UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
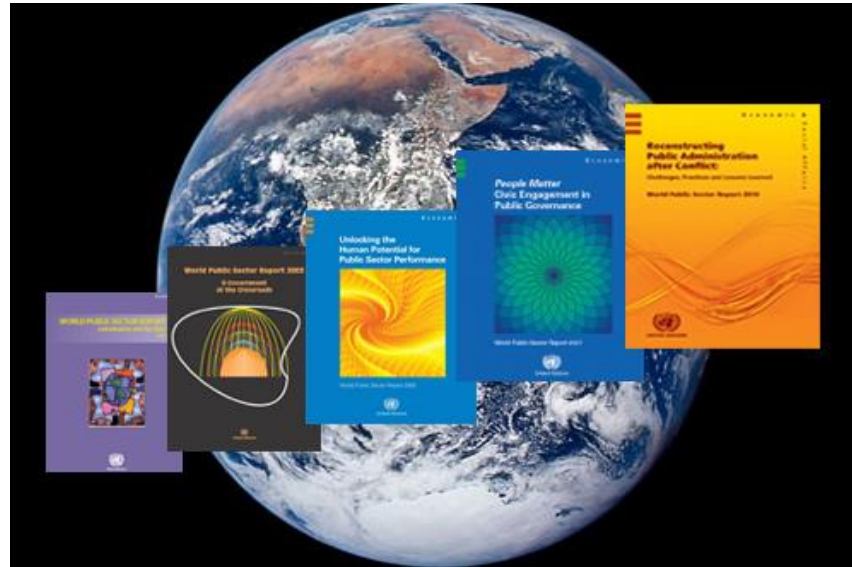UN Department of Economic and Social Affairs (UNDESA)

2013 World Public Sector Report

Responsive and Accountable Public Governance for the Post-2015 Development Agenda

