPADM is one of the 10 Divisions in DESA.
- UNPAN/DPADM IS the 2nd most visited DESA website.

Total Website Visits 2013





Daily Average Visits





Number of documents downloaded from UNPAN (2013) 13,445,642



UNPAN on Facebook

6,974

Likes



<https://twitter.com/unpan>

TWEETS

391

FOLLOWING

91

FOLLOWERS

1,060

Content Contributed by Partners

- Events
- News
- Announcements
- Documents
- Cases for Knowledge Bases



Promote your Events



Search Filter

Events by Year

- [2014](#) (1)
- [2013](#) (14)
- [2012](#) (129)
- [2011](#) (189)
- [2010](#) (50)

Events by Category

- [Citizen Engagement](#) (58)
- [Electronic and Mobile Government](#) (31)
- [ICT for MDGs](#) (49)
- [Institution and HR Management](#) (231)
- [Internet Governance](#) (24)
- [Journals](#) (1)
- [Knowledge Management in Government](#) (121)
- [Public Administration Schools](#) (3)
- [Training Institutions](#) (1)

Search by

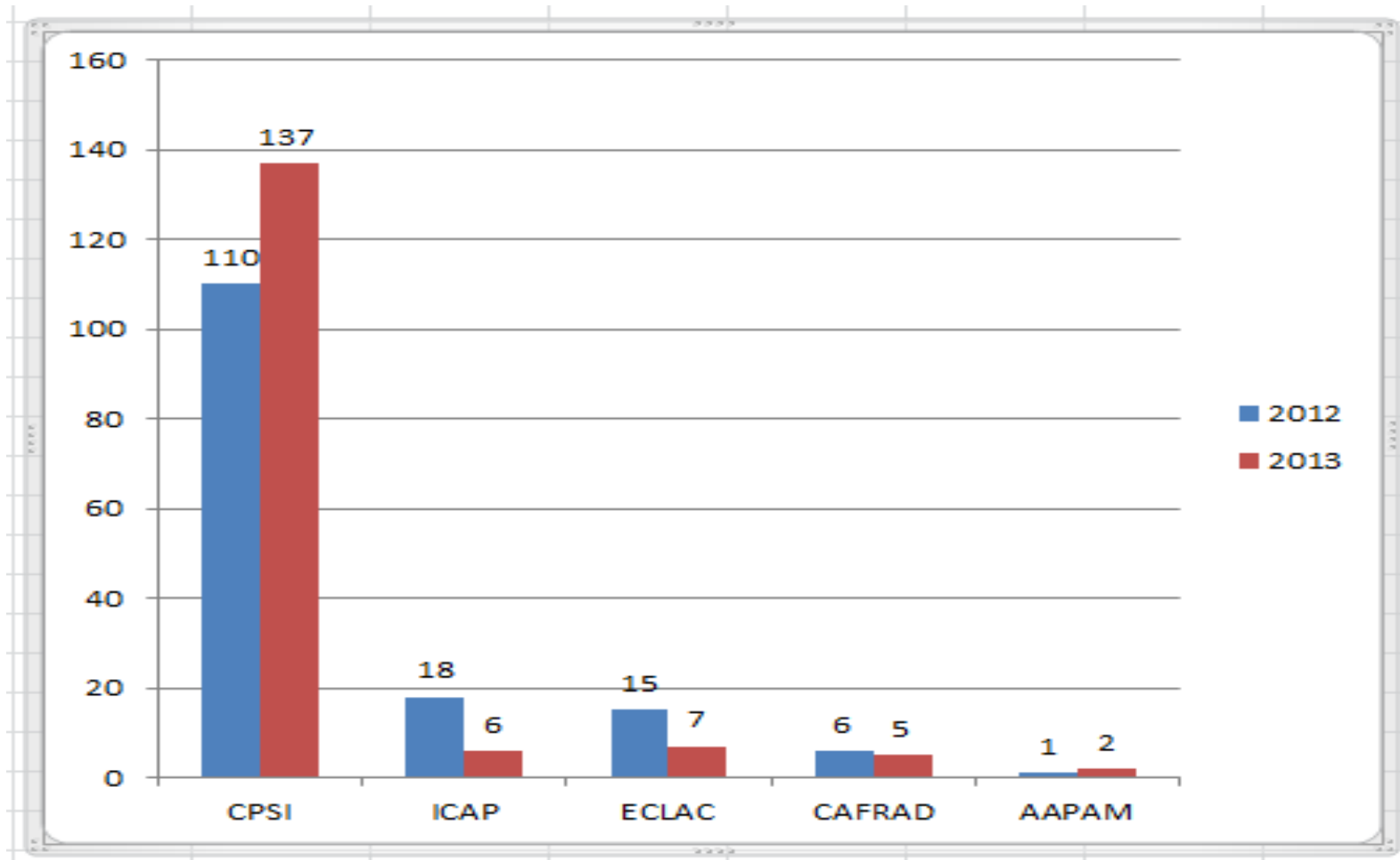
Title/Name/Description

Browse Events by Calendar

2013			2014				2015				
January	February	March	April	May	June	July	August	September	October	November	December
