

CEPA 20th session consultation with observers

Summary of remarks by Regional School of Public Administration (ReSPA)

Recognize the quality of institutions, institutional reform and governance as a highly strategic policy area in itself:

“Regional School of Public Administration (ReSPA) in June 2020 after 2 and half year of CAF process (Common Assessment Framework) was awarded CAF Certificate and became "Effective CAF User". It means that we introduced the highest quality standards in our work, so called 8 principles of excellence in Public sector, starting from Leadership., Result based approach, Management of processes and facts, Innovation, Development of Partnership, Corporate social responsibility. In order to raise awareness within the Western Balkan countries, who are at the same time ReSPA Members, we received political support by Ministers by signing of MoU on establishment and functioning Regional Quality Management Centre within ReSPA.”