UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)

UN Programme on
Public Administration and Finance

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Agenda

I. Recent Mandates

II. Highlights of 2013-2014

a) Advocacy and Servicing of Intergovernmental Bodies
b) Analytical Research
c) Advisory Services in the Field
d) Training Tools
e) Partnership and Regional Affiliates

III. Moving Forward

a) Priorities for 2014-2015
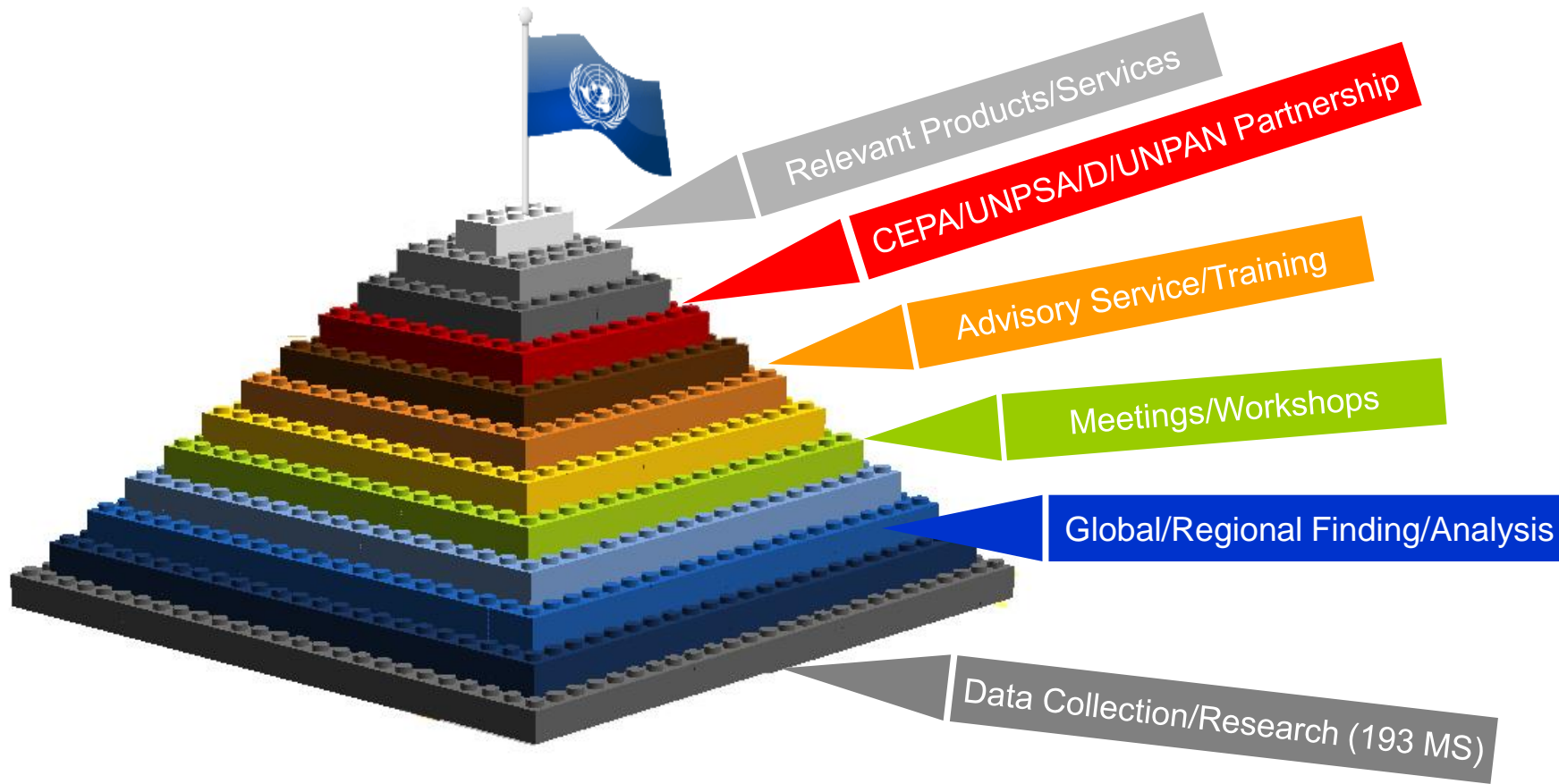b) Strategic Framework for 2016-2017

Recent Mandates in 2013

ECOSOC Resolution E/RES/2013/23 requests the Secretariat to continue:

▪To address gaps in research, monitoring, capacity development and implementation in governance and public administration, and to further develop its public administration country studies and to increase the scope and depth of its capacity-development activities;