Sun	Mon	Tue	Wed	Thu	Fri	Sat					
30	31	1	2	3	4	5					
6	7	 International Open Data Workshop at W3 Conference 8 - 8 April	9	 The Government Exhibition Overview - Celebrating 20 Years of Democracy in Government 10 - 10 April	11	12					
13	14	15	16	17	18	19					
20	21	22	23	 Global - African Vaccination Week 24 - 30 April	25	26					
27	28	29	30	1	2	3					
4	5	6	7	8	9	10					



Top 5 Event Contributors





Share News

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Home | Contact Us | Register | Login | Search...

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IGF

Internet Governance Forum

21 - 25 October, 2013

IGF 2013, 21-15 October 2013, Bali, Indonesia

The IGF 2013 annual meeting in Bali, Indonesia concluded on 25th October.

2014 UNPSA

VOTE FOR UN DESA TEAM

IGF 2013

2012 IGF PUBLICATION

HEPATITIS ACTION PLAN

E-PARTICIPATION WORKSHOP

What's New

Announcements | **News** | Photos / Videos | Documents

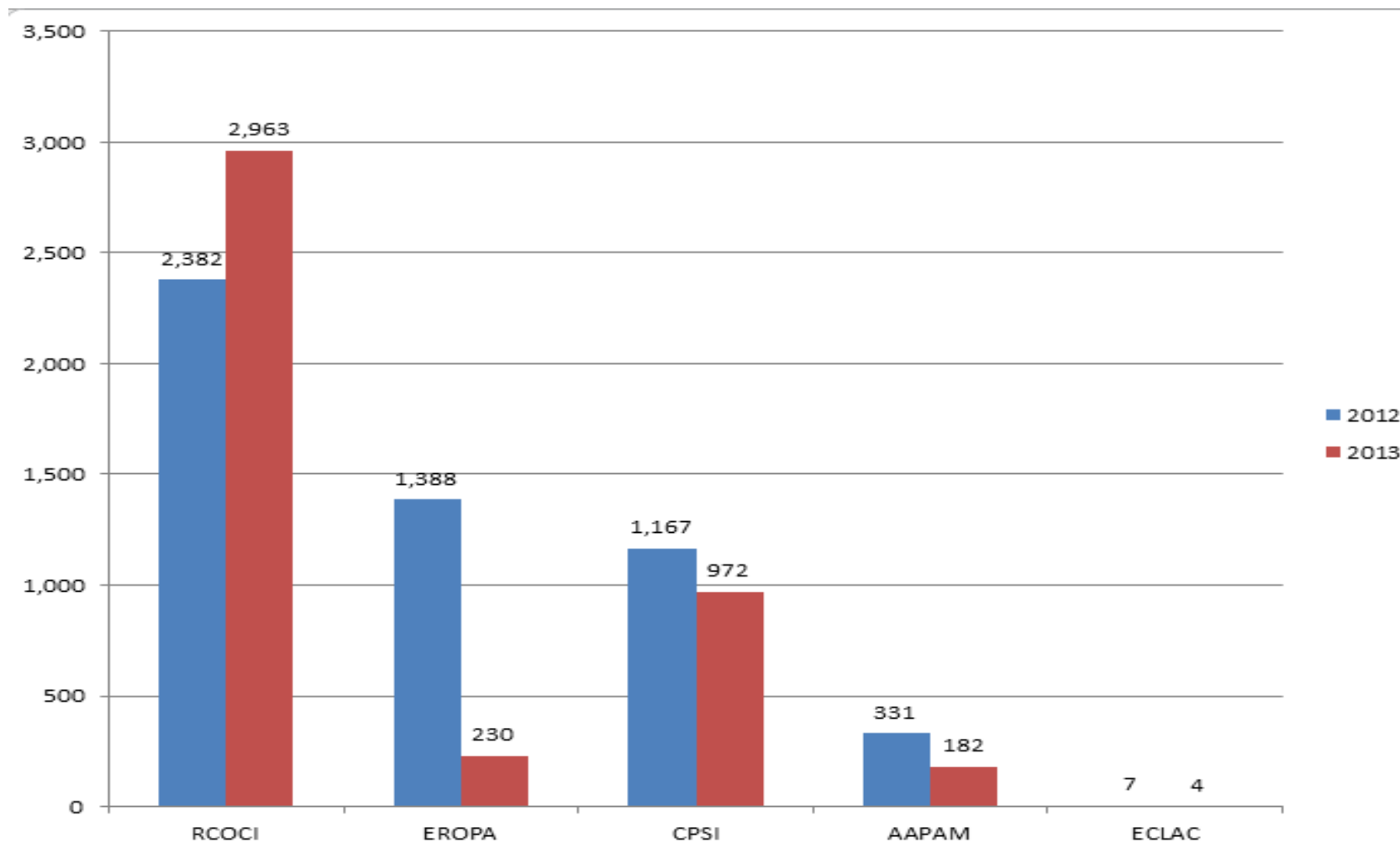
- 10 Mar 14 — South Africa: Durban to Introduce New Cashless Card System for Commuters
[Read](#)
- 10 Mar 14 — South Africa: Dreamfields and Chevrolet Partner