Presenter: Elia Yi Armstrong, Chief, Development Management Branch

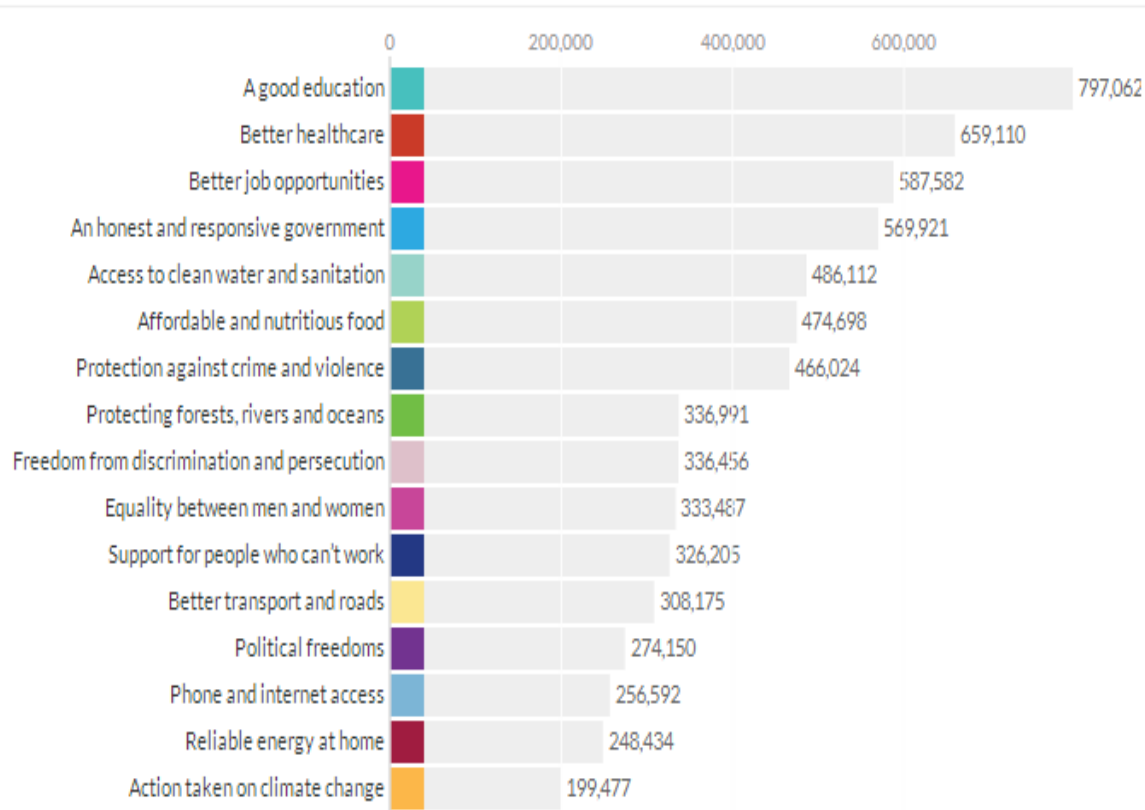**New York, 8 April 2014**

Purposes

- **Captures emerging issues, concerns & innovations in governance & public administration;**

- **Provides guidance & policy recommendations particularly for developing countries;**

- **Is relevant to UN intergovernmental discussions for the MDGs & post-2015 development agenda**

Rationale

1,129,689 votes for All Countries & Country Groups / All Genders / All Education Levels / Age Group (All Age Groups)

Priority	Votes
A good education	797,062
Better healthcare	659,110
Better job opportunities	587,582
An honest and responsive government	569,921
Access to clean water and sanitation	486,112
Affordable and nutritious food	474,698
Protection against crime and violence	466,024
Protecting forests, rivers and oceans	336,991
Freedom from discrimination and persecution	336,456
Equality between men and women	333,487
Support for people who can't work	326,205
Better transport and roads	308,175
Political freedoms	274,150
Phone and internet access	256,592
Reliable energy at home	248,434
Action taken on climate change	199,477

- *My World Survey (*more than 1,130,000 respondents in 2013) identified "an honest & responsive government" as the fourth priority.

Theme

> ## Responsive & Accountable
> ## Public Governance
> ## for the Post-2015 Development Agenda

Includes:

- ✓ Inputs from CEPA Members:
  Meredith Edwards, Margaret Saner & Mushtaq Khan

- ✓ CEPA 12th session's debate

- ✓ Selected preliminary data from UN PACS:

  – codes of conduct
  – citizen engagement in development management
  – ICT in the work of e-government

Ch. 1 - Governance & Development

➢ **Governance, development & the State**

➢ **Lessons from MDGs: public leadership in people-centred development**

➢ **Responsive & Accountable governance in the post-2015 development agenda**

➢ **Development & governance challenges**

➢ **From reform to transformation?**
   ➢ **7 key components**

PLANNING

DEVELOPMENT

GOVERNANCE

SERVICE MANAGEMENT

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)

Ch. 2 - Responsive Governance

Main Elements:

➢ **Efficient & effective response to real needs**

➢ **Meeting increasing demand & building trust**

➢ **Competent, diverse & ethical public service**

➢ **Citizen engagement, e-participation & multi-channel service delivery**

Some Lessons:

➢ **Formal & informal organizations' coherence**

➢ **Administrative systems for responsiveness**

➢ **Public Service contextual sensitivity & ability to foster partnerships**

➢ **Institutional capacity for managing multi-sectored partnerships & multiple-stakeholder engagement**

➢ **E-government as part of transformative agenda**

Ch. 3 - Accountable Governance

Main Elements:

➢ **Safeguarding resources, fighting waste, mismanagement & corruption**

➢ **Transparent & accountable institutions**

➢ **Shared & social accountability**

➢ **E-government & open government data**

Some Lessons:

➢ **Accountability is needed for sustainable development**

➢ **Contexts of informality**

➢ **Reconciling traditional approaches with shared accountability**

    ➢ **5 principles for effective accountability**

➢ **Encouraging citizen-State relations**

➢ **SAIs enhancing social accountability**

- **No universal formula....**

- **Development & governance** opportunities for transformation

➢ **Decentralization** - State to reach down, out & within for innovations & localised solutions

➢ **Technical innovation** – helps integrate & accelerate delivery on all the three pillars of sustainable development

➢ **Social innovation** - leverages upon innovative solutions for engaging different stakeholders

UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)

Thank you

CEPA Members

are kindly invited to

submit their comments by 15 April 2014 to

Ms. Valentina Resta, Governance & Public Administration Officer

restav@un.org