▪To promote transformative government and innovation in public governance so as to achieve sustainable development by further promoting advocacy and knowledge transfer on good governance through, inter alia, United Nations Public Service Day, the United Nations Public Service Awards and the United Nations Public Administration Network, by developing capacity-building tools and approaches, including self-assessment tools, and providing advisory services in the field, as appropriate;

▪To assist in the implementation of the Plan of Action adopted by the World Summit on the Information Society at its first phase, held in Geneva 2003, and the Tunis Agenda for the Information Society, adopted by the Summit at its second phase, held in Tunis 2005, on issues related to e-government, e-participation, mobile government, open government data, the use of information and communications technologies in parliaments and the Internet Governance Forum.

Highlights of 2013

Relevant Products/Services

CEPA/UNPSA/D/UNPAN Partnership

Advisory Service/Training

Meetings/Workshops

Global/Regional Finding/Analysis

Data Collection/Research (193 MS)

Advocacy and Servicing of Intergovernmental Bodies

- **General Assembly**
  - ✓ *Future We Want* **(Rio+20 Outcome)**
    - Open Working Group on Sustainable Development Goals
    - Group of Experts on Financing for Sustainable Development
  - ✓ **69th and 70th Sessions, 2014-2015**
    - Public Administration
    - ICT for Development and the World Summit on the Information Society (WSIS)
  - ✓ **Various GA Reports**

- **Economic and Social Council**
  - ✓ **2014 and 2015 Substantive Sessions**
  - ✓ **Various reports such as the strengthening of ECOSOC (A/RES/61/16)**
  - ✓ **CEPA**
    - 13th and 14th Session

Advocacy and Servicing of Intergovernmental Bodies

UNPSA

- ✓ Nominations increased by 28% from 2012 to 2013

- ✓ Member States participation has increased from 73 countries in 2012 to 82 countries in 2013, including 11 countries participating for the first time

✓UN Public Service Day, Award Ceremony and Forum to be held in Seoul, Republic of Korea on 23-26 June, 2014

2014 United Nations Public Service Forum, Day and Awards Ceremony

"Innovating Governance for Sustainable Development and Well-being of the People"

23-26 June, 2014 - Seoul, Republic of Korea

Analytical Research

UN Public Administration Country Studies (UNPACS)

- ✓ Provides country data and global views on conventional and emerging topics related to governance and public administration

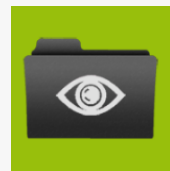- ✓ World public sector report based on analysis of UNPACS in 2014 (forthcoming)

Government Institutional and HR Development

Citizen Engagement in Managing Development

Electronic and Mobile Government

Open Government Data and Services

Analytical Research

World Public Sector Report (WPSR)

2013 - The Role of Responsive and Accountable Governance for the Post-2015 Development Agenda

Previous Issues:

- 2001: Globalization and the State
- 2003: E-Government at the Crossroads
- 2005: Unlocking the Human Potential for Public Sector Performance
- 2008: People Matter: Civic Engagement in Public Governance
- 2010: Reconstructing Public Administration after Conflict

Purposes:

- Captures emerging issues, concerns & innovations in governance & PA;
- Provides guidance & policy recommendations particularly for developing countries;
- Is relevant to UN intergovernmental discussions for the MDGs and post-2015 development agenda

Analytical Research

UN E-Government Survey

8th Edition: *E-Government for the Future We Want*

- ✓ DPADM publishes the UN e-Government Survey every two years. Started in 2001, the United Nations e-Government Survey became a flagship product of UNDESA representing the only global publication listing a comparative assessment of global e-government development in 193 countries, including indicators, strategies, tools and best practices

- ✓ Member States are ranked in accordance with the E-Government Development Index (EGDI), a weighted average of three normalized scores on: the availability of online services, telecommunication infrastructure and human capacity

- ✓ The data is used extensively and cited by renowned organizations, including the World Bank, the Organization for Economic Co-operation and Development (OECD), the Economist Intelligence Unit (EIU), the European Union (EU), the World Economic Forum and the International Telecommunication Union (ITU)

Advisory Services in the Field

Institutional and Human Resources Capacity-building in the Public Sector

- Haiti
- Morocco
- Rwanda
- Togo
- Africa (Regional)
- LDCs (Global)

E-Government Development

- Bahamas
- Colombia
- Costa Rica
- Morocco
- Panama
- Qatar
- Tunisia
- United Arab Emirates

Citizen Engagement and Open Government Data

- Azerbaijan
- Bahrain
- Chad
- Dakar
- Puerto Rico
- United Arab Emirates
- Uzbekistan