Upcoming Events

- | | | |
|-------------------|--|--|
| MAY
28
2013 | The 3rd Annual Government Chief Information Officers Council (GITOC) Summit | |
| MAY
28 | Community Work Programme Strategic Planning Workshop | |

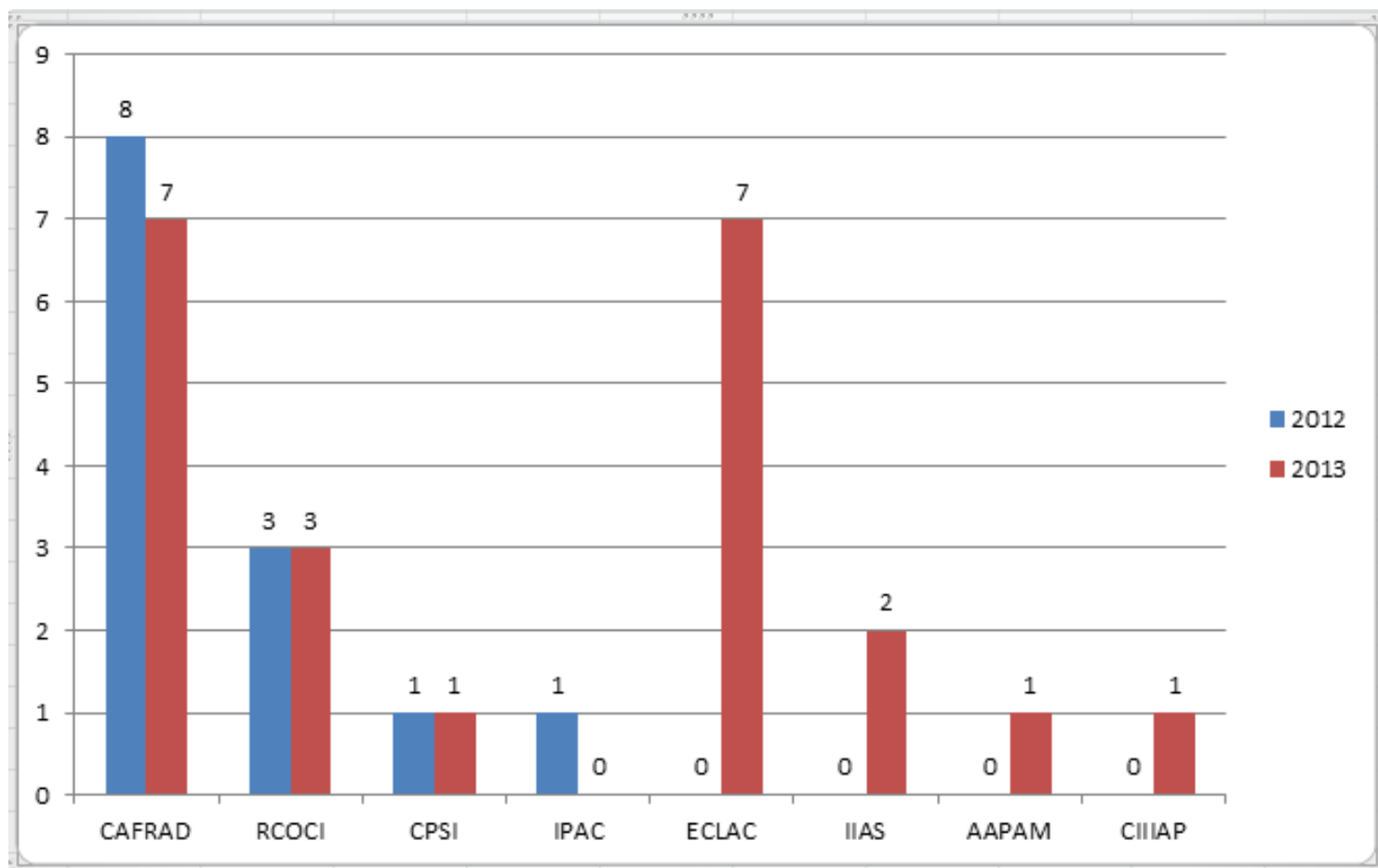


Top 5 News Contributors





Top Announcement Contributors





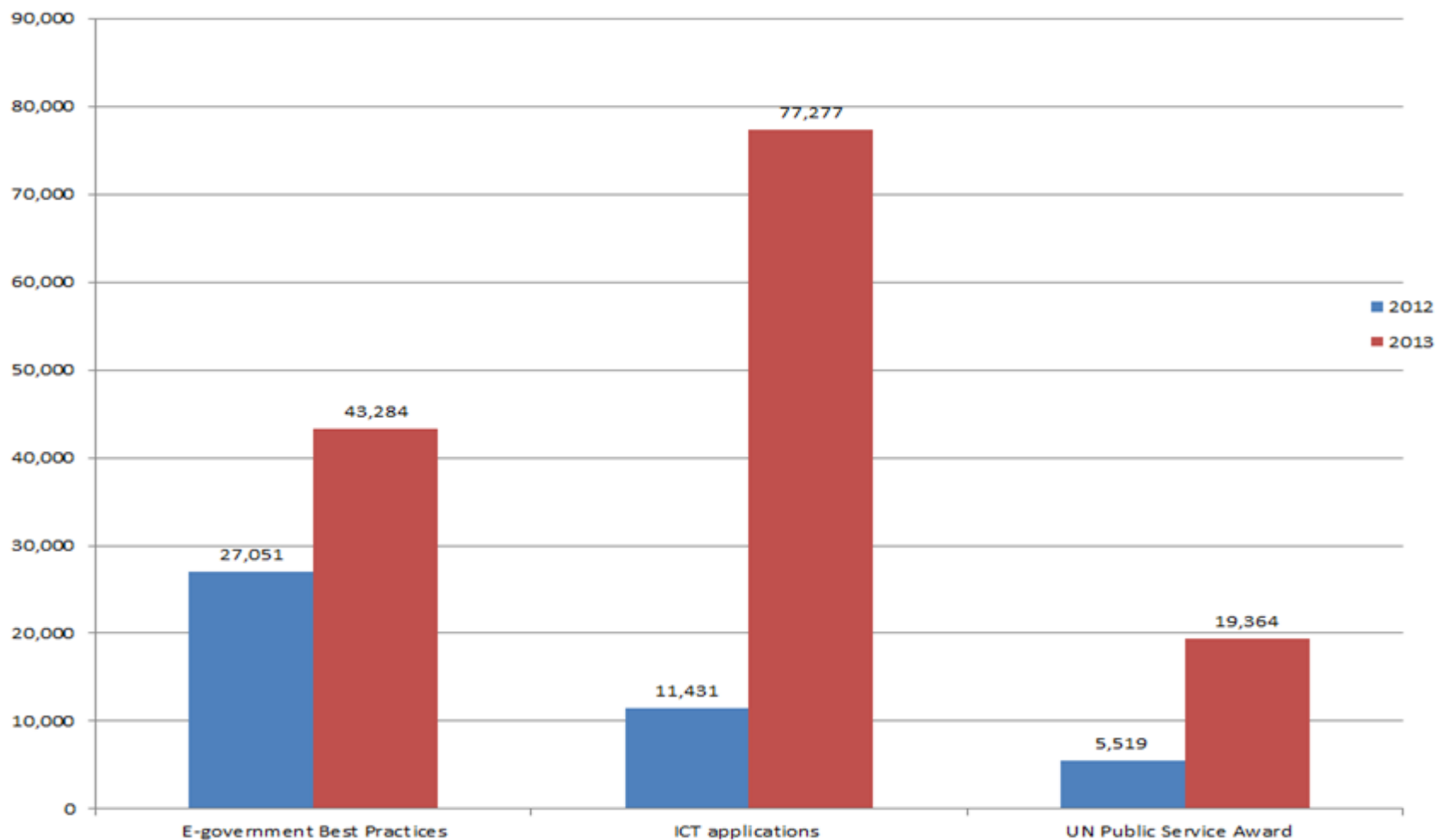
UNPAN Knowledge Bases

- E-Government Practices
- ICT for Public Service
- UN Public Service Awards

The screenshot displays the UNPAN website interface. At the top, there is a navigation bar with links for 'Home', 'Contact Us', 'Register', and 'Login', along with a search box. Below this is a secondary navigation bar with the UNPAN logo and links for 'About UNPAN', 'Regions', 'Online Training', 'Knowledge Bases', and 'Newsletter'. The main content area is titled 'Filter' and lists 'Cases by Year' and 'Cases by Category'. The 'Cases by Year' list includes: 2009 (3), 2008 (8), 2007 (5), 2006 (14), and 2005 (26). The 'Cases by Category' list includes: Citizens' Service Delivery (82), Crisis Management (2), E-Accounting (2), and E-Commerce (10). The main content area is titled 'Knowledge Base of Innovative E-Government Practices' and contains a summary paragraph, a 'Share' button, a section for 'ITI-VITI- Virtual Learning' with a flag icon, a 'Summary' paragraph, and a 'Theme' field set to 'E-Education'. At the bottom right, it shows '8855 Views | Rated 0.0 | Created On : Mar 08, 2010'.



Knowledge Base Page Views





Share Documents

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Regions
E-Learning
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You Selected: Documents

Search | [Clear Filters](#)
order by Date ▾

[prev](#) ... **1** 2 3 4 5 6 7 8 9 10 ... [next](#)
 45157 items

Agenda in English to Workshop on Transfer and Adaptation of Innovative Practices for Improved Public Service Delivery in LDCs

Agenda to Capacity Building Workshop, Addis Ababa, Ethiopia, 17-19 March 2014

Documents | Mar 13, 2014 | Views | Rated 0.0 | Global

Presentation: In-House Seminar with INTOSAI Development Initiative (IDI) - 10 March 2014

Presentation: In-House Seminar with INTOSAI Development Initiative (IDI) - 10 March 2014 by the Director General of the INTOSAI Development Initiative (IDI), Mr. Einar J. Gorrissen and the Acting Deputy Director General and Head of Programmes, Ms. Archana P. Shirsat

Documents | Mar 13, 2014 | Views | Rated 0.0 | Global

A Literature Review: The Role of the Private Sector in the Production of Nurses in India

The paper shows that despite very different ratios of nurses to population ratios and differing degrees of international migration, there is a nursing shortage in all four countries which were struggling to meet growing demand. This study points to the need for further research in particular assessing the contributions made by the private sector

