



Ministry of Information Technology, Communication and Innovation

“Developing institutional capacities in digital transformation
for a more inclusive and equitable recovery”

Case of Mauritius

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What has worked during Covid 19

06 – eWAP (e-Work Access Permit)

eWAP set up for citizens to apply online and obtain eWAP on their mobile phones

05 – Development of besafemoris app

Besafemoris app provides information on how to protect from covid 19 and the status of the pandemic in the country

04 –Provision of VPN access for Govt officials for WFH

VPN access provided for secure remote access while protecting confidential data



01 – Deploy Open lab Info Sys (OpenELIS)

Deploy Open ELIS for recording and tracking Covid tests across health centres

02 – Call for projects to respond to Covid 19 situation

20 projects selected for funding

03 – Deployment of JITSI as video conf tool for Government

JITSI deployed as a tool for virtual meetings



What has not worked during Covid 19

e-Commerce Platforms



**e-Commerce
platforms not
designed for the
large number of
customers**

With the lockdown, there has been a mushrooming of e-commerce platforms for supermarkets. The platforms had design challenges with the large number of customers



Thank You