Training Tools

Online Training Centre

- ✓ 36 courses in total
- ✓ 5287 participants in 2013

Courses and Toolkit

- ✓ Corruption Prevention
- ✓ Fundamentals of United Nations E-Government Survey
- ✓ Principles of E-Government
- ✓ Strategic Intelligence
- ✓ Human Resources Managers Capacity Development
- ✓ Measurement and Evaluation Tool for E-Participation Readiness (METEP)
- ✓ Measurement and Evaluation Tool for E-Government Readiness (METER)
- ✓ Reconstructing Public Administration after Conflict
- ✓ Innovations in Governance and Public Administration
- ✓ Open Government Data Toolkit

Partnership and Regional Affiliates

Governance and Institution Building Cluster of the UN Executive Committee on Economic and Social Affairs (ECESA-GIB)

- ✓ One of the 10 thematic clusters of the ECESA
- ✓ Composed of the UN entities that come together to explore synergies and cooperation possibilities to better serve the Member States and development stakeholders within a more integrated framework on governance and institution building

Partnership and Regional Affiliates

UNPAN

- ✓ An online network of 32 relevant international and regional institutions and the UN system agencies
- ✓ The *de facto* global network and portal for public administration and governance
- ✓ UNPAN is the second most visited site in DESA with total visits over 5.5 million in 2013
- ✓ English and Chinese versions of the E-Government Survey 2012 are among top 10 downloaded publications in DESA (Q4 2013)
- ✓ The Division utilizes other social media channels including YouTube, Facebook and Twitter

Partnership and Regional Affiliates

UN Project Office in Governance (UNPOG)

- ✓ Based in Seoul, it acts as an international and regional focal point for research, training, and advocacy in government reinvention

- ✓ Aims to promote participatory, transparent, and effective democratic governance in order to improve human development

Internet Governance Forum (IGF)

- ✓ The global multi-stakeholder platform for policy dialogue on Internet governance

- ✓ The 8th IGF was held from 22-25 October 2013 in Bali, Indonesia, on "Building Bridges - Enhancing Multi-stakeholder Cooperation for Growth and Sustainable Development"

- ✓ The 9th IGF will be held in Istanbul, Turkey on 2-5 September 2014

Priorities for 2014-2015

- **Servicing of intergovernmental bodies**
  - ✓ The 13th Session of CEPA

- **Strengthening institutional and human capacities of governance and public administration systems**
  - ✓ Will focus on 1) public sector institutional capacity development, and 2) public sector human resource capacity development including leadership, with emphasis on developing countries especially LDCs, Africa and countries emerging out of conflict
  - ✓ Ensure mainstreaming management of diversity including gender
  - ✓ Advisory services to Rwanda, Togo, Cameroon, Congo Brazzaville, South Sudan, Mexico, Haiti, Zambia, Ethiopia and other requesting Member States

Priorities for 2014-2015

- **E-government development**
- ✓ Enhance the e-Government Knowledge Base; continue its work in strengthening institutional frameworks for e-government and e-leadership capacity for sustainable development, as well as in the area of innovation and e-governance
- ✓ Continue to support government in their efforts to promote collaborative governance and whole-of-government for sustainable development
- ✓ Continue to support DESA for the preparations of the PGA high-level event on south-South, triangular cooperation and ICT for development to the Post-2015 Development Agenda

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Priorities for 2014-2015

- **Citizen engagement in managing development**

- ✓ Research and analysis on channels, modalities and tools for citizens engagement in managing development as part of the ongoing UN Public Administration Country Studies

- ✓ A tool called Measurement and Evaluation Tool for Engagement and e-Participation (METEP) will be developed for measuring and evaluating the use of ICTs in citizen engagement and public participation

- ✓ Multi-stakeholder engagement in internet governance and ICTs for development management

Strategic Framework for 2016-2017

The strategy to achieve the expected accomplishments, with particular attention to issues of innovative public administration and transformative governance in advancing sustainable development, is based on an integrated approach:

✓Providing secretariat and substantive support to the GA and ECOSOC; as they relate to issues of public administration, governance and e-government in support of sustainable development

✓Promoting greater awareness, common approaches, understanding and sustainable policy options among Governments through advocacy and knowledge transfer on good governance, particularly through the Committee of Experts on Public Administration and the United Nations Public Service Day and Awards

✓Providing advisory services and capacity-building tools, based on research and analysis by the subprogramme, including through the United Nations Public Administration Country Studies, E-Government Surveys and the World Public Sector Reports

✓Strengthening partnerships and cooperation with other international, regional and professional organizations, including through the United Nations Public Administration Network

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Thank you