Documents

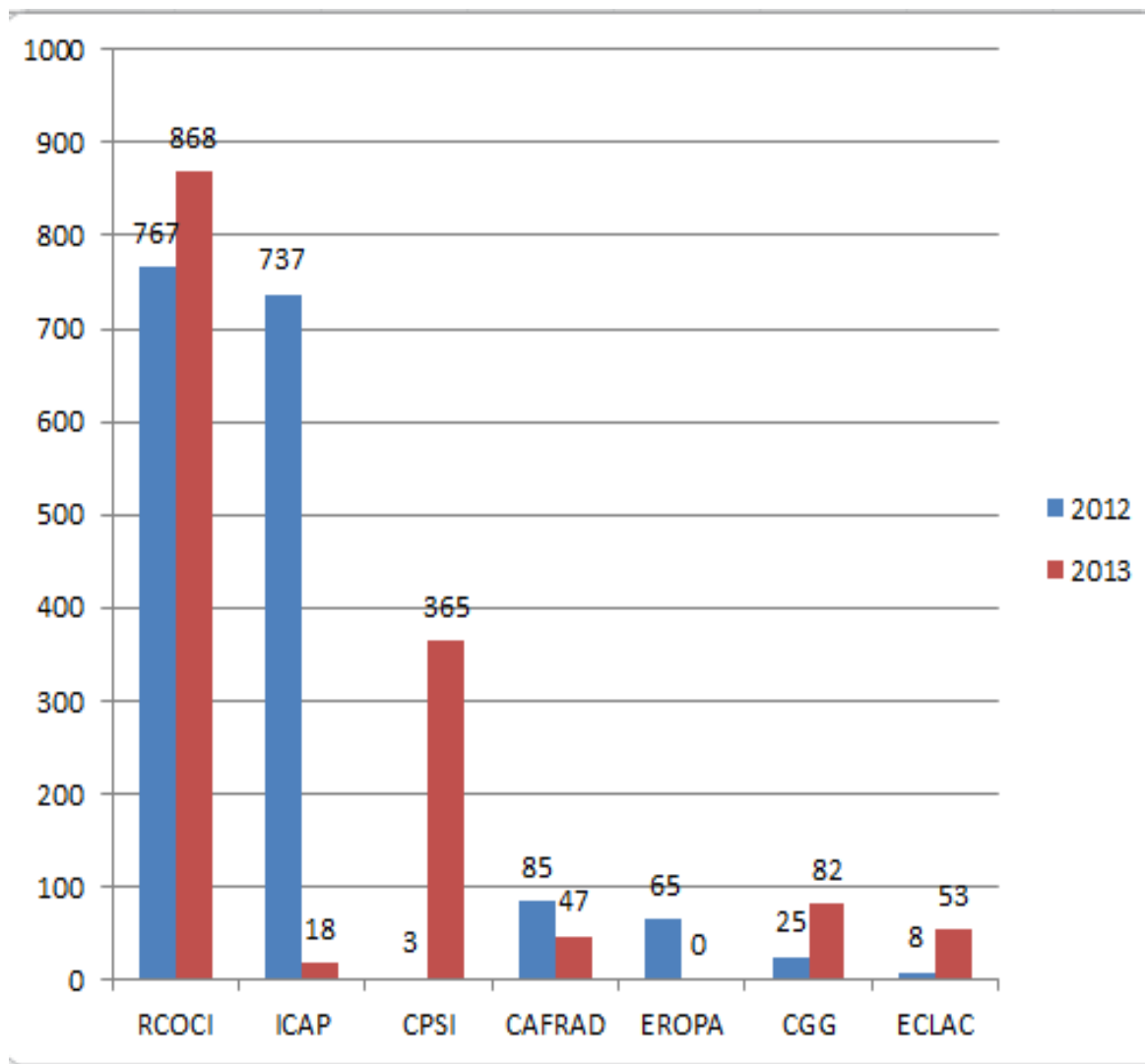
All

Region

- [Africa](#)
- [Arab States](#)
- [Asia And The Pacific](#)
- [Europe](#)
- [Latin America And The Caribbean](#)
- [North America](#)



Documents Top Contributors



Capacity Building Activities

- Online Training Centre
- E-Library
- Biannual Workshop

Online Training Centre

- Online training courses in English, Russian and Spanish
- 3 new courses since 2013:
 - ✓ Corruption Prevention
 - ✓ Open Government Data for Citizen Engagement
 - ✓ Strategies for Strengthening Public Sector Human Resources Management for Africa's Development
- Upcoming course: Citizen Engagement and Preventing Corruption
- In addition e-learning materials in Arabic, French, Portuguese, Romanian and Ukrainian

www.unpan.org/elearning

- Blog :

<http://unpanelearning.wordpress.com/>



United Nations Public Administration Network

This certificate is awarded to

Rupak Ghosh

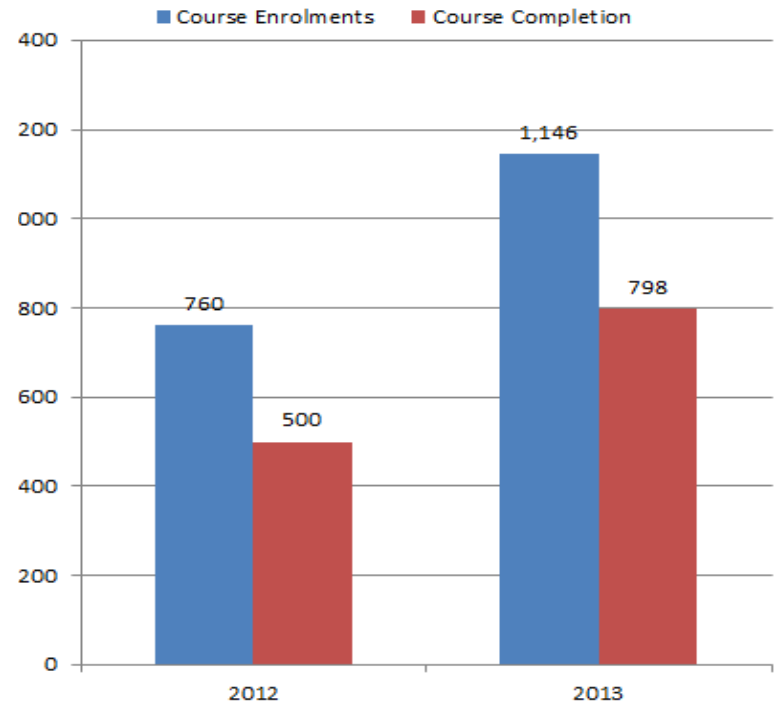
for the successful completion of the Online Course

Infrastructure for E-Government Development

December 24, 2013

Mr. Vincenzo Aquaro
Officer-in-Charge

Division for Public Administration and Development Management
United Nations Department of Economic and Social Affairs





DPADM E-Library

Publications of the UN Pu x

unpan.org/publications/content/introduction.html

Economic & Social Affairs

PUBLICATIONS OF THE UNITED NATIONS PUBLIC ADMINISTRATION PROGRAMME

- Introduction
- Featured Titles
- DPADM e-Library
- UNPAN
- CEPA
- UNPACS
- UN Publications

Introduction

Division for Public Administration and Development Management (DPADM) publications are published by the United Nations, as products of the United Nations Department of Economic and Social Affairs (DESA). Many of its publications are recurring, such as the [United Nations E-Government Survey](#).

Since third quarter 2010, the Division has piloted a new approach for its publications programme, beginning with the release of the United Nations E-Government Survey 2010 as an eBook, available for Apple iPod and iPad, Amazon Kindle, Barnes & Noble Nook, and Sony Reader. The E-Government Survey 2010 is the seventh title ever to be released as an eBook by UN Publications out of the entire family of United Nations titles.

The use of expanded e-publishing by the Division began under the leadership of Haiyan Qian, in collaboration with United Nations Publications, as part of an overall plan to harmonize and update the delivery of the Division's products through mobile devices. Intending to save on paper printing and shipping costs for distribution at major events, DPADM developed a strategy to lower print volumes by consolidating publications into an e-Library and by developing electronic publications for distribution through major online platforms for consumption on mobile devices, including Apps and eBooks. The Division's first App, *UN Innovations in Public Governance*, launched at the United Nations Public Service Day Awards and Forum in June 2011 for iPhone and iPad.

Accessibility of information is an ongoing vital issue for the Division, the Department and UN as a whole. Printed books will remain available through UN Publications and limited print runs will be made. Electronic publishing is not intended to completely replace print.

To learn more about DPADM publications, including additional research resources, news, the latest updates on coming titles and links on new Apps and eBooks, please visit www.unpan.org/dpadm/publications.

We appreciate your feedback: unpan@un.org

5:45 PM
01/04/2014



DPADM E-Library

Number of page views in 2013 (<http://unpan.org/publications/>) 9,215

Number of publications downloaded from E-library 65,040

Number of USB E-Library drives distributed appr. 2,000

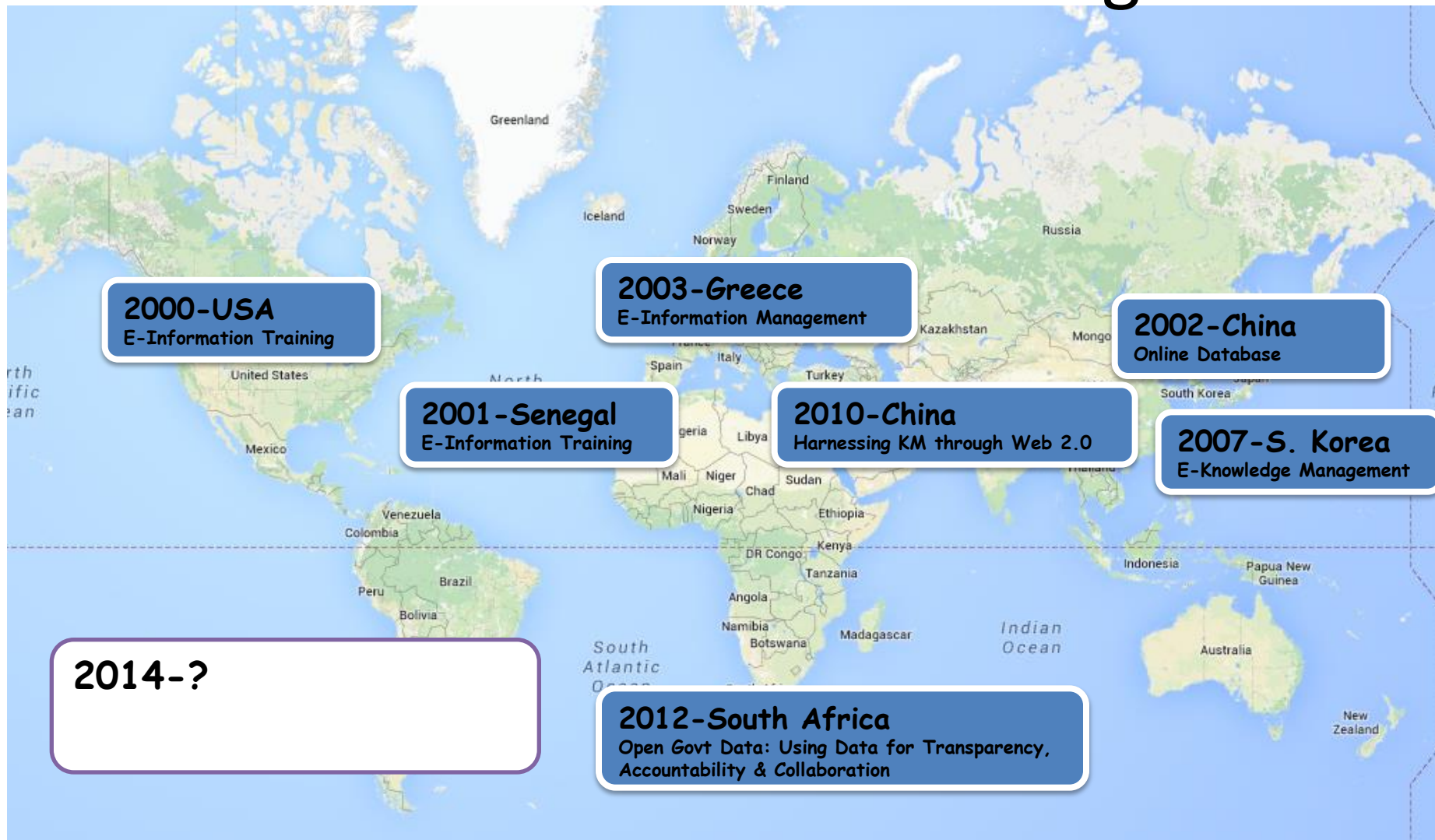
Next USB version 4.0 coming in the second quarter of 2014

Looking Ahead

- Biannual Partners Meeting in 2014
- Increased use of social media
- Strengthening partnerships and cooperation with international, regional and professional organizations through UNPAN
- Consulting UNPAN Partners
- Encouraging contributions



UNPAN Biannual Meeting





Thank You!